

DSS Topics
Director Lillian Koller
May 21, 2014

DSS can submit a written presentation prior to the meeting for the committee's review

1. Child Welfare Process: How Children and Families Become Involved

- Foster Care
- Adoption Emergency Protective Custody (EPC) Intake
- Non-EPC Intake
- Intake Triage
- Screen-Outs (No Action)
- Community Based Prevention Services
- Assessment (Investigation)
- In-Home Services (Family Preservation)

2. Case Loads

- Types of Case Workers
- Case Load Numbers Per Case Worker
- Case worker training

3. Implementation of Practice Changes: Current Status and Future Plans

- Regional Quality and Accountability Team Leaders
- Performance Coaches

4. Child Fatalities

- Webb Case

5. How DSS Uses Data as a Management Tool

- Process of Setting Goals & Performance Management Tools

6. County Status Reports

- Richland
- Dorchester
- Anderson

7. Critical Analysis of Child Death Data

- Data Reported to Federal Agencies
- Data Reported to SLED for Child Fatality Advisory Committee's Review
- Data Reported to DSS Division of Investigations for Needed Improvements
- Agency's Proposal of "DSS Involvement" for Going Forward

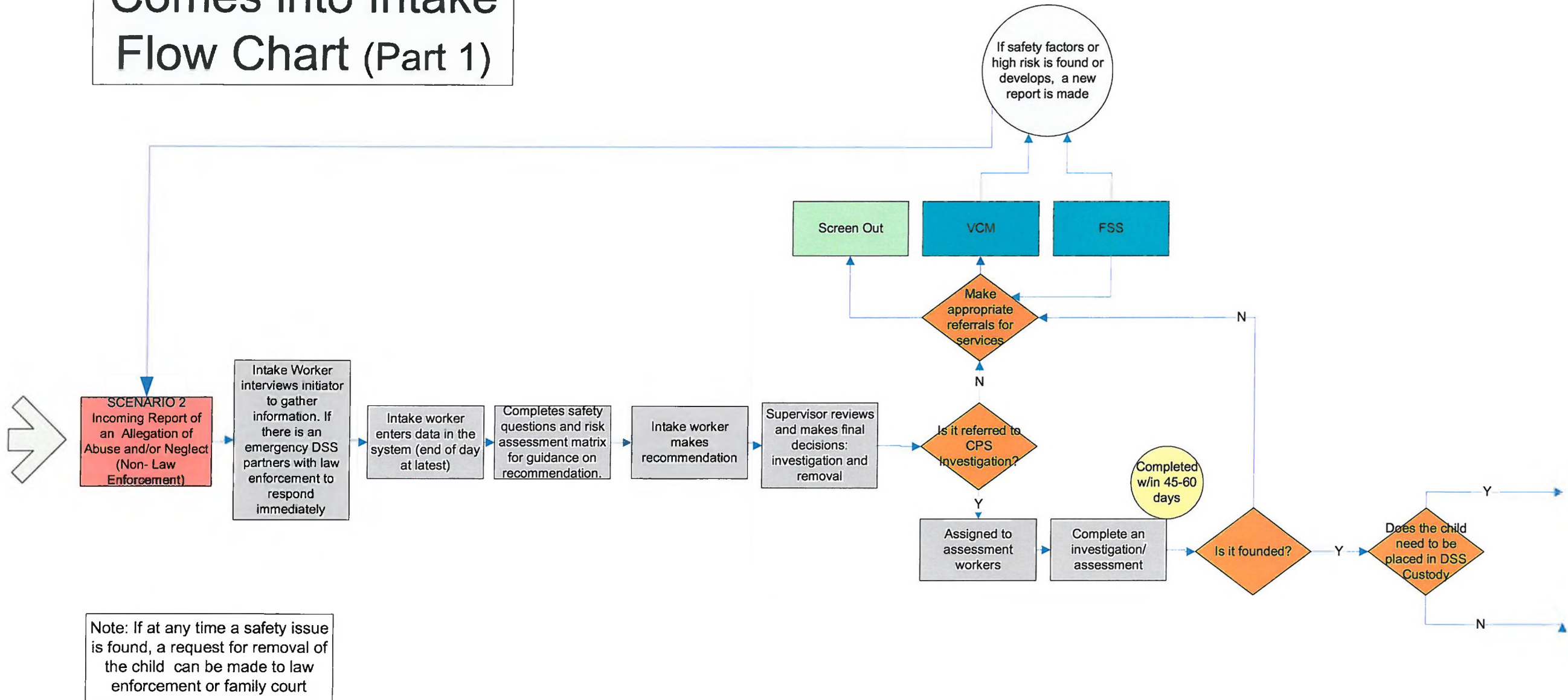
1. Child Welfare Process

VISION: *Safe & thriving children with life-long families, sooner*

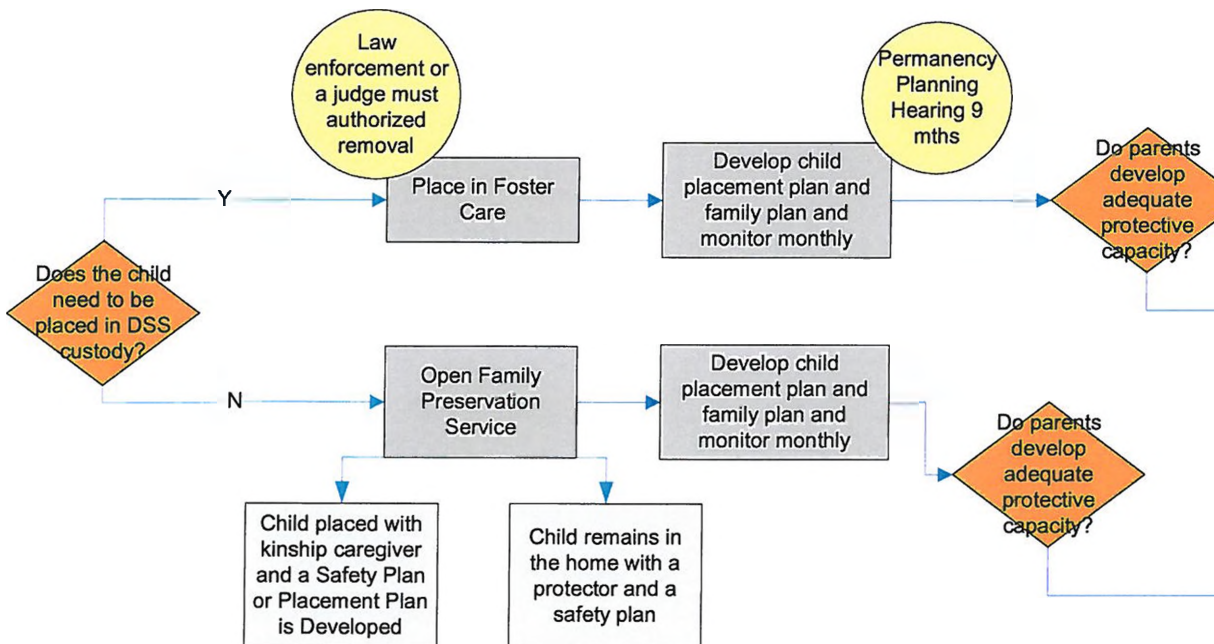
Imperatives for adults serving children

- At all times, the child's immediate and enduring safety and well-being must take precedence over the comfort of adults.
- Children must never be left to protect or provide for themselves or others; that is the role of all responsible adults.
- Children do not "disrupt." Adults fail to provide the adequate level of response to meet the child(ren)'s need.
- Child safety will always improve when the adults who care for them work together and support each other.
- Shared Understanding and Meaning always propels actions and drives results.

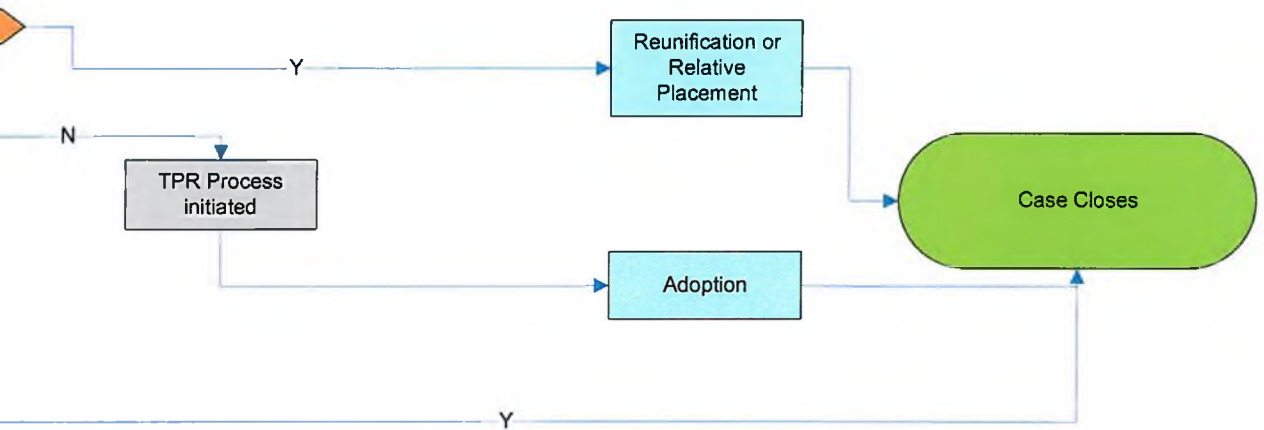
When a Call Comes into Intake Flow Chart (Part 1)



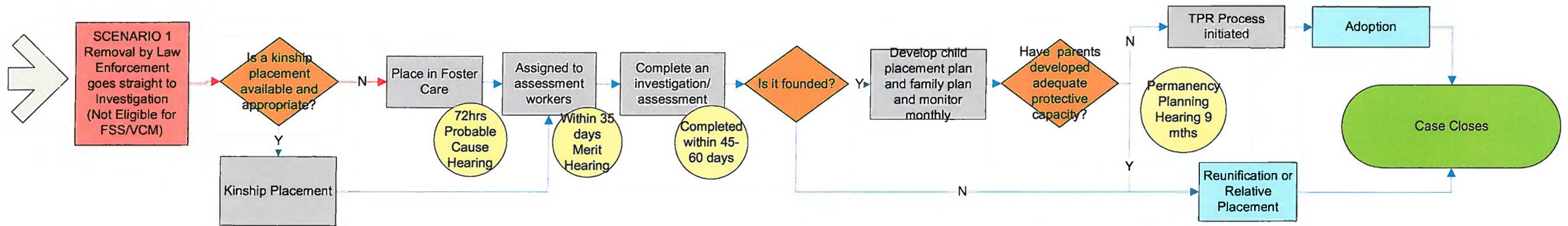
When a Call Comes into Intake Flow Chart (Part 2)



Note: If at any time a safety issue is found, a request for removal of the child can be made to law enforcement or family court



When Law Enforcement Removes a Child Flow Chart

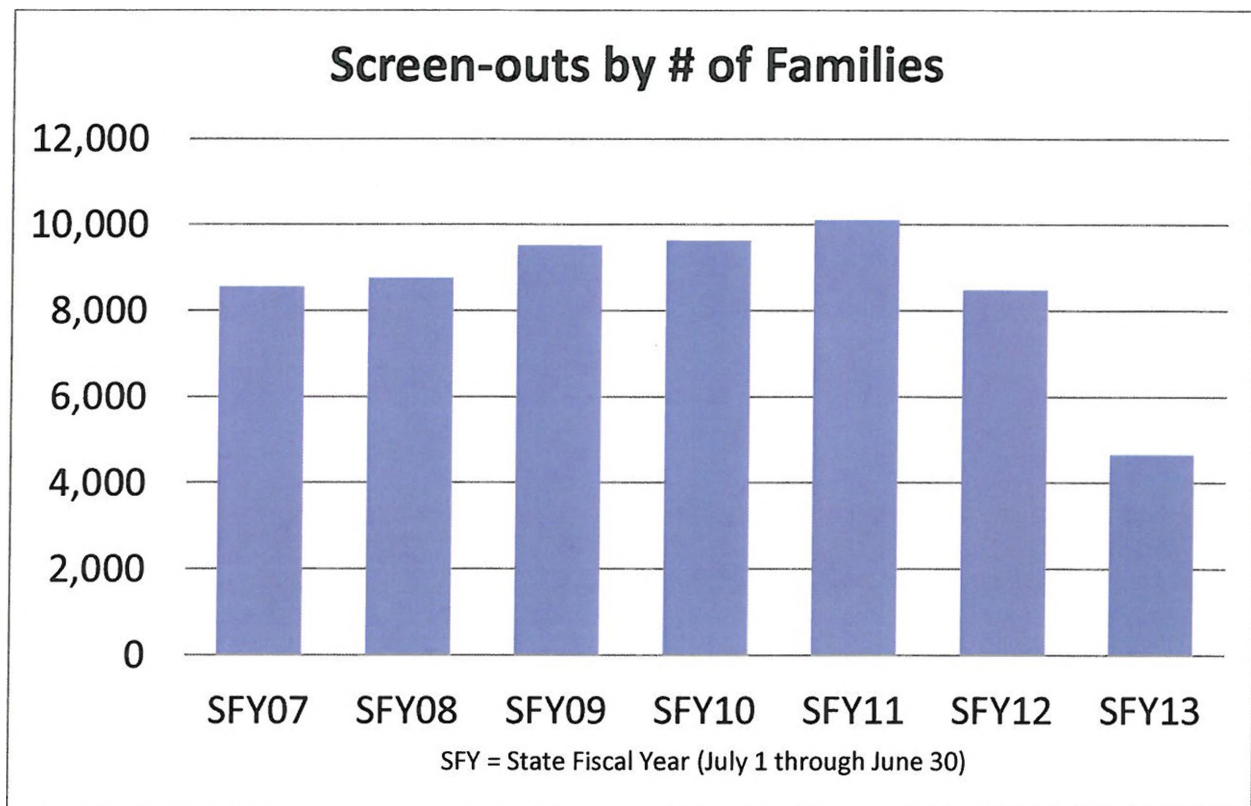


Past Intake Practice: No Prevention Services for “Screen Out”

- Previously, DSS intake was to either accept or not accept reports of child abuse and neglect for investigation
- DSS was only finding abuse or neglect in 36% of cases

64% of the time DSS did not find abuse or neglect. Many families had identified risk factors especially around concrete needs (e.g. financial supports, housing, food and clothing).

