

Pitts, Ted

From: Shwedo, Kevin A <Kevin.Shwedo@scdmv.net>
Sent: Monday, November 05, 2012 7:00 PM
To: Pitts, Ted
Cc: Valenta, Val; Murray, Larry G; McClary, Karl L; Devlin, Lotte; Phelps, Annie L; Sanderson, Jeffrey R; Woodhurst, Melinda S
Subject: RFI -- SCDMV support of State efforts to help mitigate data loss
Attachments: FAQ 11_2.pdf.pdf

Ted – per the Governors directive, SCDMV will support all initiatives to help mitigate data loss within the state. The following information is provided for your use and consideration:

- Below you will find a note from me to ALL DMV employees notifying them of the data breach and information as to how they can enroll in the Protect My Identity Program. The letter also mandates that all managers personally contact each employee and ensure each has had the time and opportunity to enroll themselves and each affected family member (NLT Friday, 9 November) in the program. I should be able to provide you 100% accountability by end of week.
- SCMDV will provide the State Inspector General a member of our Information Technology Staff for the next five weeks to assist in data collection, survey and investigation.
- SCDMV is prepared to assist citizens enroll in the Protect My Identify Program as required. Two options follow (in order of preference):
 - Option 1 -- SCDMV Customer Service Representatives would be trained and certified for one hour during our weekly mandatory training period (each Wednesday) and begin assisting citizens the following day. DMV would prepare forms for customers to fill out that would contain data to be entered by DMV employees and IMMEDIATELY returned to the person requiring assistance. No records would be created or maintained on our servers. There should be only minimal cost to the Department, but may slightly increase length of lines (last month we averaged 8 minutes per customer).
 - Option 2 -- SCDMV would require approximately \$250,000.00 to purchase approximately 200 IPADs (with cellular service through the end of January) and support materials to provide “self service” enrollment capability. One Customer Service Representative would be available to answer technical computer questions, BUT WOULD NOT assist in data entry. The devices would be spread across DMVs based upon projected demand and shifted as demand changes.
- SCDMV can provide one page “fact sheets” to customers who would like more information on the breach and actions they can take to enroll in the Protect My Identity Program.

Please contact me immediately if there is anything else that would support the Governor’s efforts to support DOR.

Thanks
Kevin

Kevin A. Shwedo
Executive Director
South Carolina Department of Motor Vehicles
10311 Wilson Boulevard
Post Office Box 1498

Blythewood, South Carolina 29016

(O) 803-896-8925

(C) 803-609-4218

Your SCDMV -- Each a Role Model; Competent, Committed, Courteous!

"It's a GREAT day in South Carolina!"

From: Shwedo, Kevin A

Sent: Monday, November 05, 2012 6:21 PM

Subject: Employee Directive -- Protection Identity Protection provided for all those who filed SC taxes since 1998

Fellow Teammates – I think that each of you have heard that many South Carolina taxpayers and their children were victims of a data breach at the Department of Revenue. This is serious business and could adversely impact your credit rating IF someone steals your identity with the information gained. The State is going to give each of you the opportunity to obtain a free year of Credit and Identity Theft Protection from Experian (paid with state funds).

I want to make sure that EVERYONE at the DMV has been properly notified and given time to register themselves and their immediate family members. I am going to direct every manager to confirm whether you were given the opportunity and time to enroll. I am holding managers accountable for ensuring 100% accountability (just confirmation that you are aware of the service offered AND that you made a deliberate decision to either participate or deliberately delay your decision) before the end of business on Friday the 9th of November. If you choose to delay your decision you will still have until January 31, 2013 to enroll.

You can sign up by calling 1-866-578-5422 or by going to www.protectmyid.com/scdor and using the activation code "scdor123." The call center is open 9:00 AM - 9:00 PM EST on Monday through Friday and 11:00 AM - 8:00 PM EST on Saturday and Sunday.

I have personally enrolled all my affected family members via the published web site and found it to be relatively painless (there will likely be some wait time at the call center and virtually no wait time for the online service). The service is free. They DO NOT ask for your credit card information UNLESS you choose to sign up for additional, uncovered services. I chose to focus on the free services which I believe are adequate for me and my family.

I have attached some frequently asked questions that the State has received from constituents and legislators regarding the SC DOR security breach. I hope they answer some of the questions you may have – I will continue to send updates as I receive them. I do not have any more information available at this time, but wanted to provide you all the information I had access to. Thanks.

Kevin A. Shwedo

Executive Director

South Carolina Department of Motor Vehicles

Your SCDMV -- Each a Role Model; Competent, Committed, Courteous!

Pitts, Ted

From: Jim Etter <Etter_JF@sctax.org>
Sent: Tuesday, November 06, 2012 8:51 AM
To: Pitts, Ted
Subject: FW: Minutes- Credit Monitoring Outreach
Attachments: Minutes_Credit Monitoring Outreach_11.02.12.doc

Importance: High

Ted,
This is a pilot program that the Libraries, Consumer Affairs and DOR want to do this Friday.

It will be limited to Librarians and Consumer Affairs personnel and they will be told not to go forward with program until we have exact instructions from counsel on how to advise people how to sign up.

Give me your thoughts and maybe Katherine could log in to critique for everyone.

Jim Etter
Director
SC Department of Revenue
803-315-0192

From: Nancy Wilson
Sent: Tuesday, November 06, 2012 8:32 AM
To: Jim Etter
Subject: FW: Minutes- Credit Monitoring Outreach
Importance: High

From: Sara Unrue
Sent: Friday, November 02, 2012 4:17 PM
To: Sherry Blizzard; Nancy Wilson; Laura Watts
Cc: Samantha Cheek; JHarris@scconsumer.gov; Curtis Rogers (Crogers@statelibrary.sc.gov); Kathy Sheppard (Ksheppard@statelibrary.sc.gov)
Subject: Minutes- Credit Monitoring Outreach
Importance: High

Happy Friday!

I've attached the minutes from today's meeting regarding Credit Monitoring Outreach. We had representatives from the SC State Library, SC Department of Consumer Affairs, and the SC Department of Revenue.

Everything listed in the minutes is *tentative*—pending approval from the senior management of the SCDOR.

Please let me know if you have any questions.

Thanks!
Sara

Sara Unrue, Taxpayer Education Coordinator
South Carolina Department of Revenue
301 Gervais Street P.O. Box 125, Columbia, SC 29214
Phone: **803.898.5593** | Fax: **803.737.6442**
Follow us on Twitter: SCDOR

Pitts, Ted

From: Tom Young <tyoung@tomyounglaw.com>
Sent: Monday, November 12, 2012 10:20 AM
To: 'Tom Young'; Pitts, Ted
Cc: Veldran, Katherine; Stirling, Bryan
Subject: Ted and Katherine - questions

Ted: I have not received responses to any of these questions. Some of them have been answered in general public info since 10/31 but many have not to my knowledge. What is status? Thank you.

