

From:

To:

Date: 10/10/2008 4:39:37 PM

Subject:

Dear Chief Administrators:

I wanted to give you an update on the two town hall conference calls that AAMVA organized yesterday to discuss SSA's planned maintenance this weekend. The morning session had 38 participants representing 10 states and the afternoon session had 36 participants representing 14 states.

AAMVA provided an update on the the maintenance activities that will be occurring at SSA.

We confirmed that the maintenance is strictly related to the building infrastructure and did not concern the agency's IT systems. AAMVA informed the states that on Monday morning at 4:45 am, AAMVA staff will be on a conference call with SSA to obtain a status on the maintenance activities and monitor operations. AAMVA will also be testing the connection to the SSA applications and will provide an update to the states to let them know if the SSOLV and HAVV applications are back-up.

AAMVA then asked individual states to provide an update on their plan activities on Monday and Tuesday morning. This information, along with additional information that AAMVA collected over the past several days communicating directly with states, was sent to SSA for planning purposes. The majority of states attending the calls were aware of the issues and did not express any significant concern regarding their SSOLV and HAVV operations as they related to SSA's maintenance outage period. Many states were either not open for processing over the weekend or had already taken steps to address the timing of their processing operations on Monday or Tuesday. Due to the fact that a number of states (24) are closed on Monday, it is anticipated that the traffic on Monday morning will NOT exceed current capacity.

AAMVA will continue to monitor the traffic on Tuesday morning and for the rest of the week to ensure that no additional surge occurs when all the states resume activity. Also, we continue to fully analyze the AAMVA network slowdown of several days ago.

Also, AAMVA continues to work with organizations representing election officials and with Congressional staff (Senate Finance Committee staff contacted us today to obtain some information on AAMVA's efforts to mitigate network slowdowns), and we answered questions from MSNBC and The Washington Post (to explain AAMVA's role in SSOLV and HAVV).

Should you have any questions regarding this process please feel free to contact Tom Kubala, Director of Operations at 703-908-8269 or tkubala@aamva.org.

Best regards,

Neil

Neil D. Schuster
President & CEO
American Association of Motor Vehicle Administrators
tel: 1.703.270.8932
email: nschuster@aamva.org