

From: Danny Varat
To: Catherine McNicoll <CatherineMcNicoll@scstatehouse.gov>
Broome, Darryl <dbroome@aging.sc.gov>
Date: 11/2/2017 9:32:51 AM
Subject: RE: Fall Into Action!

Darryl, is this SHIP?

From: Catherine McNicoll
Sent: Wednesday, November 01, 2017 4:21 PM
To: Danny Varat ; Broome, Darryl
Subject: FW: Fall Into Action!

Good Afternoon, This email came to the LtGov@scstatehouse.gov email. It seems to be generally in support of federal funding for resident service coordinators. From what I can tell there is no specific ask but just an attempt to generally inform.

Danny, Please let me know how to respond.

Darryl, if you see anything that needs to be addressed please let me know.

Thank you both.

*Best Regards,
Catherine McNicoll
Director of Legal & Legislative Affairs
Lieutenant Governor's Office
CatherineMcNicoll@SCStatehouse.gov
803-734-5292 (phone)*

From: Eva Jackson [<mailto:crofthouseesc@nhe-inc.com>]
Sent: Wednesday, November 01, 2017 3:04 PM
To: Lt. Governor's Office <LtGov@scstatehouse.gov>
Subject: Fall Into Action!

Dear Mr. Bryant:

I am a Resident Service Coordinator at the Croft House, Inc., an affordable housing community in Aiken. Most people don't know what a Resident Service Coordinator is or what we do, despite the fact that we have an important role for many people in our area.

It is my job to connect 60 residents, who are adults 62 and older with some mental and/or physical disabilities, to resources that can help them continue living independently. Most of my residents are living on very tight budgets. I partner with food pantries, like ACTS, to bring in supplemental food. I coordinate with community organizations, like City of Aiken Farmers' Market, Home Health & Hospice agencies, and Lions Club, to name a few, for putting on educational, wellness and social programs. I help residents sign up for Medicare and Medicaid and make referrals to Lower Savannah Council of Governments because it is a one stop shop for many resources that the residents need. I arrange transportation to doctor appointments for people who cannot drive or do not have family/friends to help all the time with transportation to grocery stores, banks, hair appointments, etc. I connect residents with Representative Payee services to gain assistance with managing their social security, paying bills and budgeting their money to last longer than the first week they get their check. There is so much more that I do on a day to day basis to help the seniors of this community on a personal scale as well as on a larger scale within the community.

A little over a year ago, a resident moved into Croft House working a full-time job, but was reduced to part-time shortly after moving in. It was recommended by an employee that the resident resign from the position and collect unemployment until Social Security benefits began. The resident did not know unemployment is not given to those who resign (or "quit") their job. This resident, who was not full retirement age and not eligible for Medicare, lost all medical benefits. Affordable Care Act was initially an option, but when the income changed from part-time to nothing, that resource was no longer available. By connecting this resident to the Free Community Medical Clinic and learning of free medication programs for uninsured, like Welvista, this resident now has health care, medications and other avenues for services. My resources, networking in the community and knowledge of services available have helped to ignite a trust from my resident. This resident now knows and believes "that there is help, and there is hope."

The Service Coordinator programs across the nation receive federal funding to keep people like me employed and my residents in safe and secure housing. Without a Resident Service Coordinator and supportive programs, many of my residents would be in worse shape. Future federal appropriations should provide sufficient funding to support Resident Service Coordinators at all affordable housing properties across the country.

Mr. Bryant, as the Lieutenant Governor of South Carolina, I hope you will continue to be a voice for limited government, supporting traditional values and also for the senior citizens of our communities who need more funding for various services.

Thank you,

Eva

Eva Jackson
Resident Service Coordinator

NHE | Property Management | Development | Service Coordination

Croft House, Inc. | 356 York St. NE | Aiken, SC 29801
Office & Fax | 803-642-1181
crofthouseesc@nhe-inc.com | nhe-inc.com

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