

Account: South Carolina State Parks

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Thanks for messaging us. We will get back to you as soon as possible. In the meantime, make sure to visit our website at www.SouthCarolinaParks.com for up-to-date information.

Participants: Andria Bullard Reymore, South Carolina State Parks
at 20:06:26 on 6/15/2020 UTC



South Carolina State Parks

at 20:06:26 on 6/15/2020 UTC

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Andria Bullard Reymore

at 20:06:26 on 6/15/2020 UTC

Good Morning, we left Oconee, where we had three day reservations, this morning. Our campsite was so poorly graded it was impossible to get our RV safely leveled. The WiFi we were told would be available at the campsite (I checked prior to arrival, we work from home so have to be able to connect) was not available, nor was any cell service. Because of all these issues, we had to leave after one night. We'd like to request a refund of the rest of the reservation. While I realize people don't need WiFi to camp, we do because we have to be in touch for work, and we feel like we were misled into booking the reservation. I canceled the rest of the trip online but no refund was offered, nor did the agent at the park offer to refund the two remaining days. Please advise. Thanks.
