

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
OFFICE OF DIRECTOR

ACTION REFERRAL

TO <i>Singleton/Patterson</i>	DATE <i>3-19-14</i>
----------------------------------	------------------------

DIRECTOR'S USE ONLY	ACTION REQUESTED
1. LOG NUMBER	<input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____
2. DATE SIGNED BY DIRECTOR <i>000324</i> <i>Cleared 4/8/14, see attached e-mail response.</i>	<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <i>3-28-14</i>
	<input type="checkbox"/> FOIA DATE DUE _____
	<input type="checkbox"/> Necessary Action

APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer.)	COMMENT
1.			
2.			
3.			
4.			

**Brenda James**

---

**From:** Stephanie Cox  
**Sent:** Tuesday, March 18, 2014 1:42 PM  
**To:** Brenda James  
**Cc:** Nathaniel Patterson  
**Subject:** FW: CMS Policy Attached

**RECEIVED**

MAR 19 2014

Department of Health & Human Services  
OFFICE OF THE DIRECTOR

Hi Mrs. Brenda,

Below is an email from Bryan C. Lloyd, CPA. Could you please assign this a log number?

Thanks!

**Stephanie Cox**  
Program Coordinator  
[Stephanie.Cox@scdhhs.gov](mailto:Stephanie.Cox@scdhhs.gov)  
803.898.1406  
1801 Main Street  
Columbia, South Carolina - 29201  
[www.scdhhs.gov](http://www.scdhhs.gov)

SOUTH CAROLINA  
**Healthy Connections**  
MEDICAID 



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**From:** Nathaniel Patterson  
**Sent:** Tuesday, March 18, 2014 11:19 AM  
**To:** Stephanie Cox  
**Cc:** Cynthia Gore; Stephen Boucher; Valeria Williams; Amanda Q. Williams; Bryan Amick; Evan Gessner; Teeshla Curtis  
**Subject:** FW: CMS Policy Attached

Stephanie — Please Log this request as an official Letter.

Steve, Evan, Bryan, Val and others — FYI, please read the emails below. I'll work with Evan and all of you to craft our response.

Thanks,

-Nate

---

**From:** Nathaniel Patterson <[pattnat@scdhhs.gov](mailto:pattnat@scdhhs.gov)>  
**Date:** Tuesday, March 18, 2014 at 11:16 AM

**To:** Bryan Lloyd <[blloydcpa@bellsouth.net](mailto:blloydcpa@bellsouth.net)>

**Subject:** Re: CMS Policy Attached

Good morning Mr. Lloyd,

I confirm receipt of your inquiry. Thank you for including these details within your request. I will connect with our program staff and provide you with an official response as quickly as possible.

Thank you again and please don't hesitate to contact me directly by phone at (803) 898-2018 or by email at [pattnat@scdhhs.gov](mailto:pattnat@scdhhs.gov). Have a great day.

Sincerely,

-Nathaniel

---

**Nathaniel Patterson**

*Program Director*

[PATTNAT@scdhhs.gov](mailto:PATTNAT@scdhhs.gov)

803.898.2018

cell: 803.602.2500

1801 Main Street

Columbia, South Carolina - 29201

[www.scdhhs.gov](http://www.scdhhs.gov)

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---

**From:** Bryan Lloyd <[blloydcpa@bellsouth.net](mailto:blloydcpa@bellsouth.net)>

**Date:** Tuesday, March 18, 2014 at 11:07 AM

**To:** Nathaniel Patterson <[pattnat@scdhhs.gov](mailto:pattnat@scdhhs.gov)>

**Subject:** FW: CMS Policy Attached

Mr. Patterson,

I'm sure you are aware of the issues with the MPPR edits being applied by Molina to patients picked up by them who were previously managed under either Fee For Service Medicaid and/or one of the Medical Homes Networks. I am reaching out to those that might be able to give me specific guidance as to whether or not these edits are proper. Based on everything I have been able to research thus far these edits are not correct.

