

Account: South Carolina State Parks

Content type: Facebook Page - Message threads

Record ID: 20170706unknownMessage-threads52748_t_10208020549407135

Thanks

Participants: Lynne Dukes Reynolds, South Carolina State Parks
at 16:42:47 on 7/06/2017 UTC



Lynne Dukes Reynolds

at 16:29:56 on 12/10/2013 UTC

just wanted y'all to know, we camp norm. 2 times a month at Santee State park, on the lakeshore side, I know when we went the Wed. before Thanksgiving was the last week that that side was going to be open until MArch of next year - we never saw our camp host, never got a parking pass, our area was not blown off from the leaves like it is norm. done - you could not tell when walking to the bathroom's where the roads were too much leaves and pinestraw on the road - I am not the only one that experienced this, talked to 2 other campers and they stated the same - I know there was only one park host on that side, but it was not many people there at all - we never felt welcomed while we were there, I do not know who the camp host was, they had Ga. tags on there vehicles - Jackie and Brenda need to come back and be the camp host, they always make you feel welcome and when you arrive they show up and check you in and give you your vehicle passes - just wanted to pass this on, cause I like to feel welcomed and appreciated when I camp there and that was not the case this past time. Just thought someone needed to know this. - We love camping at Santee, it is close to home and I need to be close to home, for I look after my Mom and need to be able to get home quick in case of an emergency - Hoping and wanting to go back to Santee, but would like to feel welcomed when I do go - thanks for reading my vent.



South Carolina State Parks

at 16:41:33 on 12/10/2013 UTC

Thanks so much for your comments. I have passed your concerns along to the park manager. We really appreciate the time you have spent at Santee State Park!



Lynne Dukes Reynolds

at 19:39:33 on 6/01/2017 UTC

Can you please tell me if santee state park is still under a boil water advisory thanks



South Carolina State Parks

at 19:39:34 on 6/01/2017 UTC

Thanks for messaging us. We will get back to you as soon as possible. In the meantime, make sure to visit our website at www.SouthCarolinaParks.com for up-to-date information.



South Carolina State Parks

at 19:49:04 on 6/01/2017 UTC

Hi! The boil water advisory that was in place several weeks ago has been lifted. Thanks!



Lynne Dukes Reynolds

at 19:49:55 on 6/01/2017 UTC

Thanks so much. It is still showing on reserve America.

South Carolina State Parks



at 19:54:17 on 6/01/2017 UTC
Will get that removed. Thanks!



Lynne Dukes Reynolds
at 19:54:27 on 6/01/2017 UTC
(unknown message)



Lynne Dukes Reynolds
at 12:06:16 on 7/06/2017 UTC

Hello, I just got a question - I had to cancel several upcoming camping trips due to my husbands job - I understand the \$10 cancel fee, even though I have never been charged that before, but why on earth am I being charged a transaction fee and tax - I already paid this once - I had to cancel 6 trips not because I wanted to by all means but yall got me for about \$180.00 in fees - I called the park to cancel for they never have charged me and it was \$10 more than reserveamerica - very heart broken and they were not last min. cancels - All I can say is wow - thanks for my vent, even though I paid for it - one unhappy person right now - Lynne Reynolds



South Carolina State Parks
at 12:06:17 on 7/06/2017 UTC

Thanks for messaging us. We will get back to you as soon as possible. In the meantime, make sure to visit our website at www.SouthCarolinaParks.com for up-to-date information.



Lynne Dukes Reynolds
at 12:07:11 on 7/06/2017 UTC
my phone number is 803-308-2777



Lynne Dukes Reynolds
at 16:40:46 on 7/06/2017 UTC

I guess I want here from you on a refund. Very disappointed



South Carolina State Parks
at 16:42:18 on 7/06/2017 UTC

I am sorry for the delay. Someone will contact you soon.



Lynne Dukes Reynolds
at 16:42:47 on 7/06/2017 UTC

Thanks
