

From: Catherine McNicoll <CatherineMcNicoll@scstatehouse.gov>
To: 'Broome, Darryl'dbroome@aging.sc.gov
CC: Danny VaratDannyVarat@scstatehouse.gov
'Dickinson, Gerry'gdickinson@aging.sc.gov
Date: 11/7/2017 12:40:55 PM
Subject: RE: Voice Message Attached from 8438490044 - BRAFFORD DOVE

So I just talked to Gerry because, like I said, I wanted to know what the procedure is for a homeless senior. Our chat seemed to suggest that if they couldn't provide an address for either a shelter or a friend's house then they may be falling through a crack. Gerry is going to ask a few of the directors what they do when this comes up and see if anyone has a practice in place.

I would still like to handle the DSS issue for Mr. Brafford but he should be assessed for services, his information is below, if you could provide it to the Trident AAA that would be great.

Douglas E. Brafford (DOB: 3/6/43) - 843-849-0044

Best Regards,
Catherine McNicoll
Director of Legal & Legislative Affairs
Lieutenant Governor's Office
CatherineMcNicoll@SCStatehouse.gov
803-734-5292 (phone)

-----Original Message-----

From: Broome, Darryl [mailto:dbroome@aging.sc.gov]
Sent: Tuesday, November 07, 2017 12:29 PM
To: Catherine McNicoll <CatherineMcNicoll@scstatehouse.gov>; Danny Varat <DannyVarat@scstatehouse.gov>
Subject: RE: Voice Message Attached from 8438490044 - BRAFFORD DOVE

Do you want me to talk to Stephanie at Trident?

Darryl Broome
Agency Director
Lieutenant Governor's Office on Aging
1301 Gervias St. Suite 350
Columbia, SC 29201
(803) 734-9910 Direct, (803) 734-9886 Fax dbroome@aging.sc.gov

-----Original Message-----

From: Catherine McNicoll [mailto:CatherineMcNicoll@scstatehouse.gov]
Sent: Tuesday, November 07, 2017 12:22 PM
To: Danny Varat
Cc: Broome, Darryl
Subject: RE: Voice Message Attached from 8438490044 - BRAFFORD DOVE

Danny,

I've just got off the phone with Mr. Brafford. I'm going to go ahead and handle his issue with DSS directly even though he is a senior. From his account, he contacted LGOA a few months ago on another matter and they referred him to the Trident AAA. The Trident AAA gave him some phone numbers for HUD affiliated organizations none of which was helpful. Then with his own issue he has tried the numbers DSS provided many many times and none of them are leading to a conversation with a person or even a working voicemail. He then tried to get Trident AAA to help with his DSS issue and they gave him the more unhelpful DSS phone numbers. This gentleman is a veteran and a senior I am not sending him through another phone tree to nowhere. There may be a real reason he lost his food stamps but someone needs to give him a clear answer.

As for the other issue a few months ago, I'm going to ask the LGOA staff what the assessment process is supposed to be for a homeless

senior and see if we can refer him to Trident.

Best Regards,
Catherine McNicoll
Director of Legal & Legislative Affairs
Lieutenant Governor's Office
CatherineMcNicoll@SCStatehouse.gov
803-734-5292 (phone)

-----Original Message-----

From: Danny Varat
Sent: Tuesday, November 07, 2017 10:40 AM
To: Catherine McNicoll <CatherineMcNicoll@scstatehouse.gov>
Subject: Fw: Voice Message Attached from 8438490044 - BRAFFORD DOVE

Please call him when you can.

From: voicemail@voipmsg.us <voicemail@voipmsg.us>
Sent: Tuesday, November 7, 2017 10:29 AM
To: Danny Varat
Cc: Danny Varat
Subject: Voice Message Attached from 8438490044 - BRAFFORD DOVE

Time: Nov 7, 2017 10:29:46 AM
Click attachment to listen to Voice Message