


DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF DIRECTOR

ACTION REFERRAL

TO <i>Myers</i>	DATE <i>5-2-08</i>
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DIRECTOR'S USE ONLY	ACTION REQUESTED
1. LOG NUMBER <i>000569</i>	<input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____
2. DATE SIGNED BY DIRECTOR <i>Same AS #569-0102</i> 	<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <i>5-14-08</i> <input type="checkbox"/> FOIA DATE DUE _____ <input type="checkbox"/> Necessary Action

APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer.)	COMMENT
1.			
2.			
3.			
4.			

May 2
 Please have
 Someone call me
 Mr. Grant - Susan

Jonathan Grant DBA A1
 Transportation
 1902 Bourne St.
 Georgetown, SC 29440

RECEIVED

MAY 02 2008

April 16, 2008

Department of Health & Human Services
 OFFICE OF THE DIRECTOR

Dear Sir or Madam:

I am writing in reference to recent problems with the Medicaid Brokerage System that I have had with my transportation company. I have been in the transportation business since 2001 in the Georgetown, SC area. I have worked as a taxi and a charter carrier and have had authority with the SC Public Service Commission since 7/20/01 and have had no problems running a reliable safe business, until now.

I have been talking with Logisticare since June 2007 and I began to do a few trips as a backup provider. These trips were always my main priority and I took care of the Medicaid recipients as my passengers. These trips have been drastically cut off and even ended totally a few weeks ago. I had been dealing with Jim Able from Logisticare and as he left for another job, so did my trips. I am one of a few safe, reliable and certified local transportation companies in Georgetown, and I believe I am the only charter taxi that Logisticare has ever used from Georgetown. It seems now that Logisticare has brought in other carriers from out of state and they have been given many of the trips. They are now telling me I need to lower my rates and then it seems when I do they now are telling me someone else is even lower. They are using this to their favor and telling all parties involved that someone else has better rates so they can make more money themselves. Flagship is a company that Logisticare has dealt with from Georgia and they are now doing numerous trips in Myrtle Beach and Georgetown. Need A Ride is another company from a Northern State that has been operating for 6 months, 5 months of that they were operating illegally with no authority from the Public Service Commission.

Logisticare has also begun to use many volunteer drivers in the area. They pay these drivers .43 - .48 a mile and hardly check any paperwork on these vehicles. They check the driving record and the insurance when they sign up, but weeks later they are driving different uninsured cars and begging for gas money to get the Medicaid recipients where they need to go. This is no way to protect these individuals that need reliable transportation for medical reasons. These individuals also should fall under the authority of the Public Service Commission also. Many of these volunteer drivers group the individuals together so they get paid more and then they are making more than the transportation companies and they have no commercial insurance and what would happen if they were in an accident and the insurance company found out they were acting as a transportation company?

I just want someone to look into how this Medicaid Brokerage system is being run by Logisticare. They want me to do trips for \$1.30 a mile. This is going to drive the companies out of business as knowing what the State requirements are on insurance there is no way to maintain your vehicles and also pay your bills. Logisticare seems to have favorites they use even though they are paying them \$2.50 a mile and they are not local companies that know the area and the people like I do.

I want to do the work for Logisticare but until they can have some set standards and quit changing rates every week there can be no consistency. Gas is going up along with insurance rates and Logisticare wants to lower rates. If we are to maintain our vehicles as the Public Service Commission and Office of Regulatory Staff state there is no way we or anyone can operate at these low rates. Safety should be a priority and not trying to get the cheapest carriers possible, because this will lead to unsafe vehicles and possibly uninsured motorists as they can not pay for the appropriate needs.

Please contact me with any questions as I am willing to help. We need reliable transportation providers in the Georgetown area and this Medicaid brokerage system is ruining the industry.

Sincerely,

Jonathan Grant

Jonathan Grant
 Owner A1 Transportation
 (843) 240-8558 — NO longer in service

843.520-0368 (Home)

From: Bryan Kost
To: Brenda James
Date: 5/2/2008 12:40 pm
Subject: Re: Fwd: Received Fax From: 8037345167

Thanks. Can you please log, and note that I've already forwarded this to Felicity's area so we can call the guy. Thanks,

Bryan Kost
DHHS Public Information
803.898.2865
cell- 429.3201
kostbr@scdhs.gov

>>> Brenda James 5/2/2008 12:34 PM >>>

>>> "fax" <fax@scdhs.gov> 5/2/2008 12:32 pm >>>

This message was received via FAXCOM, a product from Biscorn Inc. <http://www.biscom.com/>

-----Fax Reception Report-----

Received Time: 05/02/2008 12:32
Result: OK
Description: All pages received OK
Result Code: 0000
Pages Received: 1
Remote TSI: 8037345167
Connect Time: 0 minutes, 45 seconds
Routing ID: 8235
Caller ID:
Unique ID: DHHSBUREAUOFT_0805021632537065
Fax Line: 2
Fax Server: 127.0.0.1

The fax is included as a TIF image attachment

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Received Time: 05/02/2008 12:32
Result: OK
Description: All pages received OK
Result Code: 0000
Pages Received: 1
Remote TSI: 8037345167
Connect Time: 0 minutes, 45 seconds
Routing ID: 8235
Caller ID:
Unique ID: DHHSBUREAUOFTT_0805021632537065
Fax Line: 2
Fax Server: 127.0.0.1

The fax is included as a TIF image attachment