

From: Jolly, J. B
To: Adams, Marcia S <Marcia.Adams@SCDMV.net>
Date: 8/1/2006 9:57:19 AM
Subject: Team Leader

The first of June Mr. Phelps and I met with and discussed the Dealer Unit. One of the items that we discussed regarded Team Leader in each region. I pointed out that Lead Agent Stephens and myself have been without this person since the retirement of Agent Chestnut and Agent Fisher in December 05. I indicated we had talked to Mike Grant about this position and he didn't want to discuss it.

As we stated this person would remain in their current pay band but pick up additional duties. They would have no supervisory authority but act in the absence of the Lead Agent in so far as compiling reports and forwarding said reports to dealer office in Blythewood and answer questions that might arise by agents in their respective areas. Anything that required supervisory approval would have to be directed to a Lead Agent or to Manager of the Dealer Office in Blythewood.

As I remember, you ask who I would recommend and that you thought this was a good idea and instructed me to start training this person and that Ms. Phelps would process this upon her return from New Jersey. Ms. Phelps told me to give the recommendation and a new PD for this person to her secretary in a sealed envelope and she would take care of this first thing when she got back to office. I was also instructed to tell Lead Agent Stephens to do the same.

I did as I was instructed and gave the envelope to Ms. Phelps' secretary the following Wednesday and have ask Ms. Phelps on several occasions if she has had a chance to start the process and she always indicated it's on her desk.

My concern is that I may have misunderstood your directions. I have been training the person I recommended for additional duties. I have in no way indicated that they will be the next lead agent.

At this point, I request from you some clarification regarding the above.

Thank you for your continued support of the Dealer Unit.

J.B. Jolly
Lead Agent