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Subject: Region 4 LTCO Quarterly Conference Call
Location: 866.453.8778 and passcode 4336974#
When: 5/16/2013 3:00:00 PM - 4:00:00 PM
Attachments: ATT09298 1.jpg
Region IV Ombudsmen Presentation 5 16 2013.pptx
Settings and PCP 20130513.pptx

When: Thursday, May 16, 2013 3:00 PM-4:00 PM (GMT-05:00) Eastern Time (US & Canada).

Where: 866.453.8778 and passcode 4336974#

Note: The GMT offset above does not reflect daylight saving time adjustments.

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MEETING REMINDER and Power Point Attachments

Hello Everyone –

The next scheduled call for the Region IV State Ombudsman Directors is **May 16, 2013** at **3:00 p.m. (ET)**. The topic for the call will be “Cultural Change and Person Centered Care”.

The discussion leaders for this call will be:

- Karen Love – President, Center for Excellence in Assisted Living
- Shawn Terrell – Health Insurance Specialist, Center for Disability and Aging Policy - ACL

To participate on the call please dial **866.453.8778** and enter passcode **4336974#**. If you have any questions or suggestions for the call, please feel free to call me.

Thanks in advance and take care! We look forward to speaking with everyone on May 16th.

Kindly,

Ron

Ronald S. Taylor

Administration for Community Living - Region IV

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