Tom

From: Tom Young [<mailto:tyoung@tomyounglaw.com>]
Sent: Wednesday, October 31, 2012 5:08 PM
To: 'Pitts, Ted'
Cc: 'Veldran, Katherine'; 'Stirling, Bryan'
Subject: RE: Legislative follow up
Importance: High

Ted:

More questions:

1. When can dependents be enrolled? If not now, why not?
2. According to the recording at this number, you are only eligible to receive the free year of credit monitoring if you are currently a South Carolina resident. This does not protect anyone who works in SC and lives elsewhere, nor does it protect former residents of SC that have since moved away. Why is that? Is something being done about this?
3. Were 3.6 Million ssn's involved or 3.6 Million tax returns?
4. How does someone know if their SSN has been affected? Is one of the ones taken in the attack?
5. Did the hacker(s) get the bank account and routing info for SC taxpayers who pay taxes by bank draft?
6. Are business tax id numbers affected?
7. Are business bank account numbers affected? Could they have been taken by the hacker?
8. Are business credit card numbers affected?
9. How to respond to these from constituents?
 - a. I don't think I'll ever understand the reasoning behind distributing the same activation code to millions of people. This, in my mind, defeats the purpose of an activation code. But nevertheless, the activation code, because it is the same for everyone, and because there to be no real way for a citizen to determine if their information was affected, is being used unnecessarily by individuals who may not be affected. This is a complete and utter waste of money. I have not seen reported yet how much money is being spent to

provide “affected” South Carolinians with this year of credit monitoring, but however much it is, it should be minimized as much as possible.

- b. Citizens are being led to believe as long as they sign up for this year of credit monitoring, they’ll be ok. This is simply not true. If the credit monitoring service determines that your information is being used without your consent, you are the one still responsible for resolving the issue, and potentially still liable for the damage if it can’t be proven to be linked to this incident. And what’s one year? Big whoop, a smart criminal will simply sit on the information and use it after a year so that it is less likely to be tracked to one particular data breach. Sure, ProtectMyID will be happy to allow “consumers to continue to have access to fraud resolution agents and services beyond the first year,” for a fee. This free year of credit monitoring is merely a band-aid on a gushing wound and ultimately not very effective at minimizing the damage that’s been done. Attached is a brochure that was shared with me from a representative at SRP Federal Credit Union describing a much more effective approach to protecting your identity. Citizens will be far better protected if they place a security freeze on their credit reports as described in this brochure. Citizens also need to be informed that since their dependents’ Social Security Numbers are included on tax returns, it’s highly likely their information was stolen as well. Not many people monitor the credit reports of their minor dependents, but this is also a necessary step to minimize damage.
- c. Can the governor really just spend extremely excessive amounts of state money without any approval from Congress?
- d. How is it possible that a state agency such as the DOR is not required to encrypt our information? It is absolutely outrageous and incompetent for only a portion of the payment card information and none of the Social Security numbers to have been encrypted.
- e. What assessment is being conducted to ensure the strategies put in place to manage this fiasco are actually effective? The governor wants complete transparency from higher education and other agencies, and assessment matrices in place to ensure adequate measuring of performance, but I have seen no attempt to measure the extent of damage being done with our stolen information.

Thank you.

Tom

From: Pitts, Ted [<mailto:TedPitts@gov.sc.gov>]
Sent: Tuesday, October 30, 2012 7:11 PM
To: Pitts, Ted
Cc: Veldran, Katherine; Stirling, Bryan
Subject: Legislative follow up

All,

I am having the attorneys, Experian, SLED, the Inspector General and SCDOR review the answers to the questions we have received. We want to make sure that you have accurate information to distributed to your constituents.

Below are answers to the most frequently asked questions that I can confirm:

Are young adults that previously filed in SC covered? If a tax return was filed from 1998 until present and a person's SS# was listed on the return as the filer or a dependent they can sign up for the protection. Individuals currently 18 and older must enroll themselves. Individuals currently 17 and younger must be added on the family plan by their parent or legal guardian. Laws do not allow them to consent to this agreement on their own. SCDOR will cross check SS#s with all enrollments.

Why doesn't SCDOR just enroll taxpayers? It is against the law to enroll taxpayers without their consent.

Could we not have a portal provided that would allow quicker, more direct and easier access? Experian has a South Carolina portal/page it is- www.protectmyid.com/scdor . The activation code is SCDOR123 (not case sensitive) to enroll. A way to confirm that you are on the correct page is the picture of the person/model on the page should be a female. Some people are being bounced directly to the Experian home page (the picture on this page is a male) this is a problem on the user's end not Experian's. If they don't have access to the internet, they can call 1-866-578-5422. Experian is working to address wait times.

How much time should deployed, overseas military expect to wait before they are contacted? Is there any "extra" contact, perhaps specifically assigned to this group, that we can share to get them in touch with the right people without having a phone line wait? We are in the process of working with the Department of Defense to make the notification enrollment process as easy as possible. Details will be released when confirmed.

Were checking account routing numbers compromised? Of the files accessed an individual's entire return was accessed. The Social Security #'s and bank information were not encrypted. Credit cards were encrypted on returns older 2003. Any unencrypted credit card information would be for cards that have expired.

We will follow up as soon as possible regarding other questions, our goal is to email the General Assembly a comprehensive FAQs packet as soon as it is finished.

Thanks,
Ted

Ted Pitts
Deputy Chief of Staff
Governor Nikki Haley
Cabinet and Legislative Affairs
803.767.7862
TedPitts@gov.sc.gov

Pitts, Ted

From: Tom Young <tyoung@tomyounglaw.com>
Sent: Monday, November 12, 2012 10:43 AM
To: Pitts, Ted
Cc: Veldran, Katherine; Stirling, Bryan
Subject: RE: Ted and Katherine - questions

Ok – thank you

From: Pitts, Ted [<mailto:TedPitts@gov.sc.gov>]
Sent: Monday, November 12, 2012 10:23 AM
To: Tom Young
Cc: Veldran, Katherine; Stirling, Bryan
Subject: RE: Ted and Katherine - questions

Tom,

We are working on finalizing the second “Frequently Asked Questions” which will go out to all GA members. Hope to have it out by COB tomorrow.

Ted

From: Tom Young [<mailto:tyoung@tomyounglaw.com>]
Sent: Monday, November 12, 2012 10:20 AM
To: 'Tom Young'; Pitts, Ted
Cc: Veldran, Katherine; Stirling, Bryan
Subject: Ted and Katherine - questions

Ted: I have not received responses to any of these questions. Some of them have been answered in general public info since 10/31 but many have not to my knowledge. What is status? Thank you.

Tom

From: Tom Young [<mailto:tyoung@tomyounglaw.com>]
Sent: Wednesday, October 31, 2012 5:08 PM
To: 'Pitts, Ted'
Cc: 'Veldran, Katherine'; 'Stirling, Bryan'
Subject: RE: Legislative follow up
Importance: High

Ted:

More questions:

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Sent: Tuesday, October 30, 2012 7:11 PM
To: Pitts, Ted
Cc: Veldran, Katherine; Stirling, Bryan
Subject: Legislative follow up

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Thanks,
Ted

Ted Pitts
Deputy Chief of Staff

Governor Nikki Haley
Cabinet and Legislative Affairs
803.767.7862
TedPitts@gov.sc.gov

Pitts, Ted

From: Greg Young <Greg.Young@experianinteractive.com>
Sent: Monday, November 12, 2012 6:33 PM
To: Pitts, Ted; Veldran, Katherine
Cc: Ken Bixler; Bich Sigala; Michael Bruemmer; Ozzie Fonseca; Whitehurst, Roslyn (roslyn.whitehurst@experian.com)
Subject: RE: FAQ II
Attachments: FAQ II - 11_9 2GYb.docx

Reviewed and edited FAQs attached

Greg Young, APR
Director
Public Relations/Consumer Engagement

Experian Consumer Services
535 Anton, suite 100
Costa Mesa, CA 92626
Direct: 949-567-3791
Mobile: 949-294-5701
greg.young@experianinteractive.com

freecreditreport.com
freecreditscore.com
creditreport.com
protectmyid.com
safetyweb.com

From: Pitts, Ted [<mailto:TedPitts@gov.sc.gov>]
Sent: Monday, November 12, 2012 12:07 PM
To: Veldran, Katherine; Greg Young
Subject: RE: FAQ II

Greg,

We need to get this out first thing in the am. Let me know what we need to do to make that happen.