Trends of “Screen-Outs”



Community Based Prevention Services

2007 Governor's Task Force

- Recommended that DSS develop interagency agreements to enable families to have access to an array of services
- Effective services can prevent the need for child protection involvement

Legal Foundation for Community-Based Prevention Services

To qualify for grant funding under the Child Abuse Prevention and Treatment Act (CAPTA), the Governor must certify that the state “has in effect and is enforcing a State law, or has in effect and is operating a statewide program, relating to child abuse and neglect that includes . . . triage procedures, including the use of differential response, for the appropriate referral of a child not at risk of imminent harm to a community organization or voluntary preventive service. . . .” Section 106 (b)(2)(B)(v)

2. Case Loads

Type of Child Welfare Practitioners (Case Workers)

Human Services Specialist II:

- **Intake:** Functions as a professional level specialist appropriately accepting and screening reports of abuse or neglect. Gathers a broad range of history and information. Takes into consideration all information in the decision making process (present and past CPS involvement, police reports, background checks, collateral contacts, economic services, etc.) Thoroughly and accurately documents all information, decisions, and actions taken in case management system. Conducts formal and informal assessments and utilizes critical thinking skills to determine whether there are safety threats and/or the level of risk and whether a report constitutes child abuse or neglect under South Carolina Law. Identifies child and family needs and refers families to appropriate services and resources.
- **Assessment/Investigation:** Functions as a professional level specialist to assess risk and manage safety threats to children who may have experienced abuse and/or neglect. Gathers and assesses information; conducts interviews; engages children and families in development of safety plans; accesses services; thoroughly documents activities for the case file; ensure needed services are linked to care providers; participates in supervision and legal consults; prepare court documents; collaborates with law enforcement and service providers; testifies in court; makes required face to face contacts with children, families and providers; participates in other activities related to safety and well-being of children.
- **Family Preservation:** Functions as a professional level specialist to assess risk and manage safety threats to children under supervision of the agency. Engages children and families in development of safety plans and treatment plans; accesses services; monitors behavior change; thoroughly documents activities for the case file; ensures needed services are linked to care providers; participates in supervision and legal consults; prepares court documents; collaborates with Guardians ad litem; law enforcement and service providers; testify in court; makes required face to face contacts with

children, families and providers; participates in other activities related to safety, permanency and well-being of children.

- Foster Care: Functions as a professional level specialist to assess risk and manage safety threats to children in the custody of the agency. Engages children and families in development of treatment plans; access services; monitors behavior change; thoroughly documents activities for the case file; ensures needed services are linked to care providers; participates in supervision and legal consults; prepares court documents; collaborates with Guardians ad litem; law enforcement and service providers; testifies in court; prepares and presents information to the Foster Care Review Board; makes required face to face contacts with children, families and providers; participate in other activities related to safety, permanency and well-being of children.

Child Welfare Basic Training

- Required for all new workers in Child Welfare Services programs.
- 19 days of classroom instruction, six weeks of bridgework assignments, multiple quizzes and in-class assessments.
- Instruction covers: CPS, Foster Care, and Adoption, including “best practice” skills in social work, legal policy, procedure, CAPSS and casework processes for the agency.
- Bridgework assignments are completed in the county between in-class instruction weeks to practice knowledge and skills attained.
- 19 days of training = 100 Social Work Hours; 5.0 Non-Social Work Hours

Additional Child Welfare Training

- *Signs of Safety (SOS) Training:* SOS is a framework for strengthening Child Welfare practice. SOS is a model that analyzes harm and danger in a child’s life, provides a framework for addressing and responding to child safety in a timely manner. At the same time SOS engages the whole family in a process of analysis and response to the issues that are posing harm and danger to the children. SOS emphasizes working relationships based on transparency, humility, and collaboration.
- *4 Key Concepts Training:* All SCDSS training fits into at least one of the four key concepts: safety, risk, behavioral change, and permanency. Participants delve into these concepts, discuss practical examples, and hammer out what each concept means when applied to real-life cases.
- *Enhanced Intake Training:* The enhanced intake training is a two day training designed for intake workers and supervisors. Participants review the intake process, hone their interviewing skills, and enhance their decision making skills regarding safety threats and risk of maltreatment. The two days of training are delivered two weeks apart to allow participants the opportunity to apply what they are learning.

Staff with Open Child Welfare Services (CPS Investigations, Family Preservation, and Foster Care) on May 19, 2014

Source: CAPSS effective May 19, 2014 3:30 PM / ADR

rgn	office	worker id	# assess.	family preser.	foster care	total
1	ANDERSON COUNTY DSS	RMBBAZ	0	5	2	7
1	ANDERSON COUNTY DSS	EXCXCC	23	2	3	28
1	ANDERSON COUNTY DSS	SMDULL	0	3	0	3
1	ANDERSON COUNTY DSS	KLDYXC	0	2	16	18
1	ANDERSON COUNTY DSS	DXELGC	0	5	19	24
1	ANDERSON COUNTY DSS	WEGL60	0	19	0	19
1	ANDERSON COUNTY DSS	BXGHH3	17	3	0	20
1	ANDERSON COUNTY DSS	SXGHP3	0	17	0	17
1	ANDERSON COUNTY DSS	KXIKJ8	0	1	15	16
1	ANDERSON COUNTY DSS	CTJJ81	0	7	15	22
1	ANDERSON COUNTY DSS	YMJNG5	0	20	0	20
1	ANDERSON COUNTY DSS	RXJJ47	0	1	16	17
1	ANDERSON COUNTY DSS	SDKXDV	0	1	0	1
1	ANDERSON COUNTY DSS	MXKVDZ	0	3	0	3
1	ANDERSON COUNTY DSS	JDMLFF	0	22	0	22
1	ANDERSON COUNTY DSS	WXMTIY	0	21	0	21
1	ANDERSON COUNTY DSS	JXNYQO	0	16	0	16
1	ANDERSON COUNTY DSS	MMOVFQ	0	3	0	3
1	ANDERSON COUNTY DSS	KXOMTE	0	18	0	18
1	ANDERSON COUNTY DSS	SCPCK6	0	4	16	20
1	ANDERSON COUNTY DSS	CTRIUE	6	3	9	18
1	ANDERSON COUNTY DSS	SXRLAC	0	1	13	14
1	ANDERSON COUNTY DSS	BDSVFU	0	1	0	1
1	ANDERSON COUNTY DSS	KXSZBE	0	2	11	13
1	ANDERSON COUNTY DSS	MJTHZ5	0	16	0	16
1	ANDERSON COUNTY DSS	EFTXDQ	8	3	5	16
1	ANDERSON COUNTY DSS	KXWZWE	18	3	3	24
1	ANDERSON COUNTY DSS	SLWYLJ	17	2	0	19
1	ANDERSON COUNTY DSS	MMWCNW	0	2	15	17
1	ANDERSON COUNTY DSS	FXWVDN	0	1	0	1
1	ANDERSON COUNTY DSS	KKWBCP	15	0	0	15
1	ANDERSON COUNTY DSS	EMYR53	0	6	6	12
1	CHEROKEE COUNTY DSS	DDBHPF	1	34	2	37
1	CHEROKEE COUNTY DSS	LSCZYA	1	28	0	29
1	CHEROKEE COUNTY DSS	SPGXCG	0	1	24	25
1	CHEROKEE COUNTY DSS	JCGZYB	24	0	3	27
1	CHEROKEE COUNTY DSS	CMJWR6	0	0	3	3
1	CHEROKEE COUNTY DSS	JXMEU2	18	1	2	21
1	CHEROKEE COUNTY DSS	MEWDRA	1	0	0	1
1	CHEROKEE COUNTY DSS	TSPT19	18	2	1	21
1	CHEROKEE COUNTY DSS	HACREA	0	0	6	6
1	CHEROKEE COUNTY DSS	DXWTNL	0	3	25	28

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rgn	office	worker id	# assess.	family preser.	foster care	total
1	CHEROKEE COUNTY DSS	GXWB28	1	26	2	29
1	GREENVILLE COUNTY DSS	AMABBE	0	3	26	29
1	GREENVILLE COUNTY DSS	TCABI1	0	3	31	34
1	GREENVILLE COUNTY DSS	FDBXBH	0	4	26	30
1	GREENVILLE COUNTY DSS	CMBXDH	15	0	0	15
1	GREENVILLE COUNTY DSS	TXBWBZ	10	0	0	10
1	GREENVILLE COUNTY DSS	JXBQE1	13	6	0	19
1	GREENVILLE COUNTY DSS	MEBTDO	13	0	0	13
1	GREENVILLE COUNTY DSS	MKBMKB	0	4	0	4
1	GREENVILLE COUNTY DSS	TLCCLT	0	0	12	12
1	GREENVILLE COUNTY DSS	MXCIEQ	8	0	0	8
1	GREENVILLE COUNTY DSS	TMCR34	14	0	0	14
1	GREENVILLE COUNTY DSS	TCCJWG	0	0	15	15
1	GREENVILLE COUNTY DSS	JACZZQ	0	28	0	28
1	GREENVILLE COUNTY DSS	AWDME6	14	2	0	16
1	GREENVILLE COUNTY DSS	STDHFB	11	0	0	11
1	GREENVILLE COUNTY DSS	MRDBIX	0	25	0	25
1	GREENVILLE COUNTY DSS	AIECTZ	0	28	0	28
1	GREENVILLE COUNTY DSS	RJEBI2	0	23	0	23
1	GREENVILLE COUNTY DSS	LTEBKK	11	0	0	11
1	GREENVILLE COUNTY DSS	PMGGMP	0	26	0	26
1	GREENVILLE COUNTY DSS	TXGBKN	1	0	0	1
1	GREENVILLE COUNTY DSS	ERGXDN	0	2	24	26
1	GREENVILLE COUNTY DSS	MSHMXE	0	25	0	25
1	GREENVILLE COUNTY DSS	ADG69C	0	24	0	24
1	GREENVILLE COUNTY DSS	JMJSBB	0	28	0	28
1	GREENVILLE COUNTY DSS	MAJTYK	3	0	0	3
1	GREENVILLE COUNTY DSS	TXBKMh	0	24	0	24
1	GREENVILLE COUNTY DSS	PXGPEJ	0	0	28	28
1	GREENVILLE COUNTY DSS	JMJYNU	0	4	31	35
1	GREENVILLE COUNTY DSS	JXLN58	0	3	5	8
1	GREENVILLE COUNTY DSS	BJLTDN	5	2	0	7
1	GREENVILLE COUNTY DSS	JALJAL	0	24	0	24
1	GREENVILLE COUNTY DSS	EMBYJD	0	3	0	3
1	GREENVILLE COUNTY DSS	CXMAPV	0	22	0	22
1	GREENVILLE COUNTY DSS	MXNDVD	0	4	25	29
1	GREENVILLE COUNTY DSS	EHOBKO	0	4	0	4
1	GREENVILLE COUNTY DSS	TXPIER	0	4	0	4
1	GREENVILLE COUNTY DSS	ARPBKQ	0	1	1	2
1	GREENVILLE COUNTY DSS	JLR749	0	2	26	28
1	GREENVILLE COUNTY DSS	AXR22H	0	1	23	24
1	GREENVILLE COUNTY DSS	MPRBA1	19	1	0	20

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1	GREENVILLE COUNTY DSS	RXSXBJ	0	6	19	25
1	GREENVILLE COUNTY DSS	FWSNBC	0	15	0	15
1	GREENVILLE COUNTY DSS	TXSCW2	0	21	0	21
1	GREENVILLE COUNTY DSS	MRBXDI	0	8	28	36
1	GREENVILLE COUNTY DSS	SLSXDO	0	3	0	3
1	GREENVILLE COUNTY DSS	BKTXDP	0	5	0	5
1	GREENVILLE COUNTY DSS	JTTTCF	0	1	0	1
1	GREENVILLE COUNTY DSS	HXTBG2	0	2	5	7
1	GREENVILLE COUNTY DSS	SXWL86	0	24	0	24
1	GREENVILLE COUNTY DSS	SFWWHL	0	5	0	5
1	GREENVILLE COUNTY DSS	JTWH2K	0	20	0	20
1	OCONEE COUNTY DSS	WJB41G	0	19	0	19
1	OCONEE COUNTY DSS	KLFBR	0	5	0	5
1	OCONEE COUNTY DSS	SACZYX	0	10	0	10
1	OCONEE COUNTY DSS	SAJAGD	0	22	0	22
1	OCONEE COUNTY DSS	MLSSNH	0	0	15	15
1	OCONEE COUNTY DSS	AOMYVT	0	23	0	23
1	OCONEE COUNTY DSS	JCNBJD	0	0	21	21
1	OCONEE COUNTY DSS	CCNYKJ	20	0	2	22
1	OCONEE COUNTY DSS	PKPZYW	0	1	22	23
1	OCONEE COUNTY DSS	BXBAB1	15	3	1	19
1	OCONEE COUNTY DSS	RLRUCY	0	20	0	20
1	OCONEE COUNTY DSS	NYRHTD	0	21	0	21
1	OCONEE COUNTY DSS	DGSTD	4	0	0	4
1	OCONEE COUNTY DSS	KESBJB	0	0	19	19
1	OCONEE COUNTY DSS	ACTVGP	0	1	4	5
1	PICKENS COUNTY DSS	BSBCBQ	0	3	17	20
1	PICKENS COUNTY DSS	NLCKY4	11	1	0	12
1	PICKENS COUNTY DSS	KRCTUS	1	27	0	28
1	PICKENS COUNTY DSS	LMEBJW	0	26	0	26
1	PICKENS COUNTY DSS	MXGHMA	0	1	0	1
1	PICKENS COUNTY DSS	RTGTOS	0	4	21	25
1	PICKENS COUNTY DSS	RXHC03	0	9	0	9
1	PICKENS COUNTY DSS	TDKUDW	12	2	0	14
1	PICKENS COUNTY DSS	RLRTEL	15	1	0	16
1	PICKENS COUNTY DSS	RXLA48	0	14	30	44
1	PICKENS COUNTY DSS	SMLJGE	0	18	0	18
1	PICKENS COUNTY DSS	DRLTOE	1	6	17	24
1	PICKENS COUNTY DSS	MDMUDX	0	27	0	27
1	PICKENS COUNTY DSS	BRMVHZ	0	6	0	6
1	PICKENS COUNTY DSS	TPCBHY	10	2	0	12
1	PICKENS COUNTY DSS	KXNABU	0	7	19	26

