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To: Veldran, KatherineKatherineVeldran@gov.sc.gov
CC: Lewis Gossettgossett@myscma.com
Date: 11/19/2012 3:34:21 PM
Subject: Questions

Hey, Katherine.

Thanks for setting up the phone call today and for bringing us in on the front end of the issue. I have talked to some of our key members, and they have some good questions which I've listed for you below. But each of them said they needed more information to be able to fully understand what is going on.

- Will businesses get the exact amount they owe in the notice going out this week?
- How long will they have to pay it? I know Ted said they could set up month-to-month plans, but for how long?
- Will businesses who set up month-to-month plans get billed each month for it or will it be something they have to remember to do?
- Can SCDEW explain exactly how the error was made?
- Can SCDEW give an example how a quarter ended on a Saturday and how that caused underbilling for an individual?
- How is billing broken down? In days?
- Since companies self-report to SCDEW the tax they owe based on the rate SCDEW gives them, how is it that they were underbilled?
- Does this mean companies are supposed to be in a different class/tier?

Thanks,
Sara

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