Thanks,

Ted Pitts
Deputy Chief of Staff
Governor Nikki Haley
Cabinet and Legislative Affairs
803.767.7862
TedPitts@gov.sc.gov

From: Veldran, Katherine
Sent: Monday, November 12, 2012 2:45 PM
To: Pitts, Ted
Subject: Re: FAQ II

From: Greg Young [<mailto:Greg.Young@experianinteractive.com>]
Sent: Monday, November 12, 2012 11:29 AM
To: Veldran, Katherine
Subject: RE: FAQ II

Katherine –

I have the team reviewing these, as well as our Business Service group.

Please do not publish until we have reviewed as we've seen a couple things we'd like to clarify already.

Thank you.

Greg Young, APR
Director
Public Relations/Consumer Engagement

Experian Consumer Services
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Direct: 949-567-3791
Mobile: 949-294-5701
greg.young@experianinteractive.com

freecreditreport.com
freecreditscore.com
creditreport.com
protectmyid.com
safetyweb.com

From: Veldran, Katherine [<mailto:KatherineVeldran@gov.sc.gov>]
Sent: Monday, November 12, 2012 4:23 AM
To: Greg Young; Ozzie Fonseca
Cc: Stirling, Bryan; Pitts, Ted
Subject: Fw: FAQ II

Final Draft FAQs.
Please send any final edits.

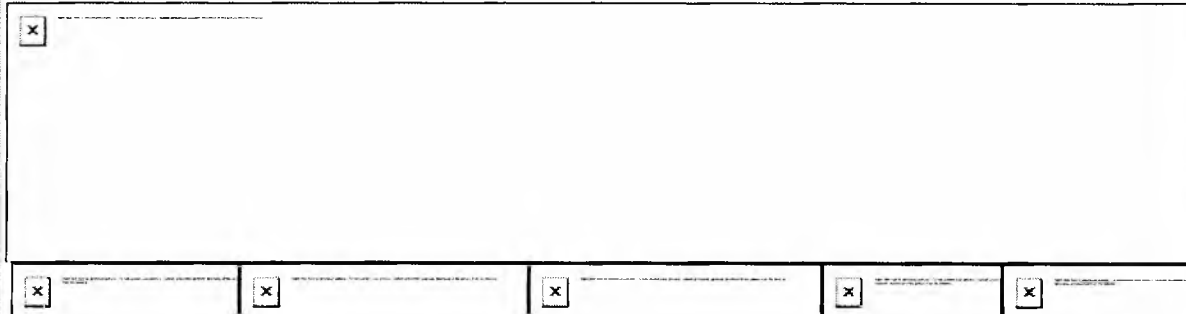
From: Veldran, Katherine
Sent: Monday, November 12, 2012 07:16 AM
To: Veldran, Katherine
Subject: FAQ II

Katherine F. Veldran
Legislative Liaison | Office of Governor Nikki Haley
O: 803-734-5124 | C: 803-767-7583
KatherineVeldran@gov.sc.gov

Pitts, Ted

From: Rep. Bill Taylor <bill@taylorschouse.com>
Sent: Tuesday, November 13, 2012 5:17 PM
To: Pitts, Ted
Subject: SC Hacking - Protecting Yourself - More FAQs !

You're receiving this email because of your relationship with **TaylorSCHouse**. You may **unsubscribe** if you no longer wish to receive our emails.



HACKING - MORE FAQs

(Informational Newsletter)

If you have not done so - please take steps to protect your identity.

Dear Friends:

Here's the latest information on protecting yourself as a result of the hacking of personal information from the S.C. Department of Revenue computers. The Governor's staff has just prepared another round of FAQ's submitted by legislators and citizens. A review of these items will help insure your information is as safe as possible. Questions are categorized:

- Social Security Numbers
- Coverage
- Out-of-State/Out-of-Country
- Non Profits/Churches
- Other
- Business Questions

SOCIAL SECURITY NUMBERS (SSN)

Q: Why do South Carolina taxpayers have to give Experian® their Social Security Numbers during the enrollment process?

A: In order to protect the identities of those who may have been compromised in the breach, multiple authentication points are required during enrollment, including requiring one's complete SSN.

Q: What assurance do South Carolina taxpayers have that their Social Security Number is protected with Experian®?

A: Experian® has a legal obligation to protect social security numbers, and also offers its customers many assurances regarding security, [Read More](#)

Q: Will hackers be able to redirect Social Security checks since they have Social Security Numbers and bank routing/account information?

A: The answer depends on whether the information compromised was enough to circumvent the authentication processes of your bank and the Social Security Administration. Taxpayers should consult with their banks. Any information on tax returns could have been compromised.

Q: Why weren't South Carolina Social Security Numbers and credit card numbers stored in an encrypted format?

A: The vast majority of credit card numbers were stored and protected with strong encryption. SCDOR is moving rapidly toward encryption of SSNs, which should be completed in approximately 60 to 90 days.

Q: Will SCDOR call or email me and ask for my personal information? If we receive an email or call like this, what should we do?

A: SCDOR would not initiate contact with a taxpayer and ask for personal information. If you do receive this type of call or email, hang up the call or don't respond to the email. If you are suspicious of any such email or phone call, please contact SCDOR at (803) 898-5000.

COVERAGE

Q: Can a taxpayer without a credit history sign up for ProtectMyID®?

A: Experian's National Consumer Assistance Center will attempt to assist consumers that do not have a credit file. This can be coordinated by calling 1-866-578-5422.

Q: When does the Experian® coverage begin and end both for an individual and for Family Secure™?

A: Taxpayers can register for a one-year membership of Experian's ProtectMyID® and Family Secure™ products beginning on the date that they register with each product. The last date to register is January 31, 2013.

Q: What happens after the state-provided one-year membership with ProtectMyID® and Family Secure™ expires?

A: When the one-year membership expires, South Carolina taxpayers will, at their own expense, have the opportunity to enroll in the retail offerings of ProtectMyID® and/or Family Secure™.

Q: If I see anything I consider potentially fraudulent on my credit report, who should I call?

A: If you have reviewed your credit report and believe that certain information may be the result of fraud, your ProtectMyID® membership gives you access to a fraud resolution specialist who will assist you. Please call 1-866-578-5422 and they will assign you a fraud resolution specialist.

Q: When will Experian® alert me if there is any fraudulent activity on our credit report, banking, or debit card information?

A: ProtectMyID® alerts are issued when a credit report reflects new activity - for example, the addition of a new credit card or personal loan or a lender's review of the report as part of the process to approve a loan application. It is the responsibility of the individual who receives the alert to determine if the new information is accurate and reflects recent financial activity known to the individual or if it is unknown and possibly fraudulent.

OUT-OF-STATE / OUT-OF-COUNTRY

Q: What if I no longer live in the U.S. but have filed taxes sometime between 1998 to the present?

A: A U.S. address must be provided when enrolling. If you are an expat or otherwise living abroad, you should provide the U.S. address you utilized to obtain credit within the U.S., as address-matching is one of the pieces of data used by Experian® for credit file authentication. We recommend out-of-country South Carolina taxpayers impacted by the breach sign up using their last U.S. mailing address and, if issues arise, they should speak to an Experian® customer care representative.

Q: When will people be notified who no longer live in the U.S.?

A: They will be notified, along with residents of other states who are South Carolina taxpayers, over the next month.