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1	PICKENS COUNTY DSS	CDMTHT	0	22	0	22
1	PICKENS COUNTY DSS	JXLHYA	0	5	15	20
1	PICKENS COUNTY DSS	KRTKWD	0	6	15	21
1	PICKENS COUNTY DSS	LXVB69	0	28	0	28
1	PICKENS COUNTY DSS	HMWUHV	0	21	0	21
1	PICKENS COUNTY DSS	NXWUGC	0	1	18	19
1	SPARTANBURG COUNTY DSS	LMBGR4	18	3	0	21
1	SPARTANBURG COUNTY DSS	DMJARH	16	3	0	19
1	SPARTANBURG COUNTY DSS	VXBTHP	0	5	39	44
1	SPARTANBURG COUNTY DSS	LXBXHV	0	2	35	37
1	SPARTANBURG COUNTY DSS	SABUCC	0	24	0	24
1	SPARTANBURG COUNTY DSS	VLCWKF	0	1	0	1
1	SPARTANBURG COUNTY DSS	DXCWKG	0	28	0	28
1	SPARTANBURG COUNTY DSS	BJDAPU	0	1	0	1
1	SPARTANBURG COUNTY DSS	BLDXGK	0	0	10	10
1	SPARTANBURG COUNTY DSS	SMDEU4	0	11	0	11
1	SPARTANBURG COUNTY DSS	ADEBCJ	0	1	38	39
1	SPARTANBURG COUNTY DSS	EMEUNY	0	6	2	8
1	SPARTANBURG COUNTY DSS	DXFPQX	17	9	0	26
1	SPARTANBURG COUNTY DSS	EAGZCE	0	4	26	30
1	SPARTANBURG COUNTY DSS	CSGPQW	0	24	1	25
1	SPARTANBURG COUNTY DSS	YFGIM1	26	1	0	27
1	SPARTANBURG COUNTY DSS	MFGP97	0	5	38	43
1	SPARTANBURG COUNTY DSS	AHGYHG	0	28	0	28
1	SPARTANBURG COUNTY DSS	TXHBHE	0	12	0	12
1	SPARTANBURG COUNTY DSS	JMKMAG	0	8	30	38
1	SPARTANBURG COUNTY DSS	TLMVBY	0	18	0	18
1	SPARTANBURG COUNTY DSS	NTMTIN	24	0	0	24
1	SPARTANBURG COUNTY DSS	TXMS31	0	29	0	29
1	SPARTANBURG COUNTY DSS	MXMWLC	0	30	0	30
1	SPARTANBURG COUNTY DSS	EXNXGD	0	11	4	15
1	SPARTANBURG COUNTY DSS	JASUOD	0	3	4	7
1	SPARTANBURG COUNTY DSS	TXTUII	0	7	4	11
1	SPARTANBURG COUNTY DSS	MANTXI	0	2	32	34
1	SPARTANBURG COUNTY DSS	WTUYXX	22	2	0	24
1	SPARTANBURG COUNTY DSS	TSWTSW	0	25	0	25
1	SPARTANBURG COUNTY DSS	HDWVKF	0	1	4	5
1	SPARTANBURG COUNTY DSS	PXWULK	0	9	0	9
1	IFCCS - ANDERSON	CXBG2F	0	0	20	20
1	IFCCS - ANDERSON	MXBGS7	0	0	10	10
1	IFCCS - ANDERSON	LXGVJI	0	0	3	3
1	IFCCS - ANDERSON	NXJHE3	0	0	9	9

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1	IFCCS - ANDERSON	MXMUCL	0	0	9	9
1	IFCCS - ANDERSON	TXPNDM	0	0	9	9
1	IFCCS - ANDERSON	RXSBGT	0	0	9	9
1	IFCCS - ANDERSON	VETW35	0	0	5	5
1	IFCCS - ANDERSON	BXWUCP	0	0	9	9
1	IFCCS - SPARTANBURG	JCBB63	0	0	2	2
1	IFCCS - SPARTANBURG	ECMT18	0	0	5	5
1	IFCCS - SPARTANBURG	SNB14S	0	0	11	11
1	IFCCS - SPARTANBURG	HXHH65	0	0	11	11
1	IFCCS - SPARTANBURG	MRLRAP	0	0	13	13
1	IFCCS - GREENVILLE	SEBYXB	0	0	5	5
1	IFCCS - GREENVILLE	RLBZWI	0	0	9	9
1	IFCCS - GREENVILLE	RLJXEL	0	0	10	10
1	IFCCS - GREENVILLE	ADRYYO	0	0	5	5
1	IFCCS - GREENVILLE	JXWLKV	0	0	12	12
1	IFCCS - GREENVILLE	LXWMAM	0	0	14	14
2	CHESTER COUNTY DSS	LXBTNQ	11	0	0	11
2	CHESTER COUNTY DSS	AXBVMQ	0	1	0	1
2	CHESTER COUNTY DSS	TLHNNC	2	0	0	2
2	CHESTER COUNTY DSS	JCPYBO	0	20	0	20
2	CHESTER COUNTY DSS	JPSTAU	0	3	2	5
2	CHESTER COUNTY DSS	WXVUPO	0	4	0	4
2	CHESTER COUNTY DSS	TXWUPP	0	3	0	3
2	FAIRFIELD COUNTY DSS	JMANK6	8	0	1	9
2	FAIRFIELD COUNTY DSS	LMBTWO	1	1	6	8
2	FAIRFIELD COUNTY DSS	VLCNCD	1	0	7	8
2	FAIRFIELD COUNTY DSS	DEHTWN	10	2	1	13
2	FAIRFIELD COUNTY DSS	CPSJ95	1	12	0	13
2	KERSHAW COUNTY DSS	YJABIA	0	17	0	17
2	KERSHAW COUNTY DSS	SDAUAM	0	20	0	20
2	KERSHAW COUNTY DSS	SNBP83	17	1	0	18
2	KERSHAW COUNTY DSS	CMCLVA	18	1	0	19
2	KERSHAW COUNTY DSS	EJCEE2	1	0	0	1
2	KERSHAW COUNTY DSS	JNGZUA	0	12	12	24
2	KERSHAW COUNTY DSS	LXHX87	1	0	0	1
2	KERSHAW COUNTY DSS	ELJNNR	0	4	19	23
2	KERSHAW COUNTY DSS	JXMWEH	0	3	20	23
2	LANCASTER COUNTY DSS	NXAUCB	0	3	2	5
2	LANCASTER COUNTY DSS	KXBEC2	0	21	0	21
2	LANCASTER COUNTY DSS	TNDZWZ	12	2	0	14
2	LANCASTER COUNTY DSS	BCDDCB	0	0	22	22
2	LANCASTER COUNTY DSS	KCPGNI	0	0	18	18

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rgn	office	worker id	# assess.	family preser.	foster care	total
2	LANCASTER COUNTY DSS	TXPTOT	0	13	0	13
2	LANCASTER COUNTY DSS	JXPVLQ	0	1	0	1
2	LANCASTER COUNTY DSS	MHRYEO	15	2	0	17
2	LANCASTER COUNTY DSS	LNSYBP	12	12	0	24
2	LANCASTER COUNTY DSS	RXSVKJ	0	11	0	11
2	LANCASTER COUNTY DSS	JSTBG1	0	18	0	18
2	LANCASTER COUNTY DSS	GXWVKK	0	9	0	9
2	LEXINGTON COUNTY DSS	SXFUEI	0	1	32	33
2	LEXINGTON COUNTY DSS	SABEU5	27	4	0	31
2	LEXINGTON COUNTY DSS	DLBVGQ	0	2	0	2
2	LEXINGTON COUNTY DSS	KNBGPI	0	1	0	1
2	LEXINGTON COUNTY DSS	BMBGN2	0	1	0	1
2	LEXINGTON COUNTY DSS	JECFX8	0	0	17	17
2	LEXINGTON COUNTY DSS	KEEYZH	0	41	0	41
2	LEXINGTON COUNTY DSS	JDDWAE	1	0	0	1
2	LEXINGTON COUNTY DSS	MXFUPW	0	0	14	14
2	LEXINGTON COUNTY DSS	RKGZBK	0	23	0	23
2	LEXINGTON COUNTY DSS	ACHH73	0	42	0	42
2	LEXINGTON COUNTY DSS	SDH24S	27	1	0	28
2	LEXINGTON COUNTY DSS	AXJ22K	20	0	0	20
2	LEXINGTON COUNTY DSS	MLJ24W	0	48	0	48
2	LEXINGTON COUNTY DSS	LXJTQF	0	2	0	2
2	LEXINGTON COUNTY DSS	BAHYLK	0	1	0	1
2	LEXINGTON COUNTY DSS	ADMZBS	0	27	0	27
2	LEXINGTON COUNTY DSS	MLMBAV	26	0	0	26
2	LEXINGTON COUNTY DSS	DXMDSN	0	0	2	2
2	LEXINGTON COUNTY DSS	BDP25E	0	45	3	48
2	LEXINGTON COUNTY DSS	AXPYLL	0	0	3	3
2	LEXINGTON COUNTY DSS	CXPZZU	0	0	33	33
2	LEXINGTON COUNTY DSS	MJCN59	0	1	36	37
2	LEXINGTON COUNTY DSS	JXSXGL	0	40	0	40
2	LEXINGTON COUNTY DSS	AOSUNZ	0	3	0	3
2	LEXINGTON COUNTY DSS	OPSINN	23	0	0	23
2	LEXINGTON COUNTY DSS	NKSVGS	0	3	0	3
2	LEXINGTON COUNTY DSS	MABS71	0	13	0	13
2	LEXINGTON COUNTY DSS	SLW25P	0	44	0	44
2	RICHLAND COUNTY DSS	DLAHLT	0	4	0	4
2	RICHLAND COUNTY DSS	TXATXY	0	29	0	29
2	RICHLAND COUNTY DSS	DDBTX2	8	0	0	8
2	RICHLAND COUNTY DSS	CLBYXL	0	4	20	24
2	RICHLAND COUNTY DSS	BMBGN2	18	0	0	18
2	RICHLAND COUNTY DSS	LXCMYE	0	0	26	26

Staff with Open Child Welfare Services (CPS Investigations, Family Preservation, and Foster Care) on May 19, 2014

Source: CAPSS effective May 19, 2014 3:30 PM / ADR

rgn	office	worker id	# assess.	family preser.	foster care	total
2	RICHLAND COUNTY DSS	YOCIEP	0	2	26	28
2	RICHLAND COUNTY DSS	JXEUHR	14	3	0	17
2	RICHLAND COUNTY DSS	JXGTCX	0	3	0	3
2	RICHLAND COUNTY DSS	YEGDX6	11	0	0	11
2	RICHLAND COUNTY DSS	MSGNGI	1	0	0	1
2	RICHLAND COUNTY DSS	LRGCH5	0	6	22	28
2	RICHLAND COUNTY DSS	SSHEL6	1	4	23	28
2	RICHLAND COUNTY DSS	SXHNFI	1	3	26	30
2	RICHLAND COUNTY DSS	JXHBEG	20	3	0	23
2	RICHLAND COUNTY DSS	CXHRD6	0	0	27	27
2	RICHLAND COUNTY DSS	ADFFKK	2	0	0	2
2	RICHLAND COUNTY DSS	MXJWCS	0	10	0	10
2	RICHLAND COUNTY DSS	BCJYKS	0	22	0	22
2	RICHLAND COUNTY DSS	MLJCW4	0	1	0	1
2	RICHLAND COUNTY DSS	CGKPV3	0	31	0	31
2	RICHLAND COUNTY DSS	VLTRD7	0	27	0	27
2	RICHLAND COUNTY DSS	DXLGPT	0	26	0	26
2	RICHLAND COUNTY DSS	MXSUSY	0	0	2	2
2	RICHLAND COUNTY DSS	GMMVDP	2	0	0	2
2	RICHLAND COUNTY DSS	JHMJEB	0	27	0	27
2	RICHLAND COUNTY DSS	JXNUET	21	0	0	21
2	RICHLAND COUNTY DSS	ANSCGS	15	0	0	15
2	RICHLAND COUNTY DSS	DXPELR	2	0	0	2
2	RICHLAND COUNTY DSS	TEPZBW	0	5	0	5
2	RICHLAND COUNTY DSS	YJP31Q	2	0	0	2
2	RICHLAND COUNTY DSS	JXSJA4	0	3	23	26
2	RICHLAND COUNTY DSS	MXSVBJ	23	0	0	23
2	RICHLAND COUNTY DSS	FESCT3	31	0	0	31
2	RICHLAND COUNTY DSS	SNPMP9	1	0	0	1
2	RICHLAND COUNTY DSS	DXSBH4	0	19	0	19
2	RICHLAND COUNTY DSS	GLSV98	2	0	0	2
2	RICHLAND COUNTY DSS	LMTXDA	1	1	22	24
2	RICHLAND COUNTY DSS	PTJEMP	0	1	0	1
2	RICHLAND COUNTY DSS	RXWXHO	0	27	0	27
2	RICHLAND COUNTY DSS	GG525K	2	0	0	2
2	RICHLAND COUNTY DSS	YXWAA3	0	3	1	4
2	RICHLAND COUNTY DSS	ALWZBC	0	2	32	34
2	UNION COUNTY DSS	ETYZU	1	3	7	11
2	UNION COUNTY DSS	SMEYKK	1	6	6	13
2	UNION COUNTY DSS	MXHVKM	0	2	0	2
2	UNION COUNTY DSS	TCHVF3	0	6	0	6
2	UNION COUNTY DSS	KXHVKN	0	1	0	1

Staff with Open Child Welfare Services (CPS Investigations, Family Preservation, and Foster Care) on May 19, 2014

Source: CAPSS effective May 19, 2014 3:30 PM / ADR

rgn	office	worker id	# assess.	family preser.	foster care	total
2	UNION COUNTY DSS	SMHFXF	2	2	0	4
2	UNION COUNTY DSS	BXHJHF	1	0	0	1
2	UNION COUNTY DSS	ALJCE3	5	5	1	11
2	UNION COUNTY DSS	DRLTOC	4	7	0	11
2	UNION COUNTY DSS	HXMXHQ	4	2	0	6
2	UNION COUNTY DSS	RWMTCT	0	13	0	13
2	YORK COUNTY DSS	PXAUBV	0	2	0	2
2	YORK COUNTY DSS	MXAYRR	25	0	0	25
2	YORK COUNTY DSS	LRBXAI	14	0	0	14
2	YORK COUNTY DSS	TLBHM9	0	1	0	1
2	YORK COUNTY DSS	AYDWL5	0	3	15	18
2	YORK COUNTY DSS	AJB92	0	1	16	17
2	YORK COUNTY DSS	KXGXAY	0	16	0	16
2	YORK COUNTY DSS	JXGAGB	0	36	0	36
2	YORK COUNTY DSS	JLLZUB	0	4	9	13
2	YORK COUNTY DSS	CLHNL1	24	0	0	24
2	YORK COUNTY DSS	AWHDR3	19	0	0	19
2	YORK COUNTY DSS	DXHGPA	22	0	0	22
2	YORK COUNTY DSS	MRJHHL	0	7	0	7
2	YORK COUNTY DSS	KXMVDV	0	0	10	10
2	YORK COUNTY DSS	QXMBBS	17	0	0	17
2	YORK COUNTY DSS	CLGZUE	19	0	0	19
2	YORK COUNTY DSS	PMWWMJ	1	0	0	1
2	YORK COUNTY DSS	NKPT23	0	39	0	39
2	YORK COUNTY DSS	LXSTGJ	0	2	12	14
2	YORK COUNTY DSS	ALSYIG	0	29	0	29
2	YORK COUNTY DSS	TMSYYX	0	2	9	11
2	YORK COUNTY DSS	DLSCIG	1	0	0	1
2	YORK COUNTY DSS	JSSYYM	0	25	0	25
2	YORK COUNTY DSS	PRWZWS	0	40	0	40
2	YORK COUNTY DSS	SMWBDE	0	2	0	2
2	YORK COUNTY DSS	CLYBH5	0	24	0	24
2	YORK COUNTY DSS	KRZZUS	24	0	0	24
2	IFCCS - ROCK HILL	CNCA17	0	0	13	13
2	IFCCS - ROCK HILL	QXCCRJ	0	0	1	1
2	IFCCS - ROCK HILL	CCDRJ5	0	0	13	13
2	IFCCS - ROCK HILL	JPDBG6	0	0	13	13
2	IFCCS - ROCK HILL	SXSH59	0	0	1	1
2	IFCCS - ROCK HILL	DLMDH3	0	0	13	13
2	IFCCS - ROCK HILL	EAMF49	0	0	13	13
2	IFCCS - ROCK HILL	TXRBAX	0	0	13	13
2	IFCCS - ROCK HILL	SXTVCC	0	0	12	12

