

From: CommCardProductNotice <commcardproductnotice@baml.com>
To:
Date: 1/28/2015 5:17:03 PM
Subject: Notice of scheduled downtime Saturday January 31st from 3:00pm CT until Sunday February 1st 9:00pm CT

Card & Comprehensive Payables



January 28, 2015

Notice of scheduled downtime Saturday January 31st from 3:00pm CT until Sunday February 1st 9:00pm CT

Affected regions/applications

All Users for applications on the Works and Card Portal platforms, including:

- Works Platform applications:
 - Works Payment Manager
 - Online Account Request
 - PrePaid Reporting Tool and Prepaid Web Services
- Card Portal Platform applications:
 - Online PIN Check

Client/user impact

- Card Portal scheduled maintenance: Saturday January 31st from 3:00pm until 10:00pm CT (same day)
 - Online PIN Check will be offline and unavailable.
- Works scheduled maintenance: Saturday January 31st from 3:00pm CT until Sunday February 1st 9:00pm CT
 - File transmission via direct XML injection over HTTPS will be offline and unavailable.
 - File transmission via FTP & SFTP will be intermittently offline and unavailable.
 - Prepaid Reporting Tool and Prepaid Web Services will be offline and unavailable.

Actions

As with any maintenance period, customers should always monitor any file transmission attempts and be prepared to resend unsuccessful transmissions.

Please let us know if you have any questions or suggestions. As always, we appreciate your business and look forward to continuing to provide the enhancements and capabilities to meet your business needs.

Contact

Works Account Services

CommCardTHD@bankofamerica.com

888.589.3473, option 4

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