NON-PROFITS / CHURCHES

Q: Are non-profits included in the "businesses" that were possible victims of the security breach?

A: Yes, non-profits may have been exposed.

Q: Are church EIN numbers being compromised, because they appear on the 941 and W-2 forms issued?

A: Church EIN numbers could have been compromised from W-2 forms. Form 941 would be filed with the federal government.

Q: Should churches enroll for identity theft protection as "businesses"?

A: Churches should enroll for the identity protection. Form 941 would be filed with the federal government. However, W-2 filings or individuals filing personal returns with attached W-2s may cause churches to be included with the possibly affected "businesses".

OTHER

Q: If taxpayers had their tax returns directly deposited into their bank account (and therefore their bank account numbers and routing numbers were written on their return forms), were the bank account and routing numbers also exposed to the hackers?

A: Any information contained on a tax return may have been compromised.

Q: Can someone without an email address sign up online for the protection service?

A: An email address is required to register online; however, ProtectMyID® is also available by calling 1-866-578-5422.

Q: Where are the Experian® Call Centers located?

A: Experian® call centers are located in Arkansas and Texas.

Q: Will Experian® ever ask me for my credit card number?

A: Not for enrollment in the State's free one-year membership. Once those memberships expire, a credit card will be required to renew at the individual's expense.

Q: Why can't the State register me?

A: To enroll South Carolina taxpayers for the fraud protection services offered, without their knowledge or consent, would be a violation of federal law. In addition, registration would require answering personal questions that SCDOR would not have information to answer.

BUSINESS QUESTIONS

Dun & Bradstreet (D&B)

Q: Why is Dun & Bradstreet Credibility Corp. offering CreditAlert to South Carolina businesses?

A: Dun & Bradstreet Credibility Corp. will give South Carolina businesses affected by the security breach a free CreditAlert product that will help them stay alerted to changes in their scores or ratings and other indicators of fraudulent activity that could be taking place on their business.

Q: Is there a charge for CreditAlert?

A: There is no charge for the CreditAlert product.

Q: Will I be required to provide a credit card to register for CreditAlert?

A: No credit card is required to register for CreditAlert.

Q: What is CreditAlert?

A: CreditAlert helps businesses stay alerted to changes in their D&B® business scores and ratings and other indicators of fraudulent activity that could be taking place on your business.

Q: Why is it important for me to use CreditAlert for my business?

A: This product will alert customers to changes taking place in their D&B® business credit file. Even something as simple as a change to a business address or a company officer would set off an alert to the business owner.

Q: How do I get CreditAlert for my business?

A: Visit www.DandB.com/SC anytime beginning Friday, November 2, 2012 or call customer service toll free at 800-279-9881.

Q: How will I be alerted to activity in my D&B® business credit file?

A: Businesses will receive email alerts when there are changes in their D&B business credit files. Businesses may also sign into their account on DandB.com to view the recent alerts that have occurred in their credit file.

Q: How long will I have access to the CreditAlert product?

A: Businesses who have registered for CreditAlert will have free access for the life of the business or the life of the product.

Q: Can any business register for the free CreditAlert product?

A: CreditAlert will be made available for free to any business that has filed a tax return from 1998 to the security breach date.

Q: Will I be able to see my D&B® scores and ratings?

A: CreditAlert provides real-time alert notifications to changes that occur on your D&B® credit file. To view actual scores and ratings in your D&B® credit file or to learn about industries that have inquired on your business, we recommend that you upgrade to one of D&B's credit monitoring or credit building solutions.

Experian® - Business Credit AdvantageSM monitoring service

Q: Why is Experian® offering Business Credit Advantage to South Carolina businesses?

A: Experian® takes data security very seriously and is committed to protecting U.S. consumers and businesses from fraudulent misuse of their information. Experian® is providing Business Credit Advantage to South Carolina businesses to alert them of changes in their business credit report as well as deliver the resources to view their full business credit report and score as often as they need for one year.

Q: Is there a charge for Business Credit Advantage?

A: There is no charge for Business Credit Advantage, which includes one-year of unlimited business credit report access and monitoring.

Q: Will I be required to provide a credit card to register for Business Credit Advantage?

A: No credit card is required to register for Business Credit Advantage.

Q: What is Business Credit Advantage?

A: This membership service offers South Carolina business owners and principals unlimited access to the most comprehensive business credit report Experian has on the company for one-year. It also includes notifications via email alerts. Examples of some key changes include: business address changes, notice of inquiries from others on the business credit profile, newly opened credit lines formed in the business name, score changes, detected derogatory payments, postings of business public records and legal filings, and more.

Q: How do I get Business Credit Advantage for my business?

A: Visit www.SmartBusinessReports.com/SouthCarolina to register online to get an Experian Business Credit Advantage access code. An email is sent to the registrant's email address instantly with the access code. Then they need to follow instructions on the email to redeem the access code from the website provided.

Q: How will I be alerted to activity in my Experian® business credit file?

A: Business owners and subscribers to the service will receive email alerts when there are changes in their Experian® business credit report. Business owners and principals may also

sign into their account on SmartBusinessReports.com to view their current business credit report as often as they choose.

Q: How long will I have access to the Business Credit Advantage product?

A: Businesses who have registered for Business Credit Advantage will have free unlimited access to their report and alerts for one-year.

Q: Can any business register for the Free Business Credit Advantage product?

A: Business Credit Advantage will be made available for free to any South Carolina business (whether Sole Proprietor, Partnership, LLC, or Corporation of any size) that has filed a tax return from 1998 to the breach date with South Carolina.

Q: Will I be able to see my Experian® business credit score and report details?

A: Yes, Business Credit Advantage provides real-time access to view your business credit score and complete business credit report. These included features make Business Credit Advantage a great way for business owners to keep aware of key changes and protect their business from fraudulent activity.

More Questions?

These FAQ's don't answer everything, so if you have a question send it to me. I'll do my best to get you an answer.

Please take this issue seriously and IF YOU HAVE NOT DONE SO - I urge you take advantage of the protection offer by going to <http://www.protectmyid.com/scdor> and enter the code "**scdor123**" to enroll in one year of credit monitoring provided by Experian. You need to click the button that says "Click to redeem your activation code" instead of pressing enter. Or, call 1-866-578-5422 to determine if your information is affected and to enroll in one year of credit monitoring provided by Experian. **REMEMBER:** We all have to be personally vigilant and smart.

In your Service,

Bill Taylor

803-270-2012

Representative
South Carolina General
Assembly

Bill@taylorschouse.com

www.Taylorschouse.com

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taxpayer funds.

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This email was sent to tedpitts@gov.sc.gov by bill@taylorschouse.com
[Update Profile/Email Address](#) Instant removal with [SafeUnsubscribe™](#) [Privacy Policy](#).
Bill Taylor for SC House District 86 P.O. Box 2646 Aiken SC 29801



Pitts, Ted

From: Rep. Phyllis Henderson <[REDACTED]@gmail.com>
Sent: Tuesday, November 27, 2012 11:26 AM
To: Pitts, Ted; Veldran, Katherine
Subject: TransUnion

Ted, Katherine:

I received this email yesterday from a constituent. Is there any followup with TransUnion about their service? Let me know if you have anything specific I can share with her. Phyllis

----- Forwarded message -----

From: **Jane Burke** <flynnburke@yahoo.com>
Date: Mon, Nov 26, 2012 at 11:42 AM
Subject: Re: SC Hacking - More FAQ's - Autoforwarded
To: [REDACTED]@gmail.com

Dear Rep. Henderson,

Thanks for all these updates.