Staff with Open Child Welfare Services (CPS Investigations, Family Preservation, and Foster Care) on May 19, 2014

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rgn	office	worker id	# assess.	family preser.	foster care	total
2	IFCCS - ROCK HILL	TETAP7	0	0	1	1
2	ADOPTION SERVICES REGION II COLUMBIA	JXBTIS	0	0	1	1
2	ADOPTION SERVICES REGION II COLUMBIA	NKBAPE	0	0	1	1
2	ADOPTION SERVICES REGION II ROCK HILL	CRBJEC	0	3	0	3
2	ADOPTION SERVICES REGION II ROCK HILL	SXBKT2	0	3	0	3
2	ADOPTION SERVICES REGION II ROCK HILL	LXBET8	0	3	0	3
2	ADOPTION SERVICES REGION II ROCK HILL	MXWRIH	0	3	0	3
2	IFCCS - MIDLANDS	TXAGEJ	0	0	4	4
2	IFCCS - MIDLANDS	VKD586	0	0	12	12
2	IFCCS - MIDLANDS	EXWMVI	0	0	15	15
2	IFCCS - MIDLANDS	MXMRDM	0	0	15	15
2	IFCCS - MIDLANDS	MXPNEA	0	0	15	15
2	IFCCS - MIDLANDS	MXWVCD	0	0	15	15
2	STATE OFFICE	JLSNKO	7	0	0	7
2	STATE OFFICE	NMGBD4	8	0	0	8
2	STATE OFFICE	FMGEL5	5	0	0	5
2	STATE OFFICE	WXRK63	10	0	0	10
3	ALLENDAL COUNTY DSS	SXBFLJ	3	1	0	4
3	ALLENDAL COUNTY DSS	LLBNWU	0	5	3	8
3	ALLENDAL COUNTY DSS	MLCRIM	0	3	0	3
3	BEAUFORT COUNTY DSS	CXBWRH	1	0	0	1
3	BEAUFORT COUNTY DSS	RXGBSA	1	27	0	28
3	BEAUFORT COUNTY DSS	TGLKLA	3	2	13	18
3	BEAUFORT COUNTY DSS	CAHXHG	17	3	0	20
3	BEAUFORT COUNTY DSS	CXKJJ2	0	1	0	1
3	BEAUFORT COUNTY DSS	JXLEJ2	12	0	0	12
3	BEAUFORT COUNTY DSS	CMLTHQ	5	31	0	36
3	BEAUFORT COUNTY DSS	BLMTZO	1	3	1	5
3	BEAUFORT COUNTY DSS	CDSBAN	0	0	1	1
3	BEAUFORT COUNTY DSS	KSSVF4	2	1	15	18
3	BEAUFORT COUNTY DSS	LRYPJJ	3	0	0	3
3	BERKELEY COUNTY DSS	SJABI4	14	0	0	14
3	BERKELEY COUNTY DSS	TMS27V	1	0	17	18
3	BERKELEY COUNTY DSS	BXBTXP	10	5	0	15
3	BERKELEY COUNTY DSS	JSBZCC	12	5	0	17
3	BERKELEY COUNTY DSS	ATBBD7	2	11	12	25
3	BERKELEY COUNTY DSS	TJCL38	1	3	1	5
3	BERKELEY COUNTY DSS	JXCML7	3	17	0	20
3	BERKELEY COUNTY DSS	MKCUDQ	1	5	11	17
3	BERKELEY COUNTY DSS	GMDJMR	1	1	0	2
3	BERKELEY COUNTY DSS	JXDUDJ	0	3	0	3
3	BERKELEY COUNTY DSS	SXOCY4	1	3	15	19

Staff with Open Child Welfare Services (CPS Investigations, Family Preservation, and Foster Care) on May 19, 2014

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3	BERKELEY COUNTY DSS	SMFTLG	0	1	0	1
3	BERKELEY COUNTY DSS	CLGULP	0	5	0	5
3	BERKELEY COUNTY DSS	GPTPHN	0	0	1	1
3	BERKELEY COUNTY DSS	MXHJSY	1	0	0	1
3	BERKELEY COUNTY DSS	DMHZCT	3	0	0	3
3	BERKELEY COUNTY DSS	LXLCJC	2	0	0	2
3	BERKELEY COUNTY DSS	PXMVGC	0	9	0	9
3	BERKELEY COUNTY DSS	CXMVGD	0	12	0	12
3	BERKELEY COUNTY DSS	DMNTUB	12	6	0	18
3	BERKELEY COUNTY DSS	JBOHML	1	0	0	1
3	BERKELEY COUNTY DSS	JMP22D	0	18	0	18
3	BERKELEY COUNTY DSS	TXRGRF	17	5	0	22
3	BERKELEY COUNTY DSS	AMSVMX	0	1	0	1
3	BERKELEY COUNTY DSS	VSSW86	1	15	0	16
3	BERKELEY COUNTY DSS	TXVWCI	0	20	0	20
3	BERKELEY COUNTY DSS	SMWZBT	12	8	0	20
3	BERKELEY COUNTY DSS	DCWE75	1	16	0	17
3	BERKELEY COUNTY DSS	SSWMY5	1	0	12	13
3	CHARLESTON COUNTY DSS	TXAYLN	22	4	0	26
3	CHARLESTON COUNTY DSS	TXBNBA	1	0	0	1
3	CHARLESTON COUNTY DSS	CXBTOW	0	1	15	16
3	CHARLESTON COUNTY DSS	TABUER	0	0	26	26
3	CHARLESTON COUNTY DSS	SXBVDM	0	21	0	21
3	CHARLESTON COUNTY DSS	AXBGNG	0	32	0	32
3	CHARLESTON COUNTY DSS	TXCAL9	0	1	30	31
3	CHARLESTON COUNTY DSS	MXCZZG	12	5	0	17
3	CHARLESTON COUNTY DSS	DXDTUE	0	0	30	30
3	CHARLESTON COUNTY DSS	KXMHV4	0	32	0	32
3	CHARLESTON COUNTY DSS	LXFXCD	0	0	27	27
3	CHARLESTON COUNTY DSS	CXFTFZ	0	28	0	28
3	CHARLESTON COUNTY DSS	WXF334	0	0	10	10
3	CHARLESTON COUNTY DSS	CXBTLB	23	14	0	37
3	CHARLESTON COUNTY DSS	MMGTXV	0	1	0	1
3	CHARLESTON COUNTY DSS	CCMPCH	0	31	1	32
3	CHARLESTON COUNTY DSS	PXGBJS	0	1	30	31
3	CHARLESTON COUNTY DSS	MXHUIL	0	20	0	20
3	CHARLESTON COUNTY DSS	LXHVM I	0	4	0	4
3	CHARLESTON COUNTY DSS	CRHHPM	0	0	27	27
3	CHARLESTON COUNTY DSS	KBHWCK	0	30	0	30
3	CHARLESTON COUNTY DSS	JXHTWB	16	8	0	24
3	CHARLESTON COUNTY DSS	CXJITS	0	29	2	31
3	CHARLESTON COUNTY DSS	JALUPA	0	0	5	5

Staff with Open Child Welfare Services (CPS Investigations, Family Preservation, and Foster Care) on May 19, 2014

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rgn	office	worker id	# assess.	family preser.	foster care	total
3	CHARLESTON COUNTY DSS	CXMGVX	0	12	0	12
3	CHARLESTON COUNTY DSS	PXNVKT	0	11	0	11
3	CHARLESTON COUNTY DSS	KXOUIK	0	25	0	25
3	CHARLESTON COUNTY DSS	SXTEPV	0	0	13	13
3	CHARLESTON COUNTY DSS	AXPNN1	0	29	0	29
3	CHARLESTON COUNTY DSS	DXRYXY	20	5	0	25
3	CHARLESTON COUNTY DSS	JXSVMK	0	10	0	10
3	CHARLESTON COUNTY DSS	KXMMTL	14	5	0	19
3	CHARLESTON COUNTY DSS	AXSTQM	18	6	0	24
3	CHARLESTON COUNTY DSS	GNS697	0	32	0	32
3	CHARLESTON COUNTY DSS	SXSD68	0	22	3	25
3	CHARLESTON COUNTY DSS	JXSTFY	0	0	23	23
3	CHARLESTON COUNTY DSS	LCSEIM	0	0	22	22
3	CHARLESTON COUNTY DSS	ALS694	0	0	3	3
3	CHARLESTON COUNTY DSS	MXTUPZ	0	10	0	10
3	CHARLESTON COUNTY DSS	KXVVLH	0	7	0	7
3	CHARLESTON COUNTY DSS	TXWTGC	0	1	16	17
3	CHARLESTON COUNTY DSS	BAWUMP	0	13	0	13
3	CHARLESTON COUNTY DSS	FXWBJY	0	31	0	31
3	CHARLESTON COUNTY DSS	UXWVKU	0	12	0	12
3	COLLETON COUNTY DSS	TJAKLL	0	26	0	26
3	COLLETON COUNTY DSS	SLE12K	0	24	0	24
3	COLLETON COUNTY DSS	JAFHAT	20	0	0	20
3	COLLETON COUNTY DSS	IKJKIS	0	0	22	22
3	COLLETON COUNTY DSS	SMPWFE	1	0	0	1
3	COLLETON COUNTY DSS	LMSR95	16	0	0	16
3	COLLETON COUNTY DSS	TMWGCD	0	0	21	21
3	COLLETON COUNTY DSS	KMWKIR	0	28	0	28
3	DORCHESTER COUNTY DSS	JXBUFT	0	1	24	25
3	DORCHESTER COUNTY DSS	CXBULH	0	18	0	18
3	DORCHESTER COUNTY DSS	NDJJDM	0	15	0	15
3	DORCHESTER COUNTY DSS	JXEXBI	0	1	24	25
3	DORCHESTER COUNTY DSS	AXGGS1	8	0	0	8
3	DORCHESTER COUNTY DSS	LXLXEG	0	18	0	18
3	DORCHESTER COUNTY DSS	EHMWY8	10	0	0	10
3	DORCHESTER COUNTY DSS	DKMKIF	1	20	0	21
3	DORCHESTER COUNTY DSS	ELRW85	16	0	0	16
3	DORCHESTER COUNTY DSS	MXRTGR	12	11	0	23
3	DORCHESTER COUNTY DSS	AXSR56	1	20	0	21
3	DORCHESTER COUNTY DSS	DXSURR	0	2	0	2
3	DORCHESTER COUNTY DSS	PXWFMB	0	0	2	2
3	DORCHESTER COUNTY DSS	KXYULD	3	0	0	3

Staff with Open Child Welfare Services (CPS Investigations, Family Preservation, and Foster Care) on May 19, 2014

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rgn	office	worker id	# assess.	family preser.	foster care	total
3	HAMPTON COUNTY DSS	JAD23M	1	25	0	26
3	HAMPTON COUNTY DSS	TSEFNV	0	22	0	22
3	HAMPTON COUNTY DSS	KWRW68	1	0	1	2
3	JASPER COUNTY DSS	CGBXHX	4	1	0	5
3	JASPER COUNTY DSS	MLDMNP	3	4	0	7
3	JASPER COUNTY DSS	ABE17E	0	1	18	19
3	JASPER COUNTY DSS	TXGFNE	0	0	1	1
3	JASPER COUNTY DSS	JMRH85	0	12	0	12
3	ADOPTION SERVICES REGION III CHARLESTON	ZRWBB4	0	0	1	1
3	IFCCS - CHARLESTON	RXALDG	0	0	9	9
3	IFCCS - CHARLESTON	MXBTCD	0	0	7	7
3	IFCCS - CHARLESTON	JKBB66	0	0	12	12
3	IFCCS - CHARLESTON	AXCLLX	0	0	8	8
3	IFCCS - CHARLESTON	CXCYDO	0	0	6	6
3	IFCCS - CHARLESTON	MXFJL9	0	0	11	11
3	IFCCS - CHARLESTON	TXGLRC	0	0	3	3
3	IFCCS - CHARLESTON	RTHJMH	0	0	10	10
3	IFCCS - CHARLESTON	RMJFJN	0	0	16	16
3	IFCCS - CHARLESTON	LXLIT2	0	0	7	7
3	IFCCS - CHARLESTON	SXRUDA	0	0	12	12
3	IFCCS - CHARLESTON	PJRPMG	0	0	3	3
3	IFCCS - CHARLESTON	DXSBGV	0	0	18	18
3	IFCCS - CHARLESTON	JXVUDF	0	0	1	1
3	IFCCS - CHARLESTON	JXWM55	0	0	3	3
3	IFCCS - CHARLESTON	RXWGP1	0	0	12	12
3	IFCCS - BEAUFORT	CNDN97	0	0	4	4
3	IFCCS - BEAUFORT	TDSXHU	0	0	10	10
4	CHESTERFIELD COUNTY DSS	JHB94I	12	0	0	12
4	CHESTERFIELD COUNTY DSS	SSCBHZ	0	0	22	22
4	CHESTERFIELD COUNTY DSS	KOFM43	0	12	0	12
4	CHESTERFIELD COUNTY DSS	PWGRAZ	0	0	5	5
4	CHESTERFIELD COUNTY DSS	VDBMKN	0	7	0	7
4	CHESTERFIELD COUNTY DSS	DKL44R	14	0	0	14
4	CHESTERFIELD COUNTY DSS	DRRMKU	1	0	0	1
4	CHESTERFIELD COUNTY DSS	RXSJNC	0	0	23	23
4	CLARENDON COUNTY DSS	EACHC5	7	0	0	7
4	CLARENDON COUNTY DSS	VXAA26	0	0	11	11
4	CLARENDON COUNTY DSS	SXBM65	0	10	0	10
4	CLARENDON COUNTY DSS	KJJUPX	0	0	10	10
4	CLARENDON COUNTY DSS	WXTBIN	1	12	0	13
4	DARLINGTON COUNTY DSS	MBA82D	0	1	0	1
4	DARLINGTON COUNTY DSS	LCBJJ3	0	1	21	22

Staff with Open Child Welfare Services (CPS Investigations, Family Preservation, and Foster Care) on May 19, 2014

