

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
OFFICE OF DIRECTOR

ACTION REFERRAL

TO <i>Bowling</i>	DATE  4-16-07
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DIRECTOR'S USE ONLY		ACTION REQUESTED	
1. LOG NUMBER  000644	<input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____		
2. DATE SIGNED BY DIRECTOR  <i>Cleaved 5/14/07, letter attached.</i>	<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <u>4-20-07</u> <input type="checkbox"/> FOIA DATE DUE _____ <input type="checkbox"/> Necessary Action		

APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer.)	COMMENT
1.			
2.			
3.			
4.			

**From:** Melanie Giese  
**To:** Jan Polatty, Marion Burton  
**Date:** 4/12/2007 9:28:23 AM  
**Subject:** Re: Sen. Ryberg's Office Referral

Jan- please log to me and I will draft the letter.

M. Melanie "Bz" Giese, RN  
Bureau Director, Health Services  
SC DHHS  
PO Box 8206  
1801 Main Street, J-1224  
Columbia, SC 29202  
803-898-2868  
803-255-8353 (fax)

>>> "Marion Burton" <[mburton@gw.mp.sc.edu](mailto:mburton@gw.mp.sc.edu)> 4/12/2007 9:02 AM >>>  
i do think the senator's office needs to be informed that we already have a method to address additional visits and this process if very active and driven by medical necessity based on the attending physician's judgement.

>>> "Jan Polatty" <[POLATTYJ@scdhs.gov](mailto:POLATTYJ@scdhs.gov)> 4/11/2007 2:50 PM >>>  
As mentioned, Mary Frances said that we need not respond back to her/Senator as long as we take care of the constituent. Please let me know if you need my assistance. Thanks! Jan

>>> "MARY FRANCES WHITE" <[WHITEM@scsenate.org](mailto:WHITEM@scsenate.org)> 04/11/07 2:08 PM >>>  
Jan.

Thanks for your help.

Mary Frances

**CC:** Valeria Williams

*Log:  
Susan  
app sign*

**From:** "MARY FRANCES WHITE" <WHITEM@scsenate.org>  
**To:** <PolattyJ@scdhs.gov>  
**Date:** 4/11/2007 2:09:29 PM  
**Subject:** Fwd: Medicaid Issues

Jan.

Thanks for your help.

Mary Frances

**From:** "SENATE TRANSPORTATION COMMITTEE MAILBOX" <STR@SCSENATE.ORG>  
**To:** "MARY FRANCES WHITE" <WHITEM@scsenate.org>  
**Date:** 4/11/2007 1:44:31 PM  
**Subject:** Fwd: Medicaid Issues

**From:** <Spplr4343@aol.com>  
**To:** <STR@scsenate.org>  
**Date:** 4/6/2007 2:26:32 PM  
**Subject:** Medicaid Issues

Hello,

I applied for Medicaid June 06, denied, appealed and decision reversed in Oct 06. However, as of March 07, all of my 12 visits for Medicaid have already been used. I am very angry and frustrated with the poor health care system that the state of SC provides to the disabled & poor people who live here. I am APPAULED that Medicaid here in SC limits people to 12 doctor visits a yr! There are many other poor states in this country who find other ways to fund health care that is not limited so that people like myself who need essential care, get it!

I have suffered with widespread pain for almost 1 1/2yrs. now. I have been diagnosed with Fibromyalgia, sleep deprivation, chronic fatigue, Major Depression and most recently, Arthritis in my feet. I am unable to walk without the assistance of crutches and referred to specialist who I now won't be able to see! I also have an appt with a Rheumatologist for definitive diagnosis and treatment of Fibromyalgia and / or Arthritis on April 16th which I will also need to cancel!

I want to know what your view is on SC Medicaid limited visits and if you plan to do anything to change this law. When I moved to SC, I thought that it was one of the most beautiful states I'd ever seen. This is why I relocated here. Of course, I did not know that in only a short time of coming here, that I would become very ill and unable to work. When I turned to the system, I had to fight for my benefits only to find out afterwards that I was also limited! It's important to me to know your stand on this issue. I plan to start sending letters to every editor in every paper of this state and wake the people of SC up regarding the poor health care system and that they need to unite together, get a backbone, and get the right people in office who will be their advocate for better health care. I would appreciate a response back from you.

Thank You!

Leah Hayward  
(803)571-1250

\*\*\*\*\* See what's free at <http://www.aol.com>.



State of South Carolina  
Department of Health and Human Services

Mark Sanford  
Governor

Susan B. Bowling  
Acting Director

May 14, 2007

Ms. Leah M. Hayward  
225 Lunar Lane  
Williston, South Carolina 29853

Dear Ms. Hayward:

Senator Thomas L. Moore's office contacted us regarding your concern about South Carolina's Medicaid policy pertaining to medical office visits for adults. We welcome the opportunity to be of assistance.

Although there is a limit of twelve office visits per year for adults, additional visits may be approved based on medical necessity guidelines. It is my understanding that Mr. William Feagin, Team Leader in the Division of Physicians Services, contacted you to discuss this policy. He also contacted the offices of Drs. Jones, Gupta, and Amed to make them aware of the process to request additional visits for you. Our Medical Director will review any request submitted by the attending physician on your behalf to determine if additional visits can be approved.

I hope that this information is helpful. If you have any additional questions, please contact Mr. William Feagin at (803) 898-3040.

Sincerely,

*Susan B. Bowling*  
Susan B. Bowling  
Acting Director

SBB/gws

#644