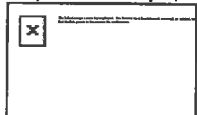
I was told by Molina employees that these edits are based on the attached documents, which specifically reference Medicare. Furthermore, in my opinion we are not providing "Multiple Procedures", given my understanding of these rules, should they actually apply (which I don't believe they do anyway). The MPPR

initiative as written clearly was not intended to mitigate cost except to the extent procedures are provided in addition to other procedures. I believe we are being cheated with the application of these edits to our claims.

If you would be so kind as to let me know what is happening at the State level with this issue I would greatly appreciate it. I am fairly tied up during the day with tax appointments, so if it's easier for you to reply via email that is certainly fine with me. This email is being sent on behalf of my wife's business...Better Beginnings, Inc. located in Spartanburg SC. She provides OT, PT and ST to the pediatric population in Spartanburg, Cherokee, Greenville and Union counties, and I am the Treasurer for that company. Thanks in advance for any info you can provide.

Bryan

Bryan C. Lloyd, CPA



310 Memorial Drive  
Greer, SC 29650  
Phone 864-877-3525  
Fax 864-877-8958

---

**From:** Drake, Maria (CMS/CMCHO) [<mailto:Maria.Drake@cms.hhs.gov>]  
**Sent:** Tuesday, March 18, 2014 9:31 AM  
**To:** Bryan Lloyd  
**Subject:** RE: CMS Policy Attached

Good morning Mr. Lloyd:

It is my understanding that Nathaniel Patterson the South Carolina Director over Health Services has reached out to you to assist with resolving this issue. Mr. Patterson's number is 803 898-2018 and email address is [pattnat@scshhs.gov](mailto:pattnat@scshhs.gov). It is also my understanding he is working diligently to resolve this issue with Molina. Please feel free to contact Mr. Patterson.

Thank you,

--Maria--

Maria Drake | Health Insurance Specialist | Centers for Medicare & Medicaid Services (CMS) | Division of Medicaid and Children's Health Operations | Atlanta Regional Office | 61 Forsyth St. S.W., Suite 4T20 | Atlanta, GA 30303-8909 | 404-562-3697 Phone | 443 380-5814 Secure Fax | [Maria.Drake@cms.hhs.gov](mailto:Maria.Drake@cms.hhs.gov)

---

**From:** Bryan Lloyd [<mailto:blloydcpa@bellsouth.net>]  
**Sent:** Monday, March 17, 2014 2:21 PM  
**To:** Drake, Maria (CMS/CMCHO)  
**Subject:** FW: CMS Policy Attached

Mrs. Drake, good afternoon. I thought I would follow up with you to see if you ever reached any "conclusion" about the MPPR edits being applied to our patients. Again, I'm not looking for you to resolve anything for me, I

was hoping to get a more precise understanding of the edits, and whether or not they are appropriate in our case. Any info appreciated, thank you for your time.

Bryan

Bryan C. Lloyd, CPA



310 Memorial Drive  
Greer, SC 29650  
Phone 864-877-3525  
Fax 864-877-8958

---

**From:** Bryan Lloyd [<mailto:blloydcpa@bellsouth.net>]  
**Sent:** Monday, March 10, 2014 8:55 AM  
**To:** 'maria.drake@cms.hhs.gov'  
**Subject:** CMS Policy Attached

Mrs. Drake, I just left a voice message for you. I'm sure you are busy so I will be as brief as possible. Our company is a private rehab provider of Physical, Occupational and Speech therapy services in South Carolina. We serve only Medicaid children under SCHIP, we provide no services to Medicare insured's. All of our patients are typically under 5 years of age. We primarily deliver our service either in the home, in a daycare, or some other form of their natural environment. Most of our children/patients have some type of developmental delay. We are a privately owned company, not affiliated with any Dr's office or other physician's group.

There is a new Managed Care Organization operating in South Carolina. The children that were previously covered by Medicaid Medical Homes Networks (100% of Fee For Service rates) have been switched to this new carrier. This new carrier is applying an edit to all of our claims, and their reasoning and documentation for applying such edits is attached. It is the CMS Multiple Procedure Payment Reduction for selected therapy services.