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4	DARLINGTON COUNTY DSS	GLBYZP	0	1	22	23
4	DARLINGTON COUNTY DSS	SXB556	0	19	0	19
4	DARLINGTON COUNTY DSS	SLFDM5	0	19	0	19
4	DARLINGTON COUNTY DSS	KGCSU6	0	19	0	19
4	DARLINGTON COUNTY DSS	MHGMRP	0	22	0	22
4	DARLINGTON COUNTY DSS	KLGYGX	14	0	0	14
4	DARLINGTON COUNTY DSS	MLHNDY	0	1	19	20
4	DARLINGTON COUNTY DSS	KXLVFA	0	0	3	3
4	DARLINGTON COUNTY DSS	TSMXHR	14	0	0	14
4	DARLINGTON COUNTY DSS	DXPELR	8	0	0	8
4	DARLINGTON COUNTY DSS	WXMEIF	0	2	24	26
4	DILLON COUNTY DSS	ADACT2	0	1	2	3
4	DILLON COUNTY DSS	AXAAXA	0	2	0	2
4	DILLON COUNTY DSS	KDBTFT	4	19	0	23
4	DILLON COUNTY DSS	LMHXBS	0	0	19	19
4	DILLON COUNTY DSS	MMMMNM	2	13	0	15
4	DILLON COUNTY DSS	AMMBI5	2	14	0	16
4	DILLON COUNTY DSS	SXBIFP	10	2	0	12
4	DILLON COUNTY DSS	RTTHE6	0	1	18	19
4	DILLON COUNTY DSS	EDWD45	5	19	0	24
4	FLORENCE COUNTY DSS	DOBUMX	0	1	0	1
4	FLORENCE COUNTY DSS	KDCVCG	6	0	0	6
4	FLORENCE COUNTY DSS	CXCSU2	0	5	6	11
4	FLORENCE COUNTY DSS	DXESM5	0	1	14	15
4	FLORENCE COUNTY DSS	FMHFMH	6	21	0	27
4	FLORENCE COUNTY DSS	LBHEJ7	6	28	0	34
4	FLORENCE COUNTY DSS	SRJSRK	7	28	0	35
4	FLORENCE COUNTY DSS	DRJBBZ	10	20	0	30
4	FLORENCE COUNTY DSS	AMMUMW	0	1	0	1
4	FLORENCE COUNTY DSS	LTMUQC	0	7	8	15
4	FLORENCE COUNTY DSS	ATMAFG	0	3	15	18
4	FLORENCE COUNTY DSS	TLMXAK	10	26	0	36
4	GEORGETOWN COUNTY DSS	MEBJN8	0	0	1	1
4	GEORGETOWN COUNTY DSS	DPSRBQ	0	18	1	19
4	GEORGETOWN COUNTY DSS	RXCDHA	1	1	14	16
4	GEORGETOWN COUNTY DSS	ZXMYHT	0	18	0	18
4	GEORGETOWN COUNTY DSS	ARBF68	6	4	0	10
4	HORRY COUNTY DSS	CRBJFC	0	2	11	13
4	HORRY COUNTY DSS	CJBVBB	6	0	0	6
4	HORRY COUNTY DSS	JRDVFN	0	8	0	8
4	HORRY COUNTY DSS	SWFBGX	0	25	0	25
4	HORRY COUNTY DSS	ALGVLI	0	2	0	2

Staff with Open Child Welfare Services (CPS Investigations, Family Preservation, and Foster Care) on May 19, 2014

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rgn	office	worker id	# assess.	family preser.	foster care	total
4	HORRY COUNTY DSS	MXHGN3	0	2	22	24
4	HORRY COUNTY DSS	CXSLNM	0	2	21	23
4	HORRY COUNTY DSS	HNJYNE	0	3	20	23
4	HORRY COUNTY DSS	SXDWBN	0	20	0	20
4	HORRY COUNTY DSS	CBMTIW	0	1	20	21
4	HORRY COUNTY DSS	NMMPJB	10	0	0	10
4	HORRY COUNTY DSS	KAPVLK	0	2	0	2
4	HORRY COUNTY DSS	SPQDBH	0	2	23	25
4	HORRY COUNTY DSS	FNBTIG	0	5	17	22
4	HORRY COUNTY DSS	CMSAU2	0	25	0	25
4	HORRY COUNTY DSS	PBSLWN	8	0	0	8
4	HORRY COUNTY DSS	CLSS75	9	0	0	9
4	HORRY COUNTY DSS	BXW29T	0	2	12	14
4	HORRY COUNTY DSS	CXWCDU	0	27	0	27
4	LEE COUNTY DSS	DXAXCV	4	8	1	13
4	LEE COUNTY DSS	AMD82S	0	1	0	1
4	LEE COUNTY DSS	TXJUIC	2	6	1	9
4	LEE COUNTY DSS	KXTXCH	11	2	0	13
4	LEE COUNTY DSS	PXTUID	2	6	0	8
4	MARION COUNTY DSS	DLCCHU	0	13	0	13
4	MARION COUNTY DSS	DTDUEP	4	5	0	9
4	MARION COUNTY DSS	TSDD89	11	0	0	11
4	MARION COUNTY DSS	GMMVDP	2	0	1	3
4	MARION COUNTY DSS	GMSD81	1	8	0	9
4	MARION COUNTY DSS	GLSV98	9	0	0	9
4	MARION COUNTY DSS	KDTTW5	0	15	0	15
4	MARION COUNTY DSS	MLWBSM	0	0	11	11
4	MARION COUNTY DSS	DBVTW4	0	1	9	10
4	MARLBORO COUNTY DSS	LSAYXK	5	0	0	5
4	MARLBORO COUNTY DSS	DLAVCZ	1	1	0	2
4	MARLBORO COUNTY DSS	BXCXGO	3	20	0	23
4	MARLBORO COUNTY DSS	ALJIFJ	1	11	0	12
4	MARLBORO COUNTY DSS	CXLUML	0	1	1	2
4	MARLBORO COUNTY DSS	KXMYBF	12	19	0	31
4	MARLBORO COUNTY DSS	SEPPV6	0	0	10	10
4	MARLBORO COUNTY DSS	JXVVGW	0	7	0	7
4	SUMTER COUNTY DSS	DCR577	0	6	16	22
4	SUMTER COUNTY DSS	BLFWQT	2	18	0	20
4	SUMTER COUNTY DSS	BNGBNG	1	21	0	22
4	SUMTER COUNTY DSS	LAHKM6	15	0	0	15
4	SUMTER COUNTY DSS	TLJHNN	0	22	0	22
4	SUMTER COUNTY DSS	DXJD88	17	2	0	19

Staff with Open Child Welfare Services (CPS Investigations, Family Preservation, and Foster Care) on May 19, 2014

Source: CAPSS effective May 19, 2014 3:30 PM / ADR

rgn	office	worker id	# assess.	family preser.	foster care	total
4	SUMTER COUNTY DSS	WSJFGL	17	0	0	17
4	SUMTER COUNTY DSS	MWM816	18	0	0	18
4	SUMTER COUNTY DSS	TXMTTQ	1	20	0	21
4	SUMTER COUNTY DSS	HXMVML	0	3	0	3
4	SUMTER COUNTY DSS	SASCAL	0	12	15	27
4	WILLIAMSBURG COUNTY DSS	JMDMPU	0	9	0	9
4	WILLIAMSBURG COUNTY DSS	SSMVLRL	0	1	0	1
4	WILLIAMSBURG COUNTY DSS	TDPL2	10	12	0	22
4	WILLIAMSBURG COUNTY DSS	BMSBFK	2	6	0	8
4	WILLIAMSBURG COUNTY DSS	KRSTUC	0	8	7	15
4	IFCCS - FLORENCE	KSAMMQ	0	0	7	7
4	IFCCS - FLORENCE	YMGVAF	0	0	7	7
4	IFCCS - FLORENCE	BXKGNM	0	0	4	4
4	IFCCS - HORRY	TXFNES	0	0	14	14
4	IFCCS - HORRY	JB887	0	0	1	1
4	IFCCS - HORRY	KXLETV	0	0	8	8
4	IFCCS - HORRY	CRMM76	0	0	2	2
4	IFCCS - HORRY	CXSCDH	0	0	3	3
4	IFCCS - HORRY	CXTJF7	0	0	5	5
4	IFCCS - HORRY	CMTESK	0	0	6	6
4	IFCCS - BENNETTSVILLE	RNBTFN	0	0	9	9
4	IFCCS - BENNETTSVILLE	DCMVJC	0	0	6	6
4	IFCCS - BENNETTSVILLE	JHDEHG	0	0	8	8
4	IFCCS - BENNETTSVILLE	EDSWJC	0	0	4	4
4	IFCCS - BENNETTSVILLE	MXTNF4	0	0	6	6
4	IFCCS - SUMTER	MJMXFD	0	0	8	8
4	IFCCS - SUMTER	EXDZWK	0	0	5	5
4	IFCCS - SUMTER	CXHRD6	0	0	1	1
4	IFCCS - SUMTER	AXDHKS	0	0	5	5
4	IFCCS - SUMTER	CXSQCD	0	0	9	9
4	IFCCS - SUMTER	SNTFST	0	0	8	8
5	ABBEVILLE COUNTY DSS	TMBGHR	3	0	1	4
5	ABBEVILLE COUNTY DSS	CDDNGA	0	0	14	14
5	ABBEVILLE COUNTY DSS	SNDHPA	0	4	0	4
5	AIKEN COUNTY DSS	KXBMSA	14	2	0	16
5	AIKEN COUNTY DSS	BABJD6	0	5	21	26
5	AIKEN COUNTY DSS	JDEWS6	0	25	0	25
5	AIKEN COUNTY DSS	LBFTWZ	1	25	0	26
5	AIKEN COUNTY DSS	SEGGES	0	24	0	24
5	AIKEN COUNTY DSS	GXGF60	0	24	0	24
5	AIKEN COUNTY DSS	KPSTSD	0	3	18	21
5	AIKEN COUNTY DSS	CXRYVP	16	3	0	19

Staff with Open Child Welfare Services (CPS Investigations, Family Preservation, and Foster Care) on May 19, 2014

Source: CAPSS effective May 19, 2014 3:30 PM / ADR

rgn	office	worker id	# assess.	family preser.	foster care	total
5	AIKEN COUNTY DSS	AETTXA	0	23	0	23
5	AIKEN COUNTY DSS	SLMHQ4	0	0	5	5
5	AIKEN COUNTY DSS	JCUVDL	0	10	0	10
5	AIKEN COUNTY DSS	FTWTND	0	0	20	20
5	AIKEN COUNTY DSS	AMWPQQ	18	2	0	20
5	AIKEN COUNTY DSS	CJWNK4	0	1	0	1
5	AIKEN COUNTY DSS	MDW25S	14	0	0	14
5	BAMBERG COUNTY DSS	JXBXCA	6	0	0	6
5	BAMBERG COUNTY DSS	SNBBCH	0	6	0	6
5	BAMBERG COUNTY DSS	JAJXCB	2	3	0	5
5	BAMBERG COUNTY DSS	KEMI74	1	2	4	7
5	BARNWELL COUNTY DSS	AVHLPJ	0	10	3	13
5	BARNWELL COUNTY DSS	KXJHH5	9	0	0	9
5	BARNWELL COUNTY DSS	SYJHRT	0	11	9	20
5	BARNWELL COUNTY DSS	SLOTWC	0	2	0	2
5	BARNWELL COUNTY DSS	CCSLWI	0	5	3	8
5	CALHOUN COUNTY DSS	EMCES2	8	5	0	13
5	CALHOUN COUNTY DSS	JXH283	0	3	0	3
5	CALHOUN COUNTY DSS	AXMHCI	0	5	4	9
5	CALHOUN COUNTY DSS	JWREID	0	1	0	1
5	EDGEFIELD COUNTY DSS	TXFBKR	0	7	0	7
5	EDGEFIELD COUNTY DSS	ALLVBD	1	1	3	5
5	EDGEFIELD COUNTY DSS	RBPP54	8	9	0	17
5	EDGEFIELD COUNTY DSS	JSSHRV	0	6	0	6
5	EDGEFIELD COUNTY DSS	MBTMNF	0	1	0	1
5	GREENWOOD COUNTY DSS	MCBMLP	6	1	0	7
5	GREENWOOD COUNTY DSS	SSLNKZ	2	15	2	19
5	GREENWOOD COUNTY DSS	SFANKW	0	5	2	7
5	GREENWOOD COUNTY DSS	TXRJK5	0	6	17	23
5	GREENWOOD COUNTY DSS	LSRYVY	11	0	0	11
5	LAURENS COUNTY DSS	MMBTXS	6	0	0	6
5	LAURENS COUNTY DSS	WRBCCE	4	0	0	4
5	LAURENS COUNTY DSS	AVJHQ2	0	2	37	39
5	LAURENS COUNTY DSS	PMTSMC	3	4	0	7
5	LAURENS COUNTY DSS	MCRYZM	0	0	23	23
5	LAURENS COUNTY DSS	ADSVBA	0	2	32	34
5	LAURENS COUNTY DSS	HASMSE	0	15	5	20
5	LAURENS COUNTY DSS	ILVB62	0	18	0	18
5	LAURENS COUNTY DSS	SXWCWO	0	9	7	16
5	MCCORMICK COUNTY DSS	VSCJ51	1	1	0	2
5	MCCORMICK COUNTY DSS	RLWYAV	0	0	3	3
5	NEWBERRY COUNTY DSS	ABATYU	11	13	0	24

Staff with Open Child Welfare Services (CPS Investigations, Family Preservation, and Foster Care) on May 19, 2014

Source: CAPSS effective May 19, 2014 3:30 PM / ADR

rgn	office	worker id	# assess.	family preser.	foster care	total
5	NEWBERRY COUNTY DSS	ALBXGN	10	14	0	24
5	NEWBERRY COUNTY DSS	ASCXGJ	1	9	20	30
5	NEWBERRY COUNTY DSS	BEHPQP	0	7	23	30
5	NEWBERRY COUNTY DSS	LWKVHW	0	4	0	4
5	ORANGEBURG COUNTY DSS	SXBCS4	11	0	0	11
5	ORANGEBURG COUNTY DSS	AFBGSA	0	13	0	13
5	ORANGEBURG COUNTY DSS	SXC39D	0	0	3	3
5	ORANGEBURG COUNTY DSS	JGDCUF	0	0	8	8
5	ORANGEBURG COUNTY DSS	MXDFH2	0	0	15	15
5	ORANGEBURG COUNTY DSS	AKGXBZ	0	11	0	11
5	ORANGEBURG COUNTY DSS	YEGDX6	4	0	0	4
5	ORANGEBURG COUNTY DSS	TRJCEM	7	10	0	17
5	ORANGEBURG COUNTY DSS	EXWBH8	0	0	14	14
5	ORANGEBURG COUNTY DSS	RXMMM5	12	0	0	12
5	ORANGEBURG COUNTY DSS	AXRMM8	0	0	11	11
5	ORANGEBURG COUNTY DSS	LXTSAN	0	14	0	14
5	ORANGEBURG COUNTY DSS	RRV26P	1	0	0	1
5	SALUDA COUNTY DSS	DGJT15	2	5	0	7
5	SALUDA COUNTY DSS	LFPNY4	5	9	0	14
5	SALUDA COUNTY DSS	HMWM26	0	2	9	11

3. Implementation of Practice Changes

Quality and Accountability Team Leaders

- Manage the daily operations of County and Regional Human Services programs.
- Direct and manage county based human services teams in tandem with the Deputy Director to achieve goals
- Provide leadership and accountability for regional units, including Clinical Services, IFCCs, Performance Coaches, Child and Family Resource Teams, and Adoptions.
- Direct and manage program and financial staff to assess unmet needs, implement structural and programmatic changes, and provide peer to peer assessments.

