

The Honorable Nikki R. Haley

Office of Governor

1205 Pendleton St.

Columbia, SC 29201

Lisa Sliger

15 Georgia Ave

York, SC 29745

December 30, 2014

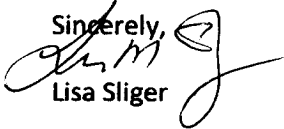
Dear Governor Haley,

I am writing to you again today regarding the lack of payment by Molina Medicaid for my son Tanner. I wrote to you at the beginning of the month regarding this issue. I did receive a phone message from a Suzanne Cooper from your office, which I returned but as of yet we have been unable to connect. Please note I have enclosed a copy of my last communication with your office as well as the initial and current letters to Healthy Connections.

In speaking with the billing office again today for CMC, I was again informed the Molina Medicaid has still not paid their portion of our son's bill and has not given any reason as to why. I was also informed that due to Molina's lack of payment, this bill is showing as our responsibility and if the bill is not paid by the due date of Jan. 8, 2015, that it will show as past due therefore affecting our credit. Between our primary insurance and Medicaid we should not have to pay this bill. How can it be that a state run program fails to pay its bills and leave us, the people, liable for their shortcomings?

As mentioned in my previous correspondence, I know we cannot be the only people in the state having this problem. This is an issue that's inP desperate need of looking in to and coming up with a solution to get these bills paid and to keep this from happening in the future.

Thank you so much for your time in looking in this matter.

Sincerely,

Lisa Sliger

The Honorable Nikki R. Haley

Office of the Governor

1205 Pendleton St.

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15 Georgia Ave

York, SC 29745

December 2, 2014

Dear Governor Haley,

I am writing to you regarding the HMO Medicaid program of S. Carolina. We have a 15 year old son who has Cerebral Palsy. He is very low functioning and needs assistance with all aspects of daily life and care. Until January of this year he was on SC State Medicaid. In December of last year I received a letter stating he would be changed to Molina HMO Medicaid as of the first of the year but that none of his services should change. As his pediatrician and specialists accept Molina I didn't think anything about it. I never received any further information, new Medicaid card, or anything.

Last week I received a bill from one of our son's specialists stating that Molina has not paid their portion for a March 2014 appointment. When I called on it, the billing office for the doctor stated they had received a denial with no further explanation but they would have their Medicaid team contact Molina for further explanation. Just yesterday I received a form letter from Molina requesting our primary insurance information. Enclosed is a copy of that form letter as well as a copy of the letter that I sent back along with it. As you can see there have been problems for a long time which even I am just recently becoming aware.

I know we are not the only family having issues with this new HMO Medicaid program. Fortunately for us we do have a private primary insurance, however, that does not help much when our sons Medicaid as his secondary insurance does not hold up their end of the bargain and we then get billed for hundreds or thousands of dollars which should be covered by Medicaid. I can't even imagine what others are going through with children who are likely worse off health wise than our son. My hope in writing you is that you will be able to look in to the HMO Medicaid program and make necessary adjustments to the where needed. It was working just fine, at least for our family, until the HMO's became involved.

Thank you so much for your time and attention to this matter. The children of SC deserve a solution to this situation.

Sincerely,

Lisa Sliger

Healthy Connections

PO Box 101110

Columbia, SC 29211-0110

Lisa Sliger for Tanner Sliger

15 Georgia Ave

York, SC 29745

December 30, 2014

To Whom It May Concern:

I am writing to you today regarding a bill for my son Tanner Sliger which Molina Medicaid has still not paid nor will they give any information as to why neither to myself or the billing office for CMC. Please note I have enclosed a copy of the letter and form which I sent to your office on December 2, 2014. I have not heard back from you regarding this issue. As of today, CMC is holding us responsible for the Molina Medicaid debt and it will show as past due on our credit if not resolved by the due date of January 8, 2015. This issue needs to be resolved ASAP and I would appreciate some contact from you assuring me that this, and all other bills outstanding for Tanner via Molina Medicaid, are taken care of. It should never come down to affecting our credit due to a state run programs lack of payment. Thank you in advance for your immediate attention to this matter.

Sincerely,

Lisa Sliger

Healthy Connections

PO Box 101110

Columbia, SC 29211-0110

Lisa Sliger for Tanner Sliger

15 Georgia Ave

York, SC 29745

December 2, 2014

To Whom It May Concern:

Enclosed you will find the completed form I received Saturday November 29, 2014, along with a photo copy of our primary insurance carrier card as requested. Please note that Tanner was changed to Molina beginning January of this year by the state of S. Carolina and no information was requested of me at the time. The only thing I have ever received was notification that it was being done including no new Medicaid/Molina card. We have always had BCBS primary coverage and Medicaid for Tanner has always been his secondary insurance. What happened when he was changed to Molina is beyond me. I never had any issues while on regular state Medicaid but nothing but problems since being changed over.

I first became aware of a problem in July when Tanner's diapers were no longer being sent due to a policy change. As of this date I still have not received diapers and as a covered medical supply I do not understand why. Then in September while trying to get a medication for Tanner filled Molina kept denying their portion. After nearly 6 weeks of phone calls from me and the pharmacy to Molina I finally just paid out of pocket what our primary did not cover and Medicaid should have. Now I have been notified by the specialty clinic that Molina has not paid their portion of Tanner's visits in March, June or September of this year and no reason was given other than denial. I always verify with the nurse that pre-approval has been given prior to Tanner receiving his needed injections and yet no payment from Medicaid. I sincerely hope the information you requested will aid in the clinic receiving payment.

Sincerely,

Lisa Sliger

CC: Governor Nikki Haley