I have spoken to a couple of folks at SCDHHS, and they seem to indicate that their hands are tied, they cannot get involved with my issue/question. I have also spoken to a couple of people at SCDHHS who tell me that this edit is not appropriate unless applied to services that are secondary to another service provided by a Physician. This would not be the case in our situation.

The bottom line is that I am not familiar enough with this policy to be sure one way or another. I do know that no other carrier in SC applies these edits, and I need to determine how to know with certainty whether this is a correct application of these edits.

If you would be so kind to either point me in the right direction, or give me the name of someone who can help me, I would sincerely appreciate it. Thank you for your time, please respond at your convenience. If you need additional information about our specific situation, please let me know. Thanks again!

**Bryan**

**Bryan C. Lloyd, CPA**  
**Better Beginnings, Inc.**  
**Treasurer**  
P.O. Box 170606  
Spartanburg, SC 29301  
Cell 864-303-5105  
Fax 864-751-4115

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
OFFICE OF DIRECTOR

**RECEIVED**

MAR 24 2013

Department of Health & Human Services  
Office of Health Programs

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Sincerely,

-Nathaniel

**Nathaniel Patterson**  
Program Director  
[PATTNAT@scdhhs.gov](mailto:PATTNAT@scdhhs.gov)  
803.898.2018  
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Bryan

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**Bryan**

**Bryan C. Lloyd, CPA**  
**Better Beginnings, Inc.**  
**Treasurer**  
**P.O. Box 170606**  
**Spartanburg, SC 29301**  
**Cell 864-303-5105**  
**Fax 864-751-4115**



# Email Response

**Cynthia Gore**

---

**From:** Nathaniel Patterson  
**Sent:** Tuesday, April 08, 2014 6:03 AM  
**To:** Cynthia Gore  
**Cc:** Stephanie Cox; Evan Gessner; Courtney Sanders  
**Subject:** Re: Log Letter 000324 - MPPR edits  
**Attachments:** RE: IMPORTANT: Molina Healthcare; RE: IMPORTANT: Molina Healthcare; RE: Referral from Governor Haley's Office-Provider Related

Evan and I spoke with Mr. Lloyd on 4/1/14.

See attached emails:

1. To and From Mr. Lloyd
2. To and From Hal Peters (Governors Office)
3. To and From Hal Peters (Governors Office) and Ella Dickerson (SCDHHS)

Thanks,

-Nate

---

**From:** Cynthia Gore <[Cynthia.Gore@scdhhs.gov](mailto:Cynthia.Gore@scdhhs.gov)>  
**Date:** Thursday, April 3, 2014 at 9:30 AM  
**To:** Nathaniel Patterson <[pattnat@scdhhs.gov](mailto:pattnat@scdhhs.gov)>  
**Cc:** Stephanie Cox <[Stephanie.Cox@scdhhs.gov](mailto:Stephanie.Cox@scdhhs.gov)>, Evan Gessner <[Evan.Gessner@scdhhs.gov](mailto:Evan.Gessner@scdhhs.gov)>  
**Subject:** FW: Log Letter 000324 - MPPR edits

Hello,

Please provide status of response to log letter 000324 from Bryan Lloyd through CMS regarding MPPR edits.

Thanks,

---

**Cynthia Gore**  
*Executive Assistant II*  
[Cynthia.Gore@scdhhs.gov](mailto:Cynthia.Gore@scdhhs.gov)  
803.898.3202  
1801 Main Street, 11th Floor  
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---

**From:** Cynthia Gore  
**Sent:** Friday, March 28, 2014 5:17 PM  
**To:** Nathaniel Patterson  
**Cc:** Stephanie Cox  
**Subject:** Log Letter 000324 - MPPR edits

Hello,

Attached is letter you asked Brenda to log in. In e-mail you stated that you were drafting a response. Please forward a copy of the response to me. Thanks

