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**From:** Zillow <contentflags@zillow.com>  
**Sent:** Tuesday, September 20, 2016 12:08 PM  
**To:** Haley, Nikki  
**Subject:** Request #2324375: How would you rate the support you received?

##- Please type your reply above this line -##

Hello Nrh,

We'd love to hear what you think of our customer service. Please take a moment to answer one simple question by clicking either link below:

**How would you rate the support you received?**

[Good, I'm satisfied](#)

[Bad, I'm unsatisfied](#)

Here's a reminder of what your ticket was about:



**Neil R (Zillow Help Center)**

Sep 19, 8:17 AM PDT

Hello,

We have attempted to contact you about this support request but we haven't heard back from you yet. If you need further assistance please reply back to this email and we'll be happy to help.

Thank you for using Zillow,

Neil R.  
Zillow  
Consumer Care Advocate  
[www.zillow.com/help](http://www.zillow.com/help)

Agent FAQ's:  
<http://www.zillow.com/help/agents/>



**Neil R (Zillow Help Center)**

Sep 15, 2:44 PM PDT

Hi,

Thank you for contacting us.

Sorry that you are having trouble.

I would like to look into this for you, but I will need more information. Can you provide me with what to do with the listing that is currently active on site? Once I get that information, I will be able to investigate further.

Thank you for using Zillow,

Neil R.

Zillow

Consumer Care Advocate

[www.zillow.com/help](http://www.zillow.com/help)

Agent FAQ's:

<http://www.zillow.com/help/agents/>



**Nrh**

Sep 10, 10:25 PM PDT

{ZILLOW\_CUSTOM\_FIELDS}

FLAGGER\_EMAIL:[nrh@gov.sc.gov](mailto:nrh@gov.sc.gov)

PROP\_ADDR\_STATE:SC

PROP\_ADDR\_ZIPCODE:29210

FLAG\_TYPE:wrong-transaction

LISTING\_SOURCE:Manual

FLAG\_ORIGIN:HDP

URL:/homedetails/0-Saluda-River-Rd-Columbia-SC-29210/2097935043\_zpid/

CONTENT\_ID:2097935043

PROP\_POSTING\_TYPE:FSBO

TRANS\_DATA\_SOURCE:0

ZPID:2097935043

PROP\_ADDR\_FULL:0 Saluda River Rd , Columbia, SC 29210

TRANS\_SOLD\_DATE:07/10/16

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