Any advice on how to get through by telephone to TransUnion? I have tried asking them to institute a security freeze on mine and my husband's SS# online with no luck and can't get through to anyone on their phone number. I'm reluctant to send a letter with our names and SS# asking them to institute the freeze.

Equifax and Experion were a breeze.

Thank you,

Jane Burke

From: Rep. Phyllis Henderson <[Rep. Phyllis Henderson@mail.vresp.com](mailto:Rep._Phyllis_Henderson@mail.vresp.com)>
To: [REDACTED]@yahoo.com
Sent: Tuesday, November 13, 2012 7:12 PM
Subject: SC Hacking - More FAQ's

[Click to view this email in a browser](#)

SC Hacking Update - More FAQ's

Here's the latest information on protecting yourself as a result of the hacking of personal information from the S.C. Department of Revenue computers. The Governor's staff has just prepared another round of FAQ's submitted by legislators and citizens. A review of these items will help insure your information is as safe as possible. Questions are categorized:

- Social Security Numbers
- Coverage
- Out-of-State/Out-of-Country
- Non Profits/Churches
- Other

- Business Questions

SOCIAL SECURITY NUMBERS (SSN)

Q: Why do South Carolina taxpayers have to give Experian® their Social Security Numbers during the enrollment process?

A: In order to protect the identities of those who may have been compromised in the breach, multiple authentication points are required during enrollment, including requiring one's complete SSN.

Q: What assurance do South Carolina taxpayers have that their Social Security Number is protected with Experian®?

A: Experian® has a legal obligation to protect social security numbers, and also offers its customers many assurances regarding security, [Read More](#)

Q: Will hackers be able to redirect Social Security checks since they have Social Security Numbers and bank routing/account information?

A: The answer depends on whether the information compromised was enough to circumvent the authentication processes of your bank and the Social Security Administration. Taxpayers should consult with their banks. Any information on tax returns could have been compromised.

Q: Why weren't South Carolina Social Security Numbers and credit card numbers stored in an encrypted format?

A: The vast majority of credit card numbers were stored and protected with strong encryption. SCDOR is moving rapidly toward encryption of SSNs, which should be completed in approximately 60 to 90 days.

Q: Will SCDOR call or email me and ask for my personal information? If we receive an email or call like this, what should we do?

A: SCDOR would not initiate contact with a taxpayer and ask for personal information. If you do receive this type of call or email, hang up the call or don't respond to the email. If you are suspicious of any such email or phone call, please contact SCDOR at (803) 898-5000.

COVERAGE

Q: Can a taxpayer without a credit history sign up for ProtectMyID®?

A: Experian's National Consumer Assistance Center will attempt to assist consumers that do not have a credit file. This can be coordinated by calling [1-866-578-5422](#).

Q: When does the Experian® coverage begin and end both for an individual and for Family Secure™?

A: Taxpayers can register for a one-year membership of Experian's ProtectMyID® and Family Secure™ products beginning on the date that they register with each product. The last date to register is January 31, 2013.

Q: What happens after the state-provided one-year membership with ProtectMyID® and Family Secure™ expires?

A: When the one-year membership expires, South Carolina taxpayers will, at their own expense, have the opportunity to enroll in the retail offerings of ProtectMyID® and/or Family Secure™.

Q: If I see anything I consider potentially fraudulent on my credit report, who should I call?

A: If you have reviewed your credit report and believe that certain information may be the result of fraud, you're ProtectMyID® membership gives you access to a fraud resolution specialist who will assist you. Please call [1-866-578-5422](#) and they will assign you a fraud resolution specialist.

Q: When will Experian® alert me if there is any fraudulent activity on our credit report, banking, or debit card information?

A: ProtectMyID® alerts are issued when a credit report reflects new activity - for example, the addition of a new credit card or personal loan or a lender's review of the report as part of the process to approve a loan application. It is the responsibility of the individual who receives the alert to determine if the new information is accurate and reflects recent financial activity known to the individual or if it is unknown and possibly fraudulent.

OUT-OF-STATE / OUT-OF-COUNTRY

Q: What if I no longer live in the U.S. but have filed taxes sometime between 1998 to the present?

A: A U.S. address must be provided when enrolling. If you are an expat or otherwise living abroad, you should provide the U.S. address you utilized to obtain credit within the U.S., as address-

matching is one of the pieces of data used by Experian® for credit file authentication. We recommend out-of-country South Carolina taxpayers impacted by the breach sign up using their last U.S. mailing address and, if issues arise, they should speak to an Experian® customer care representative.

Q: When will people be notified who no longer live in the U.S.?

A: They will be notified, along with residents of other states who are South Carolina taxpayers, over the next month.

NON-PROFITS / CHURCHES

Q: Are non-profits included in the "businesses" that were possible victims of the security breach?

A: Yes, non-profits may have been exposed.

Q: Are church EIN numbers being compromised, because they appear on the 941 and W-2 forms issued?

A: Church EIN numbers could have been compromised from W-2 forms. Form 941 would be filed with the federal government.

Q: Should churches enroll for identity theft protection as "businesses"?

A: Churches should enroll for the identity protection. Form 941 would be filed with the federal government. However, W-2 filings or individuals filing personal returns with attached W-2s may cause churches to be included with the possibly affected "businesses".

OTHER

Q: If taxpayers had their tax returns directly deposited into their bank account (and therefore their bank account numbers and routing numbers were written on their return forms), were the bank account and routing numbers also exposed to the hackers?

A: Any information contained on a tax return may have been compromised.

Q: Can someone without an email address sign up online for the protection service?

A: An email address is required to register online; however, ProtectMyID® is also available by calling 1-866-578-5422.

Q: Where are the Experian® Call Centers located?

A: Experian® call centers are located in Arkansas and Texas.

Q: Will Experian® ever ask me for my credit card number?

A: Not for enrollment in the State's free one-year membership. Once those memberships expire, a credit card will be required to renew at the individual's expense.

Q: Why can't the State register me?

A: To enroll South Carolina taxpayers for the fraud protection services offered, without their knowledge or consent, would be a violation of federal law. In addition, registration would require answering personal questions that SCDOR would not have information to answer.

BUSINESS QUESTIONS

Dun & Bradstreet (D&B)

Q: Why is Dun & Bradstreet Credibility Corp. offering CreditAlert to South Carolina businesses?

A: Dun & Bradstreet Credibility Corp. will give South Carolina businesses affected by the security breach a free CreditAlert product that will help them stay alerted to changes in their scores or ratings and other indicators of fraudulent activity that could be taking place on their business.

Q: Is there a charge for CreditAlert?

A: There is no charge for the CreditAlert product.

Q: Will I be required to provide a credit card to register for CreditAlert?

A: No credit card is required to register for CreditAlert.

Q: What is CreditAlert?

A: CreditAlert helps businesses stay alerted to changes in their D&B® business scores and ratings and other indicators of fraudulent activity that could be taking place on your business.

Q: Why is it important for me to use CreditAlert for my business?

A: This product will alert customers to changes taking place in their D&B® business credit file. Even something as simple as a change to a business address or a company officer would set off an alert to the business owner.

Q: How do I get CreditAlert for my business?

A: Visit www.DandB.com/SC anytime beginning Friday, November 2, 2012 or call customer service toll free at 800-279-9881.

Q: How will I be alerted to activity in my D&B® business credit file?

A: Businesses will receive email alerts when there are changes in their D&B business credit files. Businesses may also sign into their account on DandB.com to view the recent alerts that have occurred in their credit file.

Q: How long will I have access to the CreditAlert product?