---

**Cynthia Gore**  
*Executive Assistant II*  
[Cynthia.Gore@scdhhs.gov](mailto:Cynthia.Gore@scdhhs.gov)  
803.898.3202  
1801 Main Street, 11th Floor  
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Cynthia Gore

---

**From:** Bryan Lloyd <blloydcpa@bellsouth.net>  
**Sent:** Tuesday, April 01, 2014 11:09 AM  
**To:** Nathaniel Patterson  
**Subject:** RE: IMPORTANT: Molina Healthcare

Thanks, you too.

bryan

---

**From:** Nathaniel Patterson [mailto:PATTNAT@scdhhs.gov]  
**Sent:** Tuesday, April 01, 2014 10:18 AM  
**To:** Bryan Lloyd  
**Cc:** Evan Gessner; Stephen Boucher; Kathie Reed Wanket  
**Subject:** Re: IMPORTANT: Molina Healthcare

Hi Mr. Lloyd,

Evan and I appreciate your willingness to speak with us by phone today at length regarding your concerns with the Medicaid Managed Care Plans. We are very sensitive to the needs of our members and providers. I will share the information you supplied below with our team. If you have additional questions and/or concerns, please don't hesitate to contact me directly by phone at (803) 898-2018 or email at [pattnat@scdhhs.gov](mailto:pattnat@scdhhs.gov).

Have a great day.

Sincerely,

-Nate

---

**From:** Bryan Lloyd <blloydcpa@bellsouth.net>  
**Date:** Tuesday, April 1, 2014 at 10:11 AM  
**To:** Nathaniel Patterson <pattnat@scdhhs.gov>  
**Subject:** FW: IMPORTANT: Molina Healthcare

Nate, thanks for speaking with me today. Below is the item I referenced on the call, Molina MCG-035.

Thanks

Bryan

---

**From:** Lisa Bishop [mailto:lisabishopslp@hotmail.com]  
**Sent:** Tuesday, March 25, 2014 11:01 AM  
**To:** Stephanie Lageman; J campuzano; Charles Jones; Sally Lloyd; Rona Miller; Vickie Phillips; Paula White Playworks; Leslie Clark; Donna Horton; Blair Little; Kate Weaver; Jamie Rouse; Sarah West; Susan Garner; Lakeisha Parks; Brooke Wilson; Mandy Mann; Bryan Lloyd; Steve Murray; [lisafray.keene95@yahoo.com](mailto:lisafray.keene95@yahoo.com); [katiehaning@brightstart.us](mailto:katiehaning@brightstart.us); Sarah Gaskins; Whitney Brown; Christina Mosely; Jerri Davison  
**Subject:** IMPORTANT: Molina Healthcare



Please be aware that we received information today of Molina Healthcare's (Medicaid's new MCO's that went into effect January 1, 2014) policy regarding speech therapy services for developmentally delayed children.

It states that they will not cover speech therapy services unless there is a medical diagnosis like Down's Syndrome, cerebral palsy, or brain injury because speech therapy due to a developmental delay is considered educational in nature.

This obviously has ramifications for the state budget, as BabyNet service funds will need to be accessed to pay for denied claims by thousands of children that are now covered by Molina. Therefore, Access Therapies will be requesting BNPA's for all children who have Molina Healthcare (Medicaid MCO) before continuing or initiating speech therapy services, so that we may invoice BabyNet for services as a payor of last resort.

The Molina Policy is "Molina MCG-035 Speech Language Therapy for children with Developmental Language Delay". Please feel free to forward this information to other providers and/or agency administrators as Molina Healthcare has not been forthcoming in distributing this information to providers up until now, and it appears their policies differ greatly from other Medicaid MCO's and traditional fee for service policies for speech therapy in this state.

I have forwarded this e-mail to Jerri Davison with PANDA as well. Ms. Davison, I am interested in your opinion regarding the legality of having differences in coverage options for this MCO versus the other state contracted MCO's. I understood that the state contracted MCO's had to provide, *at minimum*, the same medical coverage as the FFS coverage? This is not the case, as we have clients with the exact same medical diagnoses being approved by other MCO's and FFS Medicaid for speech therapy. (In addition, there seems to be no rhyme or reason to Molina's implementation of this so-called policy, based on the auths we have received that were approved.)