Performance Coaches

- Provide high quality technical assistance to Human Service staff in support of statewide initiatives include Safety Roundtables, Permanency Roundtables, Contract Implementation, positive Outcomes for Child Welfare, and Leadership Academy for Supervisors
- Provide direct feedback to human service staff about quality improvement in performance and service delivery.
- Facilitate focus groups and periodic meetings with supervisors and leadership staff to identify strengths, challenges and technical assistance needs

4. Child Fatalities

DSS Involvement with the Coles/Webb Family

Bryson Webb, born 11/19/13 to Jennifer Coles and Dwayne Webb, died on 04/22/14 at Palmetto Health Richland (PHR). Bryson was born pre-mature. As has already been reported publicly, Bryson was released from the hospital on an apnea monitor for breathing issues that he was supposed to wear at all times.

At the time of Bryson's death, he was in the care of his mother, Jennifer Coles. Bryson had two brothers. One is two years old and one is six years old.

Richland County DSS (RCDSS) had an open assessment (investigation) on the family at the time of Bryson's death. However, RCDSS had not made contact with the family before Bryson died.

On 04/29/14, Jennifer Coles was arrested by the Richland County Sheriff's Department for Unlawful Neglect Toward a Child and was released on \$10,000 bond.

Below is a chronology of RCDSS involvement with the family until contact was made with the family. The process established in the DSS Protocol for Review and Reporting of Child Deaths is not yet complete. The information below is taken from written records and interviews.

Chronology

03/03/14 Richland County DSS (RCDSS) received a report on Jennifer Coles, mother, alleging Medical Neglect against her child, Bryson Webb. It was reported the mother had some abandonment issues as a child and was in foster care (DSS records do not confirm history with the mother). The reporter stated the baby went home with a monitor[s] regarding his breathing issues and that the mother was not properly following through with using the baby's monitor[s] or with medical appointments.

The reporter provided an address for an apartment on Zimalcrest Drive, Columbia. DSS checked its automated system for economic services and found the same address for Ms. Coles.

03/04/14 The DSS worker attempted contact with the family at the Zimalcrest Drive apartment, but no one responded.

03/11/14 The worker attempted contact again with the family. She knocked several times but there was no answer. She left contact information.

04/05/14 The worker again attempted a home visit at the Zimalcrest Drive address. She left contact information again.

- 04/07/14 The worker had a meeting (called a "staffing" at DSS) to transfer the case from the original assessment worker to another worker. The second worker was from another DSS office and was assigned to work on Richland County cases in addition to her own. State DSS had recognized that staff turnover and vacancies had resulted in high caseloads and that the Richland County staff needed help. State DSS and Richland County DSS implemented the 1st phase of Response Team on 2/1/14 to distribute Richland County cases to ten workers from other DSS offices whose caseloads would allow them to share the work. The two workers staffed the case and the recommendations from the staffing were: (1) make contact with the family; (2) request medical records; and (3) speak to the reporter.
- 04/10/14 The second worker attempted to make contact with Jennifer Coles at the Zimalcrest Dr. apartment. She knocked on the door and left card in the door encouraging Ms. Cole to call her.
- 04/15/14 The worker attempted another visit with Jennifer Coles at Zimalcrest Drive. She knocked on the door, listened for any noises and heard none. The card she left on 4/10/14 was not in the door. She waited in the car for approximately 25 minutes to see if anyone would come out of the home or go into the home. She noted in the record that she will contact the reporter.
- 04/20/14 Richland County Sheriff's Department received a report of a Simple Assault at 3612 Broad River Rd. Columbia, SC. Jennifer Coles was listed in the report as the victim and Dwayne Webb was listed as the subject. Mr. Webb was arrested for CDV as a result of the report. The Sheriff's Department did not know of DSS' search for Ms. Coles.
- 04/22/14 The DSS worker made telephone contact with the individual who made the report to DSS. The reporter said she had not been able to contact Ms. Coles in about three to four weeks. The reporter said Ms. Coles and the children moved about three weeks ago. The day they moved was the last time she saw the family. She told the worker the family moved from the Zimalcrest Drive address about three weeks ago and was living off Lake Murray Blvd. The DSS worker asked for the new address. The reporter agreed to call the DSS worker the following day with the new address.
- The DSS worker asked questions about the baby's medical needs, well-being, and residence. The reporter said she went to the new apartment the day after Jennifer Coles moved and no one came to the door. The reporter told DSS the mom's stories about using the monitor were not consistent and she was not complying with services. The DSS worker recorded her intent to follow up with the reporter the next day and make a home visit to the new address.
- 04/22/14 Bryson Webb passed away. DSS did not know of the child's death until 4/24/14, so the worker continued her efforts to find the family.

04/23/14[.] The DSS worker received the new address (off Lake Murray Blvd) from the reporter on 4/23/14, but without an apartment number. The reporter said she would call when she made a home visit the following day.

04/24/14 The DSS worker and the reporter arranged to meet at the apartment. The reporter called the worker and departed before the DSS worker arrived because no one had answered the door. The worker and reporter agreed to remain in contact. When the DSS worker knocked on the door, a man answered. She interviewed him and he told her that Bryson Webb had died "yesterday." He said Ms. Coles moved in about three weeks prior and moved out after a few days, and that "no one" knew where she was. She asked him to have Ms. Coles contact her if he should have any communication with Ms. Coles.

04/24/14 The worker staffed the case with her supervisor and talked with the reporter again. The reporter described a telephone call she had received from the man in the Lake Murray Blvd. apartment. The man told her of Bryson's death. The reporter told the DSS worker what the man said about Ms. Coles' failure to use the monitor consistently.

04/24/14 The DSS worker's supervisor gave her an address for Ms. Coles at a local hotel. The address came from the coroner's report. The supervisor recommended that the worker contact law enforcement to escort her to the address for a well-baby check on Bryson's two-year-old old sibling. This began extensive efforts to locate Ms. Coles and to determine the safety of Bryson's siblings on 4/24/14.

- The DSS worker met two officers at the hotel room. They found a man and woman there. The woman said she had known Ms. Coles for only three days. She said Ms. Coles stayed in another room at the hotel with Dwayne Webb. The worker asked where Bryson's two-year-old brother might be. The woman said his father had him.
- The worker and the officers went to the other hotel room. The officers knocked several times with no answer and told the worker there was nothing more they could do at that time. The worker asked the officers to make a child-welfare check at the room periodically during the night and to contact the worker by cell phone or DSS on-call number. The worker's supervisor provided her via text message the name of an aunt and information that Dwayne Webb was recently released from jail due to CDV on Ms. Coles. The worker asked the officers about the incident and they confirmed that he had been arrested and released due to CDV with Jennifer Coles. The worker inquired about an incident report number and was informed that because the officers made no contacts with the identified persons there would be no incident report made.
- The worker attempted to make telephone contact with the aunt at the two phone numbers listed on the Coroner's Report. She left a voice message.

- The worker contacted Florence County Police Department dispatch and requested a child welfare check on the two-year-old sibling. The worker provided history of the case and provided an address for the aunt in Florence.
- The worker received a telephone call from a deputy who stated he went to the address provided and was unable to locate Jennifer Coles.
- The worker located Jennifer Coles and her aunt on Facebook. She sent them a private message asking them to contact her immediately. She provided her personal cell as contact information.

04/25/14 DSS continued its work to verify the safety of the children, relying heavily on cooperation from law enforcement agencies.

- The worker contacted the reporter to tell her she was not able to locate the mother but would keep her abreast of the situation.
- Lacking confirmation that Jennifer Coles had left the Columbia area, the worker visited the hotel again to talk with Ms. Coles' friend. No one answered the door. She checked DSS records and found that DSS had a case involving the friend. She noted a plan to get a phone number from the worker on that case.
- The worker received a telephone call from the aunt. The aunt said Ms. Coles was at her mother's home. The aunt said that the older brother was with his father (not Dwayne Webb) and the younger child was with Ms. Cole and her mother. The worker requested Ms. Cole's mother's home address and phone number. The aunt said she would call Ms. Coles' mother and have her contact the worker.
- The worker received a telephone call from Jennifer Coles' mother. The worker told her she needed to speak with Ms. Coles. Ms. Coles' mother (the children's grandmother) said Ms. Coles was not responding due to the child's death. The worker explained that the children's safety needed to be assessed. The grandmother told the worker the younger child was at her home and the older child was with his father, but would be at her home later. The grandmother provided the worker with her address (in Hemingway). The worker informed the grandmother that law enforcement would come to conduct a welfare check. The worker requested the older child's father's address and phone number. The grandmother told the worker that she would have him call.
- The worker received a telephone call from an investigator with Richland County Sheriff's Department. He called to inquire if DSS had located Ms. Coles. She gave him Ms. Coles' address in Hemingway. The investigator made arrangements with Georgetown County Sheriff's Office to conduct a welfare check at the home in Hemingway.

- The worker received a call from Richland County Sheriff's Department informing her that a Georgetown County deputy completed the child welfare check on the two-year-old brother in Hemingway at the grandmother's home. He reported that the child was running around, playing and interacting with his family. He reported that the Georgetown deputy said the child was safe and looked to be in a safe environment. She noted that she would request a report from Georgetown County law enforcement.
- The worker received a telephone call from the older child's father. He said the child lives with him and attends school. He provided his home address in Darlington, SC. He said he would be taking the child to the grandmother's home.
- The worker contacted a deputy from Georgetown County Sheriff's Department and asked that he make a second child welfare check at the grandmother's home to assess the older child. He informed the worker that he was on the other side of town and would have to ask for assistance from another officer. The worker informed the officer that it was very important that the child be assessed as soon as possible. He made arrangements. The deputy who did the welfare check called the worker. The deputy said the older child was doing well and is safe. The deputy agreed to add this information to the written report concerning the welfare check on the younger child.
- The supervisor contacted Georgetown County DSS and requested an assist on the Jennifer Coles. The worker made arrangements for the older child's father to meet a DSS worker from Georgetown County DSS at the grandmother's home for the purpose of putting safety precautions in place for the children. The meeting was late in the evening. The Georgetown DSS worker reported that the safety plan was completed. She reported that the home appeared to be free of any safety hazards, and was neat and well-ordered. There were no visible marks or bruises on either child. She said the boys were taken care of well. Their mother, Jennifer Coles was tearful due to the death of her child. She reported the funeral was on Saturday.

5. How DSS Uses Data as a Management Tool

Setting Goals

- Improved performance on specific federal child welfare outcomes (safety, permanency, and well-being)
- Utilize Franklin Covey Four Disciplines of Execution for statewide agency performance

Performance Management

- We use data as one tool to better serve children and families
- We analyze trends within the data to know what questions to ask next
- Reports help coach and improve the performance of caseworkers, supervisors, and other human service staff practitioners
- Management Reports include:
 - Management Information Systems Reports
 - Weekly point in time reports of documented casework activities
 - Safety, Permanency, and Wellbeing data (FEDERAL)
 - Quality Assurance Case Reviews
 - Contract monitoring reports

Richland County DSS

Status Report May, 2014

Submitted: 5/20/2014

Richland County DSS Human Services is comprised of four program areas: Child Protective Services Intake/Investigations, Family Preservation, Foster Care and Adult Protective Services. See breakdown listed below.

CPS Intake/Investigations

1 Program Coordinator
3 supervisor positions
(1 intake, 2 Investigations)
0 vacancies
3 intake positions
10 assessment positions
3 vacancies in assessment
Response Team:
2 supervisors & 10 assessment
staff from other counties

Family Preservation

1 Program Coordinator (also covers APS)
2 supervisor positions
1 vacancy
12 case manager positions
5 vacancies
+1 on loan from IFCCS
Response Team: (See attached)

Foster Care

1 Program Coordinator
3 supervisors
2 vacancies
+1 on loan from IFCCS
15 case manager positions
5 vacancies (will be 7 on 5/23)
Response Team: (See attached)
Reassignment of 18+ and aftercare cases to
IFCCS, support from adoptions for f:f contacts and
home studies

1 deputy director

APS Assessment/Treatment

1 Program Coordinator (also covers
Family Preservation)
1 supervisor position
5 caseworker positions
0 vacancies

Richland Data:

Children in foster care (as of 5/15): 258

Children placed in foster homes: 123 (108 in Richland County)

Children placed in group care settings: 80 (55 in county)

Children placed in therapeutic settings: 38 (20 in county)

Children placed in unlicensed/adoptive/college/DJJ settings: 17 (9 in county)

- Number of kids adopted at the end of 2013: 19
- Richland County 2013 Wildly Important Goal (WIG) Adoption goal was 14. Richland county exceeded the goal with a total of 19 finalizations.
- Richland County 2014 Adoption WIG goal is 12. Of these children, 5 have identified adoptive resources and are in varying stages of the process for adoption finalization. Total adoptions to date: 2

Open family preservation cases (as of 5/18): 256

- 11.3% cases open twelve months or more
- 28.1% cases open between six & twelve months
- 60.5% cases open less than six months
- Average number of months a case is open: 5
- Total number of children in open cases: 542 (371 named as victims)

Number of CPS reports accepted (open cases as of 5/18/14): 198

Indication rate since January 1, 2014: 35.84%

Average caseloads as of 5/18/2014:

CPS Intake:	3-4 reports/day/worker
CPS Assessment:	21 investigations
Family Preservation:	27 cases (families)
Foster Care:	25 cases (individual children)
APS:	55 cases (individual adults)

Richland continues to be challenged in assessment with the timely documentation of initial face to face contacts and timely staffings. Our biggest barrier has been retention of assessment staff and a prolonged period of being short-staffed. This has caused a back-log in cases which is now being successfully addressed with Response Team assistance. Vacancies in both Family Preservation and Foster Care have driven caseloads higher in these areas as well, causing additional strain. Removing this barrier has become a priority for us with a focus on improved hiring techniques and better support of new staff via our Supportive Mapping Process.