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Q: Can any business register for the free CreditAlert product?

A: CreditAlert will be made available for free to any business that has filed a tax return from 1998 to the security breach date.

Q: Will I be able to see my D&B® scores and ratings?

A: CreditAlert provides real-time alert notifications to changes that occur on your D&B® credit file. To view actual scores and ratings in your D&B® credit file or to learn about industries that have inquired on your business, we recommend that you upgrade to one of D&B's credit monitoring or credit building solutions.

Experian® - Business Credit AdvantageSM monitoring service

Q: Why is Experian® offering Business Credit Advantage to South Carolina businesses?

A: Experian® takes data security very seriously and is committed to protecting U.S. consumers and businesses from fraudulent misuse of their information. Experian® is providing Business Credit Advantage to South Carolina businesses to alert them of changes in their business credit report as well as deliver the resources to view their full business credit report and score as often as they need for one year.

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A: There is no charge for Business Credit Advantage, which includes one-year of unlimited business credit report access and monitoring.

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Q: How long will I have access to the Business Credit Advantage product?

A: Businesses who have registered for Business Credit Advantage will have free unlimited access to their report and alerts for one-year.

Q: Can any business register for the Free Business Credit Advantage product?

A: Business Credit Advantage will be made available for free to any South Carolina business (whether Sole Proprietor, Partnership, LLC, or Corporation of any size) that has filed a tax return from 1998 to the breach date with South Carolina.

Q: Will I be able to see my Experian® business credit score and report details?

A: Yes, Business Credit Advantage provides real-time access to view your business credit score and complete business credit report. These included features make Business Credit Advantage a great way for business owners to keep aware of key changes and protect their business from fraudulent activity.

More Questions?

These FAQ's don't answer everything, so if you have a question send it to me. I'll do my best to get you an answer.

Please take this issue seriously and IF YOU HAVE NOT DONE SO - I urge you take advantage of the protection offer by going to <http://www.protectmyid.com/scdor> and enter the code "**scdor123**" to enroll in one year of credit monitoring provided by Experian. You need to click the button that says "Click to redeem your activation code" instead of pressing enter. Or, call 1-866-578-5422 to determine if your information is affected and to enroll in one year of credit monitoring provided by Experian. **REMEMBER:** We all have to be personally vigilant and smart.

It has been a privilege representing you over the past two years. Please contact me if I can be of service to you.

Rep. Phyllis Henderson
110 Silver Creek Court
Greer, SC 29650
email: phyllishenderson@schouse.gov
cell: 864-423-3149
Twitter: @phyllish21

If you no longer wish to receive these emails, please reply to this message with "Unsubscribe" in the subject line or simply click on the following link: [Unsubscribe](#)

Rep. Phyllis Henderson
110 Silver Creek Court
Greer, SC 29650
US
[Read the VerticalResponse marketing policy.](#)

--
Representative Phyllis Henderson
SC House District 21
864-423-3149

Sign up for my District 21 newsletter! Click here:

<http://oi.vresp.com?fid=58d852d7a6>

On Twitter: @phyllish21

View my vote record: <http://is.gd/henderson21> and click on "voting record"

Pitts, Ted

From: Kim Jackson <KimJackson@schouse.gov>
Sent: Tuesday, December 11, 2012 9:27 AM
Subject: SCDOR Data Breach Investigative Committee Meeting - Tuesday, December 13, 2012

MEMORANDUM

TO: The Honorable Harry Ott
The Honorable Shannon Erickson
The Honorable Laurie Slade Funderburk
The Honorable Dwight Loftis
The Honorable James Merrill
The Honorable Andy Patrick
The Honorable Ronnie Sabb
The Honorable Bakari Sellers
The Honorable Gary Simrill

FROM: The Honorable Bruce Bannister, Chairman

DATE: Dec 11, 2012

SUBJECT: **SCDOR Data Breach Investigative Committee Meeting**

The following meeting has been scheduled for the SCDOR Data Breach Investigative Committee:

Thursday, December 13, 2012, 10:30 AM, in Room 516 of the Blatt Building.

The committee will hear testimony about the Department of Revenue data breach and related security issues. Other items may be added.

cc: Ann Martin (5th Floor Receptionist - Blatt Building)
Sergeant at Arms (Mitch Dorman 2nd Floor State House)
Press Room (3rd Floor State House)
The Honorable Robert W. Harrell, Jr., Speaker of the House (506 Blatt Building)

Kim Jackson
Executive Secretary
South Carolina House of Representatives
Ways and Means Committee
803.734.3144 Telephone
803.734.2826 Fax
kimjackson@schouse.gov

Pitts, Ted

From: Kim Jackson <KimJackson@schouse.gov>
Sent: Wednesday, December 12, 2012 1:28 PM
Subject: SCDOR Data Breach Investigative Committee - Agenda - Thursday, December 13



SCDOR Data Breach Investigative Committee

Thursday, December 17, 2012
516 Blatt Building
10:30 AM

Agenda

The Committee will hear testimony from the following on Thursday. Others may be added and the agenda is subject to change.

I. Mandiant

II. Department of Revenue

III. Nelson Mullins

IV. Experian

The Honorable Bruce Bannister, Chairman
The Honorable Harry Ott, Vice-Chairman
The Honorable Shannon Erickson
The Honorable Laurie Slade Funderburk
The Honorable Dwight Loftis
The Honorable James Merrill
The Honorable Andy Patrick

The Honorable Ronnie Sabb
The Honorable Bakari Sellers
The Honorable Gary Simrill

Kim Jackson

Executive Secretary

South Carolina House of Representatives

Ways and Means Committee

803.734.3144 Telephone

803.734.2826 Fax

kimjackson@schouse.gov

Pitts, Ted

From: Kim Jackson <KimJackson@schouse.gov>
Sent: Wednesday, December 12, 2012 1:50 PM
Subject: FW: SCDOR Data Breach Investigative Committee - Agenda - Thursday, December 13



The date has been corrected below. The meeting is tomorrow, December 13, 10:30 AM.

SCDOR Data Breach Investigative Committee

Thursday, December ~~12~~ 13, 2012
516 Blatt Building
10:30 AM

Agenda

The Committee will hear testimony from the following on Thursday. Others may be added and the agenda is subject to change.

I. Mandiant

II. Department of Revenue

III. Nelson Mullins

IV. Experian

The Honorable Bruce Bannister, Chairman
The Honorable Harry Ott, Vice-Chairman
The Honorable Shannon Erickson

The Honorable Laurie Slade Funderburk
The Honorable Dwight Loftis
The Honorable James Merrill
The Honorable Andy Patrick
The Honorable Ronnie Sabb
The Honorable Bakari Sellers
The Honorable Gary Simrill

Kim Jackson

Executive Secretary

South Carolina House of Representatives

Ways and Means Committee

803.734.3144 Telephone

803.734.2826 Fax

kimjackson@schouse.gov

Pitts, Ted

From: Kim Jackson <KimJackson@schouse.gov>
Sent: Tuesday, December 18, 2012 8:29 AM
Subject: SCDOR Data Breach Investigative Committee Meeting - Thursday, December 20, 2012

MEMORANDUM

TO: The Honorable Harry Ott
The Honorable Shannon Erickson
The Honorable Laurie Slade Funderburk
The Honorable Dwight Loftis
The Honorable James Merrill
The Honorable Andy Patrick
The Honorable Ronnie Sabb
The Honorable Bakari Sellers
The Honorable Gary Simrill

FROM: The Honorable Bruce Bannister, Chairman

DATE: December 17, 2012

SUBJECT: **SCDOR Data Breach Investigative Committee Meeting**

The following meeting has been scheduled for the SCDOR Data Breach Investigative Committee:

Thursday, December 20, 2012, 10:00 AM, in Room 516 of the Blatt Building.