I look forward to hearing your thoughts/comments.

Lisa Bishop, M.C.D., CCC-SLP  
Clinical Manager/Speech Language Pathologist  
Access Therapies  
109A Chelle Lin Drive  
Gaffney, SC 29341  
PHONE: 864-838-0768  
FAX: 864-752-1072

[www.accesstherapiesonline.com](http://www.accesstherapiesonline.com)

**CONFIDENTIALITY NOTICE:** This electronic message and any files transmitted with it may contain information that is privileged, confidential, and/or otherwise protected from disclosure to anyone other than its intended recipient(s). This message is solely for use by the individual(s) for whom it is intended, even if addressed incorrectly. If you are not the intended recipient, or the person responsible to deliver it to the intended recipient, you are hereby advised that any dissemination, distribution or copying of this electronic mail or its contents is prohibited. If you have received this communication in error, please notify the sender immediately by reply e-mail so that we may correct our internal records. Please then delete the original message.

**Confidentiality Note**

This message is intended for the use of the person or entity to which it is addressed and may contain information, including health information, that is privileged, confidential, and the disclosure of which is governed by applicable law. If the reader of this message is not the intended recipient, or the employee or agent responsible to deliver it to the intended recipient, you

are hereby notified that any dissemination, distribution or copying of this information is **STRICTLY PROHIBITED**.

If you have received this in error, please notify us immediately and destroy the related message.

Cynthia Gore

---

**From:** Peters, Hal <HalPeters@gov.sc.gov>  
**Sent:** Tuesday, April 01, 2014 10:25 AM  
**To:** Nathaniel Patterson  
**Subject:** RE: IMPORTANT: Molina Healthcare

Awesome! Thanks for the update Nate!

---

**From:** Nathaniel Patterson [mailto:PATTNAT@scdhhs.gov]  
**Sent:** Tuesday, April 01, 2014 10:24 AM  
**To:** Ella Dickerson; Peters, Hal  
**Subject:** FW: IMPORTANT: Molina Healthcare

Hi Ella and Hal,

Just an FYI We spoke with Mr. Lloyd again today. He was very appreciative of our bend to provide him with the opportunity to discuss his concerns.

Have a great day.

-Nate

---

**From:** Nathaniel Patterson <pattnat@scdhhs.gov>  
**Date:** Tuesday, April 1, 2014 at 10:17 AM  
**To:** Bryan Lloyd <blloydcpa@bellsouth.net>  
**Cc:** Evan Gessner <Evan.Gessner@scdhhs.gov>, Stephen Boucher <BOUCHER@scdhhs.gov>, Kathie Reed Wanket <Reed@scdhhs.gov>  
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Bryan

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**From:** Lisa Bishop [mailto:[lisabishopslp@hotmail.com](mailto:lisabishopslp@hotmail.com)]

**Sent:** Tuesday, March 25, 2014 11:01 AM

**To:** Stephanie Lageman; J campuzano; Charles Jones; Sally Lloyd; Rona Miller; Vickie Phillips; Paula White Playworks; Leslie Clark; Donna Horton; Blair Little; Kate Weaver; Jamie Rouse; Sarah West; Susan Garner; Lakeisha Parks; Brooke Wilson; Mandy Mann; Bryan Lloyd; Steve Murray; [lisafrj.keene95@yahoo.com](mailto:lisafrj.keene95@yahoo.com); [katiehaning@brightstart.us](mailto:katiehaning@brightstart.us); Sarah Gaskins; Whitney Brown; Christina Mosely; Jerri Davison

**Subject:** IMPORTANT: Molina Healthcare

Please be aware that we received information today of Molina Healthcare's (Medicaid's new MCO's that went into effect January 1, 2014) policy regarding speech therapy services for developmentally delayed children.