Continuous Practice Improvement activities are in place in our county and include:

- Nationally recognized specialized leadership training for supervisors & managers,
- Staffing method by which supervisors & caseworkers evaluate parents' protective capacities, child vulnerability and risk/safety assessments.
- Implementation of the Signs of Safety (SOS) framework in our practice.
- Lead measures related to child safety and family engagement

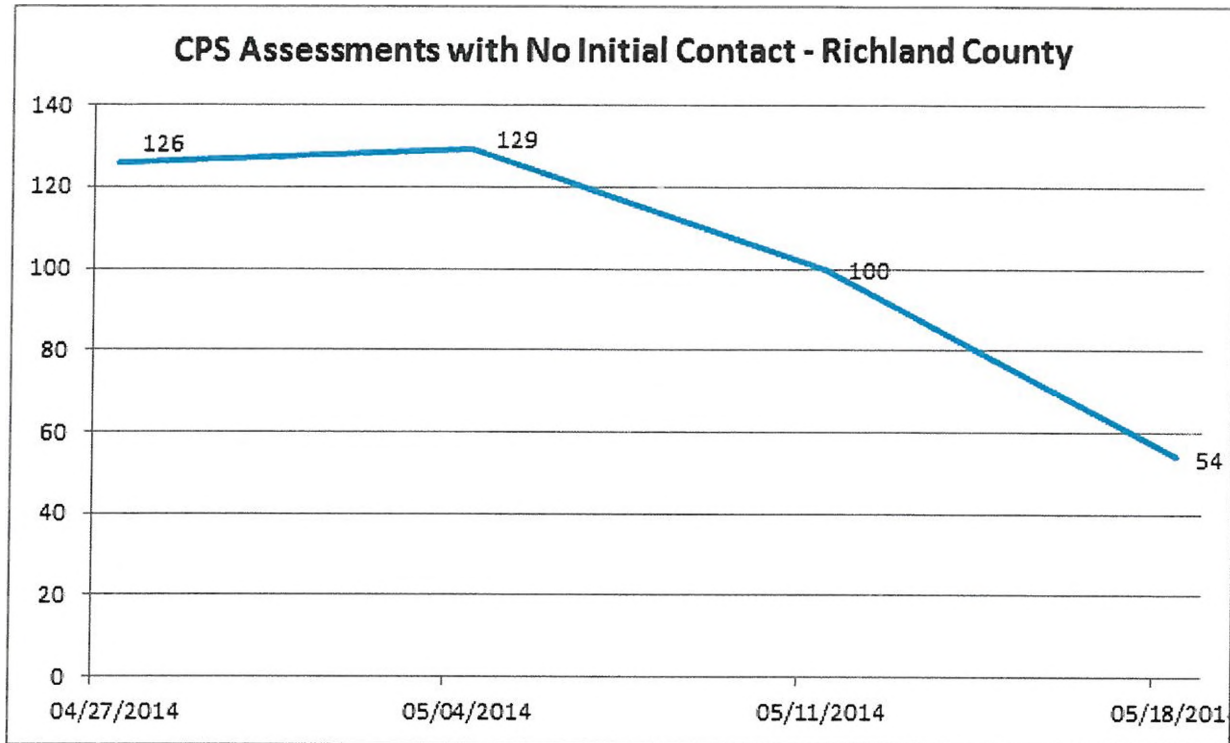
QA Reviews. As one of the seven largest counties in the agency, Richland will have two quality assurance reviews per year utilizing the federal CFSR instrument and guidelines. Our first of these reviews since the state's successful program improvement plan was held in October, 2013 and most recently in April, 2014. The scores from our latest review indicate areas of successful work related to prevention of repeat maltreatment and re-entry into foster care. The scores also indicate deficiencies in the areas of services to families; risk assessment and safety management; stability of foster care cases; permanency for children (whether reunification or adoption); frequency of visits between children and their parents/siblings; family engagement related to assessing needs and case planning; and quality/frequency of child and family contacts by the case managers. Given these results, our main focus will be on risk assessment and safety management as well as quality/frequency of child and family contacts. Improvement in these two areas should also positively impact the others.

Self-Analysis. Richland has taken opportunities to conduct self-analysis related to our intake process through reviews with state Master Practitioner and we have recently engaged in mappings with our Human Services child protection & foster care staff to learn about their successes and worries. Now that the Response Team is in place, we are examining all of our processes through new eyes so that we can improve our organization and utilize best practices throughout Human Services. Over a period of time, Richland has lagged behind in implementing changes related to best practices. The ability to fully embrace these practices has been hampered over the past year by vacancies in both supervisory and front-line staff, as well as a resistance from remaining staff to implement change in the midst of the "whirlwind".

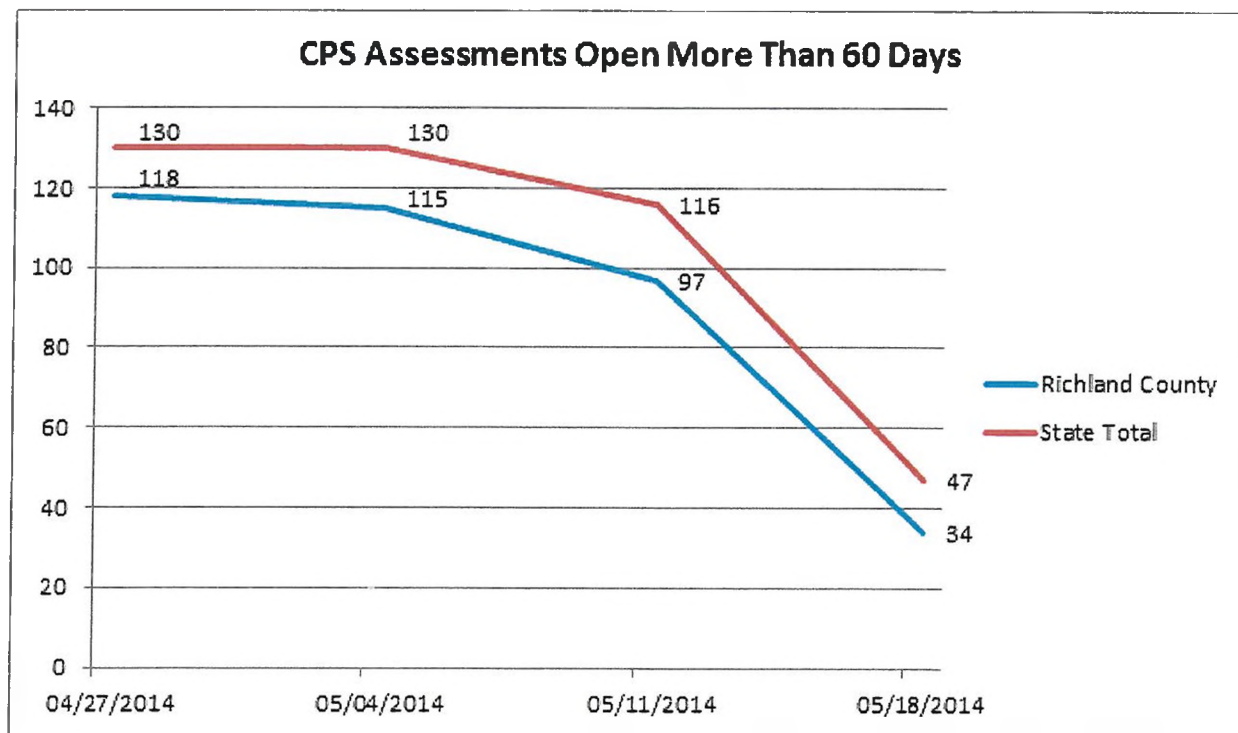
We are currently in the process of addressing our vacancies through on-boarding of new staff. During this process, we realize that in order to retain a quality workforce, we need to first select a quality workforce. Part of this selection process involves fully informing applicants of the work required in Human Services and assessing their capacity to perform this work. As in some other counties, we have now adopted a two-phase process that begins with a group interview. During this interview we outline the job duties with realistic descriptions and emphasis on the realities of the work in an attempt to leave nothing to surprise. We also require well thought-out, written responses to scenarios and questions at this stage. Thorough notes are taken regarding applicant responses and engagement during the group interview process. After reviewing our observations and the written responses, we then select the candidates with the most potential to succeed and follow up with a second individual interview prior to releasing job offers. This method is new so we are not yet able to judge its success.

Richland has an up-hill climb to make the level of improvements needed to demonstrate quality practices in all areas of Human Services. With the support of the Response Team (see attached) and the backing from State Office, progress will be made and we will be successful. We will re-build our team and be better and stronger as a result. Richland is committed to stay the course for the benefit of our children and families.

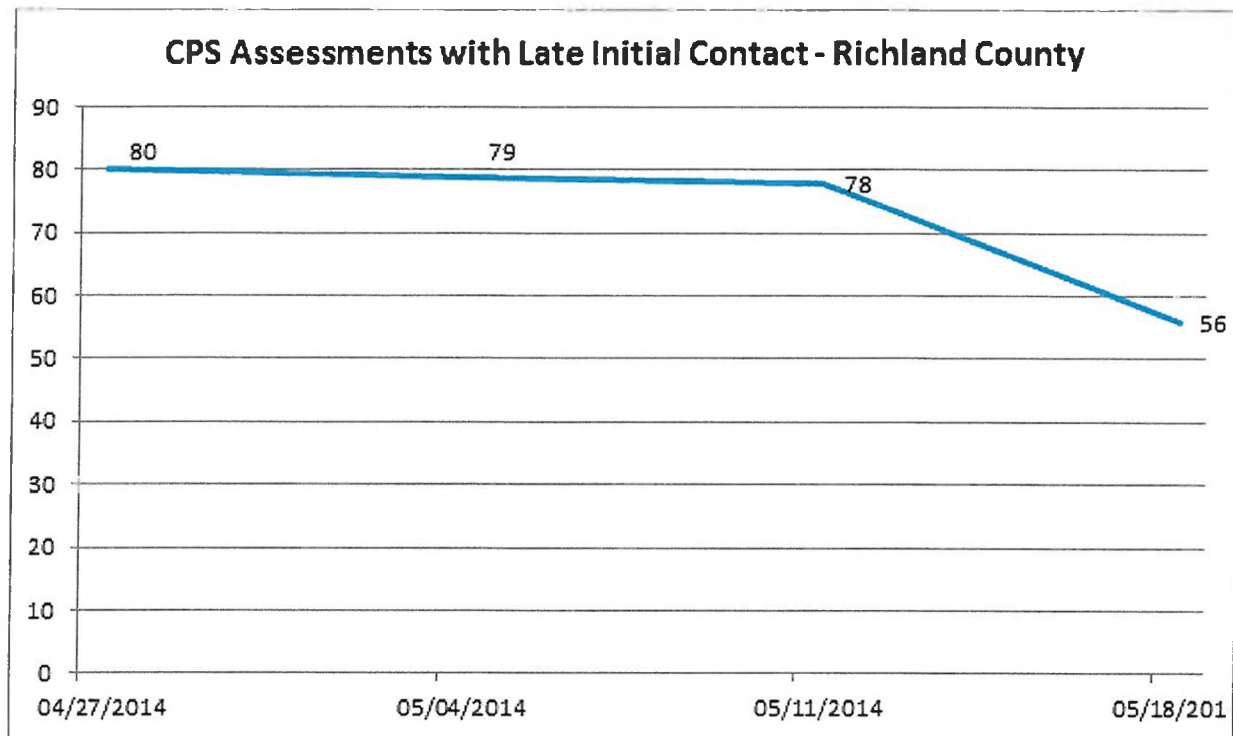
Response Team Progress Data



Source: CAPSS Report SC230-R01



Source: CAPSS Report SC230-R01



Source: CAPSS Report SC230-R01

Richland County Department of Social Services Response Team Plan

Front-line caseworkers at the South Carolina Department of Social Services (DSS) are responsible for investigating and managing complex situations that involve children and families going through very difficult and even tragic times. As a result, every county and every worker face unique challenges.

While each office has unique needs for resources and improvements, it has become clear that Richland County stands out as needing additional assistance. Accordingly, DSS has initiated an intensive plan to immediately and sustainably improve child welfare services in Richland County.

Staffing

- A 20-person intensive casework team has been dispatched to immediately relieve Richland County caseloads. This will be a combination of caseworkers coming into the Richland County office and caseworkers in surrounding counties taking on Richland County's cases.
- Additional caseworkers will be hired and fully trained over the next five months for staffing investigations, foster care, family preservation, and in supervisory capacities. Although additional resources are not the only answer to Richland County's problems, caseload and performance data has clearly shown that quality cannot be improved until local staff has more manageable caseloads.
- In addition to being relieved of individual cases, additional supervisors will be hired to improve oversight of caseload ratios, and allowed to refocus their work on evaluation, continuous improvement of staff performance, and seamless transition of cases between caseworkers.
- Creating a second shift in Richland County. The needs of children and families are not limited to a 9-5 schedule, and neither are DSS caseworkers. Establishing a second shift will make the agency more flexible and responsive to the needs of the individuals they serve, and the community as a whole.
- Providing regional supports for the intake process. In order to standardize the process for initial receipt of reports of abuse, bring consistency to the evaluation of those reports, and better manage caseloads through improved assignment and distribution of investigations, DSS will specialize intake caseworkers and provide regional intake supports to county offices.

Multiagency Coordination

A number of the families served by DSS often interact with local law enforcement and the courts, cooperating social service agencies, and are sometimes in need of additional social services such as substance abuse or mental health counseling. To improve continuity of services and improve family outcomes, Richland County DSS will:

- Employ a full-time liaison to coordinate with Richland County Sheriff's Office, Richland County Coroner, and Richland County CASA.
- Partner with the Department of Alcohol and other Drug Abuse Services to provide better access to care for DSS families. This will include a dedicated case manager to work in the DSS office, integrated residential treatment for entire families, substance abuse cross-training for SC DSS staff, and enhanced drug screening for DSS families.
- Establish a single point-of-contact for local service coordination with the South Carolina Department of Mental Health (SCDMH). Although DSS and SCDMH collaborate on a variety of initiatives to improve mental health services for DSS children and families, SCDMH has agreed to appoint a single liaison for the Richland County DSS office that is responsible for coordinating interagency activities at the local level.
- Incorporating DSS into the State Law Enforcement Division (SLED) Fusion Center. DSS has identified two employees that will be stationed in the Fusion Center that will perform two basic functions:
 1. Activate law enforcement intervention when required by law or policy to improve responses to critical life, health, or safety needs.

Richland County Department of Social Services Response Team Plan

2. Relay information to caseworkers in the field regarding a child's status, developing law enforcement information about DSS families, and to aid in visual identification of DSS children or supervised families.

Previous County Interventions

The proposed initiative to turn-round Richland County's DSS office, while more aggressive than past interventions, is not without precedent when counties with significant challenges are identified. Recently, an intervention in Greenville County improved outcomes, as measured across numerous indicators, detailed below.

Greenville

Percentage of Strengths, Greenville County

Item	November 2011	June 2013
Timeliness of initiating investigations	83%	95%
Reoccurrence of maltreatment	89%	95%
Foster care re-entries	75%	88%
Stability of foster care placement	60%	65%
Permanency goal for child	65%	65%
Reunification, guardianship, or perm placement with relatives	67%	78%
Placement with siblings	42%	57%
Visiting with parents and siblings in foster care	39%	50%
Relative placement	28%	63%
Needs & services for child, parents, caregivers	35%	58%
Child & family involvement in case planning	40%	65%
Worker visits with child	68%	80%

Source: DSS Greenville County Quality Assurance Review, November 2011 and June 2013

DSS Child Welfare Quality Assurance Reviews are conducted using the *Onsite Review Instrument* (OSRI) finalized by the federal Administration for Children & Families (ACF) in July 2008. This instrument is used to review foster care and family preservation services cases.

Dorchester County DSS
Status Report May, 2014
Submitted: 5/20/2014

Dorchester County DSS Human Services is comprised of five program areas: Child Protective Services Intake/Investigations, Family Preservation, Foster Care, Adult Protective Services and Foster Care Licensing. See breakdown listed below. The Program Coordinator and Deputy Director are filling in to review intakes & ensure appropriate decision-making for child safety.

