

June 2, 2016

State of South Carolina
Office of Regulatory Staff
1401 Main Street, Suite 900
Columbia, S.C. 29201

Dear Sir or Madam,

I am writing to express my concern over a matter with South Carolina Electric and Gas. I am a current residential customer that decided to add a detached garage to my yard. I elected to have electric garage doors installed. When discussing electricity with an electrician, it became apparent that I would need to dig up the asphalt driveway or install another meter. I understood another meter would incur a minimum charge for the meter, but felt that would be better than destroying the driveway.

After receiving our second bill for the second meter, I called SCE&G to see if rate could be lowered and was informed we were not considered residential, since the garage had no kitchen and bathroom. I do understand their rationale, but this is all my residence and I feel I should be charged a minimum fee based on a residence. I can now have the electrician back out, destroy the driveway and have the second meter removed and avoid any other interaction with SCE&G.

As a South Carolinian and a customer in good standing with SCE&G, I feel that I should be able to have the electrical needs supplied to my home and garages without having to pay exorbitant charges for opening garage doors. I am requesting someone look into this matter to ensure fairness to all South Carolinians and customers of all utilities.

Thank you in advance for your consideration.

Sincerely,

A handwritten signature in cursive script that reads "William C. Freeman". The signature is written in dark ink and is positioned below the word "Sincerely,".

William C. Freeman

CC: SCE&G/Sen. Katrina Shealy/Rep. Mac Toole/Rep. Joe Wilson/Sen. Lindsey Graham/
Sen. Tim Scott/Gov. Nikki Haley