It states that they will not cover speech therapy services unless there is a medical diagnosis like Down's Syndrome, cerebral palsy, or brain injury because speech therapy due to a developmental delay is considered educational in nature.

This obviously has ramifications for the state budget, as BabyNet service funds will need to be accessed to pay for denied claims by thousands of children that are now covered by Molina. Therefore, Access Therapies will be requesting BNPA's for all children who have Molina Healthcare (Medicaid MCO) before continuing or initiating speech therapy services, so that we may invoice BabyNet for services as a payor of last resort.

The Molina Policy is "Molina MCG-035 Speech Language Therapy for children with Developmental Language Delay". Please feel free to forward this information to other providers and/or agency administrators as Molina Healthcare has not been forthcoming in distributing this information to providers up until now, and it appears their policies differ greatly from other Medicaid MCO's and traditional fee for service policies for speech therapy in this state.

I have forwarded this e-mail to Jerri Davison with PANDA as well. Ms. Davison, I am interested in your opinion regarding the legality of having differences in coverage options for this MCO versus the other state contracted MCO's. I understood that the state contracted MCO's had to provide, *at minimum*, the same medical coverage as the FFS coverage? This is not the case, as we have clients with the exact same medical diagnoses being approved by other MCO's and FFS Medicaid for speech therapy. (In addition, there seems to be no rhyme or reason to Molina's implementation of this so-called policy, based on the auths we have received that were approved.)

I look forward to hearing your thoughts/comments.

**Lisa Bishop, M.C.D., CCC-SLP**

Clinical Manager/Speech Language Pathologist

Access Therapies

109A Chelle Lin Drive

Gaffney, SC 29341

PHONE: 864-838-0768

FAX: 864-752-1072

[www.accesstherapiesonline.com](http://www.accesstherapiesonline.com)

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**Cynthia Gore**

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**From:** Peters, Hal <HalPeters@gov.sc.gov>  
**Sent:** Tuesday, April 01, 2014 9:00 AM  
**To:** Nathaniel Patterson  
**Subject:** RE: Referral from Governor Haley's Office-Provider Related

Hey Nate,

I saw this last night but my work phone isn't sending emails for some reason. I wanted to thank you for working with other staff and for reaching out to Mr. Lloyd to provide him with the right points of contact at HHS. We appreciate your assistance with this matter. This should close it out on my end.

Again-thank you,

Hal

Hal Peters  
Office: 803.734.4062  
Cell: 803.521.1040

-----Original Message-----

**From:** Nathaniel Patterson [mailto:PATTNAT@scdhhs.gov]  
**Sent:** Monday, March 31, 2014 9:06 PM  
**To:** Ella Dickerson  
**Cc:** Peters, Hal  
**Subject:** Re: Referral from Governor Haley's Office-Provider Related

Hi Ella and Hal:

I spoke with Mr. Lloyd today. We are connecting again tomorrow with other members of our team -- to allow Mr. Lloyd the opportunity to ask expanded questions and receive immediate responses.

We have also connected Mrs. Roach with one of our MCO Liaisons for the MCO-beneficiary issue also contained within this correspondence below.

Steve Drouin from our Managed Care staff provided her with feedback last week.

My apologies for the delay. If you require additional feedback and/or status updates regarding these two issues, or others, please don't hesitate to contact me by phone at (803) 898-2018 or by email at pattnat@scdhhs.gov.