CPS Intake/Investigations

1 supervisor position (vacant)
2 intake worker positions
5 assessment worker positions (1 vacant,
1 extended medical leave)

Family Preservation

1 supervisor position
0 vacancies
7 caseworker positions (one on loan to assessment;
2 not certified)

APS Assessment/Treatment

1 shared supervisor position
1 caseworker position

Foster Care

1 supervisor
0 vacancies
3 caseworker positions (1 not certified)

Foster Care Licensing

1 shared supervisor position
2 caseworker positions

1 Program Coordinator position

Dorchester Data as of 04/30/2014

Children in foster care: 48

73% of children placed in care

Dorchester County 2013 Wildly Important Goal (WIG) Adoption goal was 2. The adoption goal for Dorchester county case managed cases exceeded the goal with a total of 4 finalizations.

Dorchester County 2014 Adoption WIG goal is 1 child. Total adoptions to date: 5 (none were WIG children).

Open family preservation cases: 105

Number of CPS reports since Jan. 2014: 259

CWS 51%

VCM 18%

FSS 12%

NOA 19%

Indication rate for this time period: 37%

Average caseloads as of 4/30/2014:

CPS Assessment: 18 investigations

Family Preservation: 17 cases (42 children)

Foster Care: 24 cases (individual children)

APS: 14 cases (individual adults)

Despite the continuing progress made to the practice, three dominant barriers remain. First is maintaining adequate staffing levels. A series of resignations, terminations, retirements and extended medical leave

has created instability in the staffing levels and necessitates frequent transfer of staff and cases, especially in the assessment unit. A second practice challenge is the timeliness of documentation. Dorchester has also been plagued with a low indication rate and this is being closely studied to determine if the cause lies in the intake processes, assessment practice or a combination of both.

Continuous Practice Improvement activities are in place in our county and include

- Nationally recognized specialized leadership training for supervisors & managers,
 - Implementation of Guided Supervision, a method by which supervisors & caseworkers evaluate parents' protective capacities, child vulnerability and risk/safety assessments,
 - Implementation of the Signs of Safety (SOS) framework in our practice and include frequent skill building exercises for workers and supervisors,
 - County participants serving on the SOS catalyst team to continue skill development and champion the effectiveness of the practice throughout the state.
 - Institution of 15 lead measures developed to move practice regarding child safety, family engagement and permanency for legally free kids without identified resources. Every team has identified at least one lead measure tied to the agency WIGs.
-
- **QA Reviews.** Dorchester County has not had a CFSR review since 2010 which was a full two years before the rapid response efforts in 2012. A full QA review is taking place during the week of June 9-13. During 2013, Dorchester was rated on the Item 4 reviews as part of the 2013 safety WIG. During the 2010 QA review, Dorchester rated a 15% strength score on Item 4. During the 2013 Item 4 reviews, Dorchester improved that rating to 50% in May and 65% in December. Because of the many efforts and strategies put in place since the rapid response, Dorchester County is looking forward to demonstrating the progress achieved through the next QA review.
-
- **Overall Assessment.** Dorchester County continues to progress in its efforts to improve practice and outcomes. The leadership maintains strong community and collaborative support and has established a culture of high accountability. Practice issues remain in the intake practice and additional coaching is support is being provided in this area. Dorchester still has a high level of late PPH and cases needing court action and it is hoped that additional administrative support in this office will move cases more expeditiously. Improvement in most practices tracked on the weekly push reports is being shown monthly and Dorchester County is continuing to examine areas needing improvement. Of particular note has been the improvement in face to face visits and the completion of timely FC assessments. The leadership looks forward to the upcoming QA review so additional feedback on areas on strengths and needs can be provided.

Anderson County DSS
Status Report April, 2014
Submitted: 5/19/2014

Anderson County DSS Human Services is comprised of four program areas: Child Protective Services Intake/Investigations, Family Preservation, Foster Care and Adult Protective Services. See breakdown listed below. The Program Coordinator and Deputy Director are filling in to review intakes & ensure appropriate decision-making for child safety.

CPS Intake/Investigations

2 supervisor positions
0 vacancies
2 intake positions
-1 on loan to assessment
+supervisor to support intake
7 assessment positions
4 vacancies
+3 workers on loan from other units as part
of 90 day plan
1 volunteer for possible Richland County
Response Team mid-summer

APS Assessment/Treatment

1 supervisor position
3 caseworker positions

Family Preservation

2 supervisor positions
0 vacancies
14 caseworker positions
1 vacancy (filled 5/19)
-1 on loan to assessment

Foster Care

2 supervisors
0 vacancies
14 caseworker & 1 Temp positions
4 vacancies
-1 on loan to assessment

1 program coordinator position
1 deputy director

Anderson Data as of 04/30/2014

Children in foster care: 154

Children placed in foster homes: 72 (40 in Anderson County)
Children placed in group care settings: 27 (10 in AC)
Children placed in therapeutic settings: 33 (4 in AC)
Children placed in unlicensed/adoptive/college/DJJ settings: 22

Number of kids adopted at the end of 2013: 45

Anderson County 2013 Wildly Important Goal (WIG) Adoption goal was 29. The adoption goal for Anderson county case managed cases exceeded the goal with a total of 45 finalizations.

Anderson County 2014 Adoption WIG goal is 28. 20 of these children have identified adoptive resources and are in varying stages of the process for adoption finalization. Total adoptions to date: 3

Open family preservation cases: 213

2% cases open twelve months or more
35.2% cases open between six & twelve months
6% cases open less than six months
Average number of months a case is open: 6

Total number of children in open cases: 429 (345 named as victims)

Number of CPS reports accepted: 152

Indication rate for this time period: 53.23%

Average caseloads as of 4/30/2014:

CPS Intake:	3 reports/day/worker
CPS Assessment:	16 investigations
Family Preservation:	20 cases (families)
Foster Care:	18 cases (individual children)
APS:	14 cases (individual adults)

Anderson continues to be challenged in assessment with the timely documentation of initial face to face contacts. Our biggest barrier has been retention of assessment staff. When assessment is struggling with staffing issues, it necessitates pulling resources from other units. This reassignment of workers then causes caseloads to increase for the remaining workers in those units. Removing this barrier has become a priority for us with a focus on improved hiring techniques and better support of assessment workers in training.

Continuous Practice Improvement activities are in place in our county and include

- Nationally recognized specialized leadership training for supervisors & managers,
- Staffing method by which supervisors & caseworkers evaluate parents' protective capacities, child vulnerability and risk/safety assessments,
- Implementation of the Signs of Safety (SOS) framework in our practice and include frequent skill building exercises for workers and supervisors,
- County participants serving on the SOS catalyst team to continue skill development and champion the effectiveness of the practice throughout the state.
- Lead measures developed to move practice regarding child safety, family engagement and permanency for legally free kids without identified resources. Anderson had 28 legally free children at the end of 2013, but only 8 without identified adoptive resources. Those 8 are the focus our lead measures.

QA Reviews. As one of the seven largest counties in the agency, Anderson will have two quality assurance reviews per year utilizing the federal CFSR instrument and guidelines. Our first of these reviews since the state's successful program improvement plan was held in December, 2013. Our scores indicate several areas of successful work in timeliness of investigation, risk assessment, monthly face to face contacts with children by workers, overall permanency planning for children in foster care and meeting the needs of our children & families. The scores also indicate some deficiencies in the areas of parent and family engagement and time to adoption which we are addressing with the use of family conferencing and SOS mapping. We are also using enhanced permanency roundtables and SOS House of Dreams in our practice to work with our providers and community partners to identify lifelong resources for our legally free children.

Self-Analysis. Anderson has taken several opportunities to conduct self-analysis whether by evaluating a collection of foster care data then presented at our state Palmetto Power (P2)

meetings or by completing mappings with our Human Services child protection & foster care staff to learn about their successes and worries. Regardless of the method, we have periodically identified priorities to be the focus of improvement in our office and for our team. For instance one priority that came from mappings with our workers was their **need for administrative support**. They felt that if someone could take care of small tasks for them, they could be freed up to provide more attention to tasks related to assessing risk, moving toward permanency and ensuring child wellbeing. Leadership has designated a position to serve in this support capacity to take some of the pressure off the caseworkers. We have recognized a need to better support and respond to foster parents and alternative caregivers and answered with the development of booklets called "What to Expect" filled with information to guide the foster parents & caregivers in working with our office. We also intend to make one of the support worker's functions acting as a liaison to our caregivers for quicker response to needs.

Another priority resulting from the caseworker mappings was the need for **retention of staff and improved hiring techniques**. Anderson has experienced an especially difficult challenge with retention of CPS Assessment staff. The job has become much more demanding over the last two-three years with improvements our agency has made with enhanced expectations of our assessment teams. The job has become much more than just working with law enforcement and entering a few lines of dictation. The focus now is thorough, skilled risk assessment with comparable supervision and consistency in completing accurate, timely case decisions while ensuring the safety of children sits at the center of practice. The move in our practice has been grueling at times, but has resulted in more solid decision-making and safer children. Our assessment workers find themselves often working overtime, but not being allowed overtime pay. We are instructed to have them flex their overtime, but this is not possible when every hour and day of their work weeks are needed to do the job effectively.

Our efforts to support this stronger practice model include improvements to the employee selection and support process. It became apparent that workers were not clear on the reality of the work. Taking some lead from another county office, we adapted a PowerPoint presentation to fit our office and decided to use it to conduct the first phase of a two phase interview process. This first phase is a group interview during which we outline the job duties with realistic descriptions and emphasis on the realities of the work in an attempt to leave nothing to surprise. We also require well thought-out, written responses to scenarios and questions at this stage. We then select the candidates with the most potential to succeed and follow up with a second individual interview prior to releasing job offers. This method is new so we are not yet able to judge its success.

7. Critical Analysis of Child Death Data

Child Death Data Reported to Federal Agencies

Child death data is reported to the federal government each federal fiscal year following a standard they provide. The 2012 Child Maltreatment report from the federal government contains the following introduction to the chapter on child fatalities:

The effects of child abuse and neglect are serious, and a child fatality is the most tragic consequence. The National Child Abuse and Neglect Data System (NCANDS) collects case-level data in the Child File on child fatalities that result from maltreatment. Additional counts of child fatalities, for which case-level data are not known, are reported in the Agency File.

The determination that a death is due to child maltreatment involves the submission of an initial referral of a child fatality to law enforcement or child protective services (CPS). Law enforcement and CPS agencies are dependent upon the public, medical professionals, and hospital staff for these referrals. Once an allegation of a suspicious death occurs, close coordination between CPS and law enforcement is necessary, with additional support from the office of the medical examiner or coroner. District attorneys and the courts make the final legal determination.

Some child maltreatment-related deaths may not come to the attention of CPS. Reasons for this include if there were no surviving siblings in the family, or if the child had not received child welfare services. To improve estimates of child fatality figures, states are increasingly consulting other data sources for deaths attributed to child maltreatment. The Child and Family Services Improvement and Innovation Act (P.L. 112–34) lists the following additional data sources, which states should include when reporting on child deaths due to maltreatment: state vital statistics departments, child death review teams, law enforcement agencies, and offices of medical examiners or coroners. States that are able to provide these additional data do so as aggregate data via the Agency File. (*Child Maltreatment 2012, U.S. Department of Health and Human Services, Administration for Children and Families, Children's Bureau*)

For South Carolina, the child deaths in the Child Maltreatment Report come from the NCANDS Child and Agency files. The following is the criteria for reporting child deaths to NCANDS:

- **Child File**
 - There was a founded assessment and a founded maltreatment of:
 - Neglect – Death due to neglect or
 - Physical Abuse – Death due to injuries or
 - Medical Neglect – Death due to untimely/inappropriate health care
- **Agency File**

- The State Child Fatality Advisory Committee determines upon case review that the child's death was caused by abuse or neglect and this determination is reported in the year of review, not in the year of the child's death.

One important note about this data is that the child deaths in the agency file sometimes occurred prior to the federal fiscal year in which they are reported in the agency file. This is due to the delay in those child deaths being determined by the SCFAC as having been caused by maltreatment. **They are reported in the agency file during the federal fiscal year in which they are determined to have been caused by maltreatment, not the year that the death occurred.**

Prior to submission to NCANDS DSS researches the children in the child file list and exclude them from the agency file in order to avoid duplication. Likewise, if a child death was included in a previous year's child file, they are excluded from a future year's agency file, as the death was already reported in a previous year.

Data Reported to SLED for State Child Fatality Advisory Committee's Review

DSS' Division of Investigation (DOI; law enforcement personnel) receives information regarding child deaths from numerous sources, but mostly from SLED, coroners, media, and reports from county DSS offices. DOI completes a thorough check of child welfare history with the deceased child, parents, step-parents, siblings, step-siblings, half-siblings and any other household members believed to live with the deceased child. This check is performed in the Child and Adult Protective Services System (CAPSS case management system) which is used to record all child welfare involvement with children who have been allegedly abused by a parent or someone acting in the role of a parent. Involvement with a family includes all reports of abuse/neglect, screened out reports, founded and unfounded reports, and reports referred to Community Based Prevention Services. All history with a family found in the CAPSS system is then verified with a designated county DSS person (county director, program coordinator, supervisor) to confirm completeness and thoroughness.

All information found is then compiled in a "Child Fatality Background Report" that includes past history with the family, generational history with the parents, and history with any other known household members at the time of the child's death. The "Child Fatality Background Report" is sent to SLED and any other requesting entity who may lawfully receive the information.

DOI researches and compiles information regarding all child deaths reported by the above named sources. SLED does not request information about some child deaths, such as traffic accidents and terminally ill children.

Source: DSS Division of Investigaitons

7. Data Reported by DSS Division of Investigations

DSS' Division of Investigations reviews child deaths of any type reported by law enforcement, coroner's offices, DSS staff, and other sources including media reports and child deaths referred to the State Child Fatality Advisory Committee (SCFAC) for review.

Laura Hudson, Executive Director of the SC Crime Victims' Council and member of the SCFAC, defined "DSS involvement" as cases where DSS child welfare was involved with the deceased child prior to death or with a sibling, half-sibling, or step-sibling of the child, no matter what the cause of death, the correlation of the previous DSS involvement to the death, or the time elapsed since the prior DSS involvement.¹

DSS' Division of Investigations (law enforcement officers) completed a thorough review of DSS records of child deaths in 2009 through 2013. This review of DSS records included Child Protective Services (CPS) investigations (founded and unfounded), screened-out intakes, foster care services, community-based prevention services, and Family Preservation (formally called CPS Treatment) cases. This review included cases with "DSS involvement" regardless of the cause of death or the length of time since "DSS involvement."

DSS provided the Subcommittee with charts that break down these numbers by cause of death into five categories that nearly mirror the five categories used by coroners across the State.

¹ The definition of "DSS Involvement" used by both DSS and Ms. Hudson is identical, while the universe of cases reviewed is different. The SCFAC is not tasked with reviewing automobile accidents, for instance, or certain situations where a child dies from medical complications. DSS reviews these child deaths to determine what can be learned to help improve policy and practice at the agency. For instance, some automobile accidents are caused by domestic violence issues, some medical complications are directly related to the maltreatment of a child, etc.