The committee will hear testimony about the Department of Revenue data breach and related security issues. Other items may be added.

cc: Ann Martin (5th Floor Receptionist - Blatt Building)
Sergeant at Arms (Mitch Dorman 2nd Floor State House)
Press Room (3rd Floor State House)
The Honorable Robert W. Harrell, Jr., Speaker of the House (506 Blatt Building)

Kim Jackson

Executive Secretary
South Carolina House of Representatives
Ways and Means Committee
803.734.3144 Telephone
803.734.2826 Fax
kimjackson@schouse.gov

Pitts, Ted

From: Kara Brurok <KaraBrurok@schouse.gov>
Sent: Wednesday, December 19, 2012 9:54 AM
To: Kim Jackson
Subject: CANCELED SCDOR Data Breach Investigative Committee Meeting - Thursday, December 20, 2012

The SCDOR Data Breach Investigative Committee meeting scheduled for Thursday, December 20th has been canceled. It will be rescheduled at a later date.

Kara Brurok
South Carolina House of Representatives
Ways and Means Committee-Budget Analyst
1105 Pendleton Street
525 Blatt Building
Columbia, South Carolina 29201
803.734.1539
karabrurok@schouse.gov

From: Kim Jackson
Sent: Tuesday, December 18, 2012 8:29 AM
Subject: SCDOR Data Breach Investigative Committee Meeting - Thursday, December 20, 2012

MEMORANDUM

TO: The Honorable Harry Ott
The Honorable Shannon Erickson
The Honorable Laurie Slade Funderburk
The Honorable Dwight Loftis
The Honorable James Merrill
The Honorable Andy Patrick
The Honorable Ronnie Sabb
The Honorable Bakari Sellers
The Honorable Gary Simrill

FROM: The Honorable Bruce Bannister, Chairman

DATE: December 17, 2012

SUBJECT: SCDOR Data Breach Investigative Committee Meeting

The following meeting has been scheduled for the SCDOR Data Breach Investigative Committee:

Thursday, December 20, 2012, 10:00 AM, in Room 516 of the Blatt Building.

The committee will hear testimony about the Department of Revenue data breach and related security issues. Other items may be added.

cc: Ann Martin (5th Floor Receptionist - Blatt Building)

Sergeant at Arms (Mitch Dorman 2nd Floor State House)
Press Room (3rd Floor State House)
The Honorable Robert W. Harrell, Jr., Speaker of the House (506 Blatt Building)

Kim Jackson

Executive Secretary

South Carolina House of Representatives

Ways and Means Committee

803.734.3144 Telephone

803.734.2826 Fax

kimjackson@schouse.gov

Pitts, Ted

From: Kara Brurok <KaraBrurok@schouse.gov>
Sent: Friday, December 21, 2012 10:10 AM
To: Kim Jackson
Subject: SCDOR Data Breach Investigative Committee

MEMORANDUM

TO: The Honorable Harry Ott
The Honorable Shannon Erickson
The Honorable Laurie Slade Funderburk
The Honorable Dwight Loftis
The Honorable James Merrill
The Honorable Andy Patrick
The Honorable Ronnie Sabb
The Honorable Bakari Sellers
The Honorable Gary Simrill

FROM: The Honorable Bruce Bannister, Chairman

DATE: December 21, 2012

SUBJECT: **SCDOR Data Breach Investigative Committee Meeting**

The following meeting has been scheduled for the SCDOR Data Breach Investigative Committee:

Thursday, January 3, 2012 1:30 PM, in Room 516 of the Blatt Building.

The Committee will hear testimony from the following. Others items may be added.

- I. DSIT**
- II. Procurement Office**
- III. Department of Revenue/Nelson Mullins**
- IV. Governor's Office**

The agenda is subject to change.

cc: Ann Martin (5th Floor Receptionist - Blatt Building)
Sergeant at Arms (Mitch Dorman 2nd Floor State House)
Press Room (3rd Floor State House)
The Honorable Robert W. Harrell, Jr., Speaker of the House (506 Blatt Building)

Kara Brurok
South Carolina House of Representatives
Ways and Means Committee-Budget Analyst
1105 Pendleton Street
525 Blatt Building

Columbia, South Carolina 29201
803.734.1539
karabrurok@schouse.gov

Pitts, Ted

From: Laughlin, Chrystal
Sent: Thursday, January 03, 2013 11:52 AM
To: Pitts, Ted
Subject: FW: Question

From: Ozzie Fonseca [<mailto:ofonseca@experianinteractive.com>]
Sent: Thursday, January 03, 2013 11:51 AM
To: Laughlin, Chrystal
Subject: RE: Question

I believe it was put in place October 27th.

Ozzie Fonseca, CIPP/US
Senior Director, Data Breach Resolution



Experian Consumer Direct
535 Anton, Suite 100. Costa Mesa, CA 92626
(949) 567-3851 - Desk
(949) 302-2299 - Cell
(949) 242-2938 - Fax
ozzie.fonseca@experian.com

Blog: www.Experian.com/blogs/data-breach
Follow us on Twitter: www.Twitter.com/Experian_DBR
Visit us at <http://www.experian.com/databreach>

CONFIDENTIALITY NOTICE:

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From: Laughlin, Chrystal [<mailto:CLaughlin@oepp.sc.gov>]
Sent: Thursday, January 03, 2013 8:46 AM
To: Ozzie Fonseca
Subject: Question

Hi Ozzie,

Do you know what day the universal code "SCDOR123" was put in place for SC taxpayers to register with Experian online?

I know at first taxpayers had to call and get a unique code.

Thanks,

Chrystal Laughlin
803.734.6299

Pitts, Ted

From: Kim Jackson <KimJackson@schouse.gov>
Sent: Friday, January 04, 2013 12:52 PM
Subject: SCDOR Data Breach Investigative Committee Meeting - Thursday, January 10, 2013

MEMORANDUM

TO: The Honorable Harry Ott
The Honorable Shannon Erickson
The Honorable Laurie Slade Funderburk
The Honorable Dwight Loftis
The Honorable James Merrill
The Honorable Andy Patrick
The Honorable Ronnie Sabb
The Honorable Bakari Sellers
The Honorable Gary Simrill

FROM: The Honorable Bruce Bannister, Chairman

DATE: January 4, 2013

SUBJECT: **SCDOR Data Breach Investigative Committee Meeting**

The following meeting has been scheduled for the SCDOR Data Breach Investigative Committee:

Thursday, January, 10, 2013: 1 ½ hours after adjournment in Room 521 of the Blatt Building.

The committee will hear testimony about the Department of Revenue data breach and related security issues. Other items may be added.

cc: Ann Martin (5th Floor Receptionist - Blatt Building)
Sergeant at Arms (Mitch Dorman 2nd Floor State House)
Press Room (3rd Floor State House)
The Honorable Robert W. Harrell, Jr., Speaker of the House (506 Blatt Building)

Kim Jackson

Executive Secretary
South Carolina House of Representatives
Ways and Means Committee
803.734.3144 Telephone
803.734.2826 Fax
kimjackson@schouse.gov

Pitts, Ted

From: Laurie Funderburk <[REDACTED]@bellsouth.net>
Sent: Monday, January 07, 2013 6:46 PM
To: Pitts, Ted; Grube-Lybarker, Carri
Cc: Daniel Boan
Subject: Fwd: SC DOR Security Breach

Ted and Carri,

My constituent, in an email below, has suggested that SCDOR publicize to citizens the protection offered by filing an IRS form 14039 for protection against fraudulent filings.

