

**Account:** South Carolina State Parks

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**Will do. I am very sorry. That was my error. Our offices open at 8:30, but they do not start taking calls until 9. Very sorry.**

Participants: Stuart Jones, South Carolina State Parks  
at 12:34:13 on 8/02/2018 UTC



**Stuart Jones**

at 20:55:50 on 6/17/2017 UTC

Just wanted to bring it to your attention that Santee State Park online reservations map of the Cypress campsites are not correct with the new layout. When will this be updated to the new design?

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**South Carolina State Parks**

at 20:55:51 on 6/17/2017 UTC

Thanks for messaging us. We will get back to you as soon as possible. In the meantime, make sure to visit our website at [www.SouthCarolinaParks.com](http://www.SouthCarolinaParks.com) for up-to-date information.

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**South Carolina State Parks**

at 0:33:07 on 6/18/2017 UTC

I will check on this and get back to you.

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**Stuart Jones**

at 21:49:59 on 8/01/2018 UTC

how do we see our current/future reservations?

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**South Carolina State Parks**

at 21:50:00 on 8/01/2018 UTC

Thanks for messaging us. We will get back to you as soon as possible. In the meantime, make sure to visit our website at [www.SouthCarolinaParks.com](http://www.SouthCarolinaParks.com) for up-to-date information.

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**South Carolina State Parks**

at 0:01:42 on 8/02/2018 UTC

Hi! You currently cannot view any reservations that you made in the old system, in the new reservation system. We are working on that. However, you can call 1-866-345-7275 and they can look up and confirm your reservations for you. The call center is available M-F, 8:30am to 5pm.

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**Stuart Jones**

at 0:04:08 on 8/02/2018 UTC

I have printed all of my reservations out, so I have a copy. Just want to be sure my reservations haven't been lost. We have a trip next weekend to Calhoun falls and we are booking trips for next year

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**South Carolina State Parks**

at 0:05:03 on 8/02/2018 UTC

Call the call center number listed above and they can confirm your reservations.

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**Stuart Jones**

at 0:07:09 on 8/02/2018 UTC

That's a hassle, we have 7 trips this year left and have booked 7 trips so far for next year



**South Carolina State Parks**

at 0:08:49 on 8/02/2018 UTC

The folks in the call center will be happy to help you with all of them.

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**Stuart Jones**

at 0:09:39 on 8/02/2018 UTC

I will call them tomorrow, hopefully y'all haven't lost any of them

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**Stuart Jones**

at 12:31:47 on 8/02/2018 UTC

The call center hours you listed are not correct, they don't open until 9am!! You need to correct your responses to all of the inquiries!

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**South Carolina State Parks**

at 12:34:13 on 8/02/2018 UTC

Will do. I am very sorry. That was my error. Our offices open at 8:30, but they do not start taking calls until 9. Very sorry.

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