

From: Catherine McNicoll <CatherineMcNicoll@scstatehouse.gov>
To: 'Lynn G. Fralick'lynn.fralick@spiritcom.com
CC: Danny VaratDannyVarat@scstatehouse.gov
Date: 10/23/2017 3:22:58 PM
Subject: RE: Phone Issue

Good Afternoon Lynn,

Lily has moved over to the Office on Aging and I am handling the phones for the Lieutenant Governor. Today was the install of our new phones and there are a couple of things we need to get sorted.

1. The gentlemen that came and did the initial instructions on how to use the phones had said I might be able to be trained as the phone coordinator so that I can go into e-spirit to make some of the changes to names and which lines show on which phones. I would like to do this if possible.

2. In the meantime, the information below reflects how the lines should be named:

4-2080: Main Line
4-5298: Primary Lt Gov
4-2231: Secondary Lt Gov
4-2083: Danny Varat
4-5292: Catherine McNicoll
4-0107: Admin. Asst. (generic name until we fill)
4-2077: Lt Gov Security
4-2079: Scheduler
4-5953: Intern 1 Rightside
4-1979: Intern 2 Leftside

3. Please have the voicemail for the scheduling line go to my inbox catherinemcnicoll@scstatehouse.gov

Thank you for your assistance.

*Best Regards,
Catherine McNicoll
Director of Legal & Legislative Affairs
Lieutenant Governor's Office
CatherineMcNicoll@SCStatehouse.gov
803-734-5292 (phone)*

From: Lynn G. Fralick [mailto:lynn.fralick@spiritcom.com]
Sent: Tuesday, October 10, 2017 11:35 AM
To: Translations ; Lily Cogdill ; Marilyn I. Lakes ; Jeannie Anonie ; Denise Mackey
Cc: Catherine McNicoll
Subject: RE: Phone Issue

Thanks DeeDee!



Lynn G. Fralick

Manager, Government Markets
Phone: 803-726-4028
1500 Hampton Street, Suite 101
Columbia, S.C. 29201

From: DeeDee Bradham On Behalf Of Translations
Sent: Tuesday, October 10, 2017 11:23 AM
To: Lynn G. Fralick <lynn.fralick@spiritcom.com>; Lily Cogdill <LilyCogdill@scstatehouse.gov>; Marilyn I. Lakes <marilyn.lakes@spiritcom.com>; Jeannie Anonie <jeannie.anonie@spiritcom.com>; Denise Mackey <Denise.Mackey@spiritcom.com>; Translations <translations@spiritcom.com>
Cc: Catherine McNicoll <CatherineMcNicoll@scstatehouse.gov>
Subject: RE: Phone Issue

Hi Lily,

I removed the Call forwarding from 803-734-2083. It was call forwarded to:
CF Destination Ext: 918039209118

Thank you,
DeeDee

From: Lynn G. Fralick
Sent: Tuesday, October 10, 2017 9:57 AM
To: Lily Cogdill <LilyCogdill@scstatehouse.gov>; Marilyn I. Lakes <marilyn.lakes@spiritcom.com>; Jeannie Anonie <jeannie.anonie@spiritcom.com>; Denise Mackey <Denise.Mackey@spiritcom.com>; Translations <translations@spiritcom.com>
Cc: Catherine McNicoll <CatherineMcNicoll@scstatehouse.gov>
Subject: RE: Phone Issue

Hey Lily,

I apologize for just getting back to you. I was out yesterday afternoon attending a funeral.

Let's see if I can help to get you some answers:

Jeannie, I believe that Marilyn may be out so please let us know the status of scheduling PJ.1000487. We need to get this scheduled ASAP. And we need to do a preinstall on this as well. I would like about a week before full installation having a Spirit Tech install 1 phone to ensure that all network elements are correct.

Translations, will you please look at 803-734-2083 and see if you can tell what's going on with this. This number is still on the PBX.

Thanks.



Lynn G. Fralick
Manager, Government Markets
Phone: 803-726-4028
1500 Hampton Street, Suite 101

From: Lily Cogdill [<mailto:LilyCogdill@scstatehouse.gov>]
Sent: Monday, October 09, 2017 3:15 PM
To: Lynn G. Fralick <lynn.fralick@spiritcom.com>
Cc: Catherine McNicoll <CatherineMcNicoll@scstatehouse.gov>
Subject: Phone Issue

Hi Lynn,

I hope you are doing well. I wanted to follow up with you regarding the status of the phone updates. In addition, I needed to notify you of a problem we are experiencing with one of our phone lines, 803-734-2083 (Danny Varat). It appears that the line has been forwarded somehow to a random person. Please let me know what to do to get that corrected.

Thank you,

Lily



Lily Cogdill

Director of Administration
Office of Lieutenant Governor
P.O. Box 142
Columbia, S.C. 29201
Ph. 803.734.2079
lilycogdill@scstatehouse.gov