Will you please look into this? I think it would be helpful!

Thanks!

Laurie Funderburk

Begin forwarded message:

From: Daniel Boan <DanielBoan@schouse.gov>
Date: January 7, 2013, 3:38:05 PM EST
To: "'Laurie S. Funderburk ([REDACTED]@bellsouth.net)'" <[REDACTED]@bellsouth.net>
Subject: FW: SC DOR Security Breach

See below in response to your question.

From: Hancock, Jeremy [<mailto:Jeremy.Hancock@experian.com>]
Sent: Monday, January 07, 2013 3:16 PM
To: Daniel Boan
Cc: Kapczynski, Mark; [REDACTED]@aol.com'
Subject: RE: SC DOR Security Breach

Daniel –

The ProtectMyID service provided to South Carolina taxpayers will detect changes related to information on an individual's credit report, such as the opening of new credit. Fraudulent use of an individual's information outside of a credit report, such as on a tax filing, would not be detected. I am not aware of any service that provides that level of monitoring, except the IRS. Here is the related form: <http://www.irs.gov/pub/irs-pdf/f14039.pdf>

Jeremy

From: Daniel Boan [<mailto:DanielBoan@schouse.gov>]
Sent: Monday, January 07, 2013 10:50 AM
To: Kapczynski, Mark; Hancock, Jeremy; [REDACTED]@aol.com'
Subject: FW: SC DOR Security Breach

Can you guys help me with the answer to this question from Rep. Funderburk? See below.

Thank you.

Daniel

From: camdenlaw [mailto:██████████@bellsouth.net]
Sent: Friday, January 04, 2013 11:36 AM
To: Daniel Boan
Subject: Fw: SC DOR Security Breach

Daniel -
Will you please check to see if this is true?
Thanks!
Laurie

----- Forwarded Message -----

From: M. Michael Bonner <██████████@truvista.net>
To: ██████████@bellsouth.net
Sent: Fri, January 4, 2013 11:28:49 AM
Subject: SC DOR Security Breach

Laurie,
I recently discovered that a free membership in Experian's credit monitoring service doesn't protect one against someone filing a fraudulent income tax return using their stolen data. One can protect themselves from this by filing an IRS form 14039 with the IRS. For the most protection, this should be done before the start of the 2012 tax filing season which is almost upon us.

It seems to me that the SC DOR ought to be publicizing this. If you agree, can you light a fire under them?

Mike

Pitts, Ted

From: Grube-Lybarker, Carri
Sent: Tuesday, January 08, 2013 9:29 AM
To: Laurie Funderburk
Cc: Daniel Boan; Pitts, Ted
Subject: RE: SC DOR Security Breach

Hi Rep. Funderburk,

I hope you and your family had a happy holiday and new year! This is a great service- We have been communicating with the IRS Stakeholder Liaison in the Columbia Office on this and when consumers call our office regarding the breach and a concern over their tax filings, we have been making them aware of the option/process of obtaining a PIN from the IRS. We are also in the process of preparing a "Spotlight" on ID Theft & Taxes that should be released next week. (Today we'll be releasing one on notifying credit bureaus of a death, one of the FAQs received from consumers). I would be happy to forward it to you when completed.

Let me know if you have any questions~

Thanks!

Carri

Carri Grube Lybarker, Esq.
Administrator | SC Department of Consumer Affairs
2221 Devine Street, Suite 200
P.O. Box 5757 | Columbia, SC 29250-5757
803.734.4297 | 803.734.4229 FAX
www.consumer.sc.gov ****Please note new website address****



From: Laurie Funderburk [mailto:██████████@bellsouth.net]
Sent: Monday, January 07, 2013 6:46 PM
To: Pitts, Ted; Grube-Lybarker, Carri
Cc: Daniel Boan
Subject: Fwd: SC DOR Security Breach

Ted and Carri,
My constituent, in an email below, has suggested that SCDOR publicize to citizens the protection offered by filing an IRS form 14039 for protection against fraudulent filings.
Will you please look into this? I think it would be helpful!
Thanks!
Laurie Funderburk

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Sent: Tuesday, January 08, 2013 10:16 AM
To: Grube-Lybarker, Carri
Cc: Daniel Boan; Pitts, Ted
Subject: Re: SC DOR Security Breach

Wonderful. Thank you! DOR has a "skinny" on ID Theft prevention measures on their website that could be improved to include this IRS info.

Thanks!

Laurie

On Jan 8, 2013, at 9:28 AM, "Grube-Lybarker, Carri" <clybarker@scconsumer.gov> wrote:

Hi Rep. Funderburk,

I hope you and your family had a happy holiday and new year! This is a great service- We have been communicating with the IRS Stakeholder Liaison in the Columbia Office on this and when consumers call our office regarding the breach and a concern over their tax filings, we have been making them aware of the option/process of obtaining a PIN from the IRS. We are also in the process of preparing a "Spotlight" on ID Theft & Taxes that should be released next week. (Today we'll be releasing one on notifying credit bureaus of a death, one of the FAQs received from consumers). I would be happy to forward it to you when completed.

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www.consumer.sc.gov ****Please note new website address****

<image001.png> <image002.png> <image003.png>

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Mike

Pitts, Ted

From: Kim Jackson <KimJackson@schouse.gov>
Sent: Thursday, January 10, 2013 11:05 AM
Subject: SCDOR Data Breach Investigative Committee - Today, 12:30pm

The SCDOR Data Breach Investigative Committee will meet today at 12:30 in Room 521 of the Blatt Building.

The Committee will hear testimony from the following. Others may be added and the agenda is subject to change.

I. Department of Revenue

cc: Ann Martin (5th Floor Receptionist - Blatt Building)
Sergeant at Arms (Mitch Dorman 2nd Floor State House)
Press Room (3rd Floor State House)
The Honorable Robert W. Harrell, Jr., Speaker of the House (506 Blatt Building)

Kim Jackson

Executive Secretary

South Carolina House of Representatives

Ways and Means Committee

803.734.3144 Telephone

803.734.2826 Fax

kimjackson@schouse.gov

Pitts, Ted

From: Kim Jackson <KimJackson@schouse.gov>
Sent: Friday, January 18, 2013 3:13 PM
Subject: SCDOR Data Breach Investigative Committee Meeting - Thursday, January 24, 2013

MEMORANDUM

TO: The Honorable Harry Ott
The Honorable Shannon Erickson
The Honorable Laurie Slade Funderburk
The Honorable Dwight Loftis
The Honorable James Merrill
The Honorable Andy Patrick
The Honorable Ronnie Sabb
The Honorable Bakari Sellers
The Honorable Gary Simrill

FROM: The Honorable Bruce Bannister, Chairman

DATE: January 18, 2013

SUBJECT: **SCDOR Data Breach Investigative Committee Meeting**

The following meeting has been scheduled for the SCDOR Data Breach Investigative Committee:

Thursday, January, 24, 2013: 1 ½ hours after adjournment in Room 521 of the Blatt Building.

The committee will hear testimony about the Department of Revenue data breach and related security issues. Other items may be added.

cc: Ann Martin (5th Floor Receptionist - Blatt Building)
Sergeant at Arms (Mitch Dorman 2nd Floor State House)
Press Room (3rd Floor State House)
The Honorable Robert W. Harrell, Jr., Speaker of the House (506 Blatt Building)

Kim Jackson
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South Carolina House of Representatives
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