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Date: 11/3/2005 10:37:09 AM

Subject: To All Insurance Carriers Accessing SCDMV Driving Records:

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To All Insurance Carriers Accessing SCDMV Driving Records:

This is to inform you that the South Carolina Department of Motor Vehicles (SCDMV) had a system problem from 5:30pm, 11/02/05 until 9:30am, 11/03/05, which impacted South Carolina Driving Records ordered during this period. These records have missing or inaccurate data and must not be used to issue or renew policies. To obtain an accurate Driving Record please reorder any records ordered during the above time frame. You will only be charged for the corrected records. SCDMV will insure that you receive a credit for DMV fees for any inaccurate records. The SCDMV regrets any inconvenience this may have caused you or your customers.

*Rolf Dolder*

IT Director

South Carolina Department of Motor Vehicles

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