Sincerely,

-Nate

Sent from my iPhone

> On Mar 31, 2014, at 20:54, "Ella Dickerson" <dickerson@scdhhs.gov> wrote:  
 >  
 > Hi Hal! Sorry it took me so long to respond. I have copied Nate on  
 > this  
 email so that we are all on the same page. Nate see below, Hal is interested in any updates you may have.  
 >  
 > Let me know if I can help further!  
 > -Ella  
 >  
 >  
 > -----Original Message-----  
 > From: Peters, Hal [mailto:HalPeters@gov.sc.gov]  
 > Sent: Monday, March 31, 2014 4:12 PM  
 > To: Ella Dickerson  
 > Subject: RE: Referral from Governor Haley's Office-Provider Related  
 >  
 > Any word on this Ella?  
 > -Hal  
 >  
 > -----Original Message-----  
 > From: Ella Dickerson [mailto:dickerson@scdhhs.gov]  
 > Sent: Friday, March 28, 2014 2:51 AM  
 > To: Peters, Hal  
 > Subject: RE: Referral from Governor Haley's Office-Provider Related  
 >  
 > Hi Hal,  
 > Sorry, I was in the field today and did not see this email. I have  
 pinged Nate to see where he is on this request. I should hear from him tomorrow morning. I'll follow up with you  
 regardless.  
 >  
 > -Ella  
 >  
 >  
 > -----Original Message-----  
 > From: Peters, Hal [mailto:HalPeters@gov.sc.gov]  
 > Sent: Thursday, March 27, 2014 10:49 AM  
 > To: Ella Dickerson  
 > Subject: RE: Referral from Governor Haley's Office-Provider Related  
 >  
 > Ella,  
 >  
 > Do you know if Nate Patterson responded to Bryan Lloyd? Let me know  
 > when  
 you can. Thank you!  
 >  
 > Hal  
 >  
 > Hal Peters  
 > Policy Analyst  
 > Office of Governor Nikki R. Haley  
 > P 803.734.4062

> E halpeters@gov.sc.gov  
>  
> All correspondence to or from the South Carolina Governor's Office may  
> be  
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>  
>  
>  
> -----Original Message-----  
> From: Ella Dickerson [mailto:dickerson@scdhhs.gov]  
> Sent: Friday, March 21, 2014 4:58 PM  
> To: Carolyn Roach; Nathaniel Patterson  
> Cc: Peters, Hal; Jason Taylor  
> Subject: RE: Referral from Governor Haley's Office-Provider Related  
>  
> Hi Carolyn,  
> I feel this needs to be brought to the attention of Nate Patterson who  
> is  
the director over MCOs. He is copied on this email and would probably be the most appropriate person to lead this response.  
> We will all work together to form a response and address the issue  
> with  
his direction.  
>  
> -Ella  
>  
> -----Original Message-----  
> From: Carolyn Roach  
> Sent: Friday, March 21, 2014 3:25 PM  
> To: Jason Taylor; Ella Dickerson  
> Cc: HalPeters@gov.sc.gov; Carolyn Roach  
> Subject: Referral from Governor Haley's Office-Provider Related  
>  
> This referral was received from Hal Peters at Governor Haley's Office.  
This referral is provider related. Please provide a response to Hal at HalPeters@gov.sc.gov. Thanks.  
> -----Original Message-----  
> From: Peters, Hal [mailto:HalPeters@gov.sc.gov]  
> Sent: Friday, March 21, 2014 3:13 PM  
> To: Carolyn Roach  
> Subject: FW: Scan from a Xerox WorkCentre  
>  
> Hey Ms. Roach,  
>  
> Attached is correspondence from the Governor's Office that we are  
referring to HHS. If you could reach out to these folks and let me know what the response is, we'd appreciate it. Thanks!  
>  
> Hal  
>  
> -----Original Message-----  
> From: Xerox@oepp.sc.gov [mailto:Xerox@oepp.sc.gov]



> Sent: Friday, March 21, 2014 3:49 PM  
> To: Peters, Hal  
> Subject: Scan from a Xerox WorkCentre  
>  
> Please open the attached document. It was scanned and sent to you  
> using  
a Xerox WorkCentre.  
>  
> Sent by: Guest [Xerox@oepp.sc.gov]  
> Attachment File Type: PDF, Multi-Page  
>  
> WorkCentre Location: machine location not set Device Name:  
XR0000AAF329B0  
>  
>  
> For more information on Xerox products and solutions, please visit  
<http://www.xerox.com> Confidentiality Note  
>  
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>  
> If you have received this in error, please notify us immediately and  
destroy the related message.  
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