



Carri Grube Lybarker  
Administrator

**The State of South Carolina**  
**DEPARTMENT OF CONSUMER AFFAIRS**

2221 Devine Street, Suite 200  
P.O BOX 5757  
Columbia, SC 292505757

800.922.1594 | [www.consumer.sc.gov](http://www.consumer.sc.gov)

***Celebrating Over 35 Years of Public Service***

October 27, 2016

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Carlisle Kennedy  
Leesville  
Ebony Nelson  
Columbia  
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Taylors

Office Of The Governor  
1205 Pendleton Street  
Columbia, SC 29201

REF: C16-03273, Joshua Widener, 808 Essex Drive, Summerville, SC 29485

To Whom It May Concern:

Please find enclosed a copy of a complaint filed recently with the South Carolina Department of Consumer Affairs. The South Carolina Consumer Protection Code ("the Code") requires that the Department refer complaints to appropriate agencies for action consistent with their jurisdiction.

Our evaluation of the complaint indicates that your agency may have jurisdiction in this situation. Therefore, we request that you review the consumer's concerns and take whatever action you deem appropriate. Please be aware that Code Section 37-6-117(h) requires agencies to attempt to voluntarily resolve a complaint arising out of a transaction with a person who is subject to the regulatory or enforcement jurisdiction of such agency.

We are closing our file as a referral. By copy of this letter, the consumer is advised to contact your agency at 803.734.2100 concerning the complaint. Thank you for your attention to this matter. Please feel free to contact me with any questions.

Sincerely,

*Doris Johnson*

Doris Johnson  
DCA Analyst  
803.734.4200  
[dnjohnson@scconsumer.gov](mailto:dnjohnson@scconsumer.gov)

CC: JOSHUA WIDENER

# Consumer Complaint Admin

## MANAGE COMPLAINT

**Business Name**

South Carolina Dept of Motor Vehicles

**Complaint Status**

Referred

**Last Updated By**

DorisJ

**On**

10/27/2016 8:51:08 AM

C16-03273

**Initial complaint is**

Approved

**Complaint Summary**

<b>Filed by DCA Admin</b>	No
<b>Is Complaint DCA Issue?</b>	No
<b>Days Open</b>	1
<b>Date Filed</b>	10/26/2016
<b>Date Assigned</b>	10/26/2016
<b>Analyst</b>	Doris Johnson
<b>Date Closed</b>	10/27/2016
<b>Activity Status</b>	Active
<b>Complaint Category</b>	MI12 Other
<b>Summary</b>	Wants fines reduced
<b>Resolution</b>	Referred to the Office of the Governor
<b>Refund</b>	0.00
<b>Additional Notes</b>	

**Complaint  
Decline Reason**

**Business  
Response  
Decline Reason**

[Edit](#)

## Consumer Filing

<b>User Name</b>	joshwidcncr
<b>Name</b>	Joshua Widener
<b>Address</b>	808 Essex Drive Summerville, SC 29485
<b>Phone</b>	843.813.3990
<b>Fax</b>	843.813.3990
<b>Email</b>	<a href="mailto:josh.pfab@gmail.com">josh.pfab@gmail.com</a>
<b>Preferred Contact Method</b>	Email
<b>Other Filings</b>	
<b>Complaint is involved in court case</b>	No
<b>Attorney is handling complaint</b>	No
<b>Date of Incident</b>	10/21/2016
<b>Date Complained to Company</b>	10/26/2016
	<p>As of October I was alerted my license was being suspended. I called my insurance company and they told me I had let my insurance lap. I am 42 years old, and in 25 years I have never done that. They told me they could not help because my agent had retired. I know I should have caught the issue, but the tag was on an old van in the yard that hadn't moved in fourteen months.</p> <p>So, I thought I would see what the DMV would do for me before I got into trouble. Well, in the midst of this is when the great hurricane of 2016 came through. It put me and my family out for over a week. We were totally overwhelmed by missing work and school I am a junior</p>

<b>Explanation of Complaint</b>	<p>at the Citadel on top of working. Now I am getting my bills back in line when I see the DMV has suspended my license. Holy Cow! This accident went from bad to horrible. I have never had my license suspended. My wife and I are both upstanding people in our community, and now we are being severely punished. I do understand being punished, but suspending my license and hitting me with 400 in fines is a little harsh. I feel like too many people are skating through the system while we working people are getting the shaft. I am not asking for anything but the laws be re-evaluated. We, the working class of America, are slowly losing to the system. Please help me get back a fair way of living. I am not a crook, but now I feel like one.</p> <p><a href="#">...Show Less</a></p>
<b>Business Response (At time of incident)</b>	<p>The DMV told me they would not help, and were very pleased with their comments. My insurer refuses to admit blame, although they called</p>
<b>Desired Response</b>	<p>Lessen these fines at least to 200. 400 is an outrageous amount to hammer a working man for such a small mistake. With school, work, and bills these type of fines should be held to somebody who does not care about the law.</p> <p><a href="#">...Show Less</a></p>
<b>Supporting Documents</b>	<p>None</p>
<b>Upload Attachment</b>	<div> <input type="button" value="Choose File"/> No file chosen         </div> <div> <input type="button" value="Upload"/> </div>

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## Business Information

<b>Business Username</b>	
<b>Business Name</b>	South Carolina Dept of Motor Vehicles
<b>Business Type</b>	Location
<b>Business ID</b>	B16-01770
<b>Email</b>	None
<b>Contact Address</b>	135 Wimberly Dr Ladson, SC 29456
<b>Physical Address</b>	135 Wimberly Dr Ladson, SC 29456

<b>Phone</b>	843.572.7854
<b>Fax</b>	None
<b>Website</b>	
<b>Business Response</b>	Business hasn't responded yet.
<b>Supporting Documents</b>	None
<b>Upload Attachment</b>	<div><input type="button" value="Choose File"/> <i>No file chosen</i></div> <div><input type="button" value="Upload"/></div>
<b>DCA Regulated Business</b>	No
<b>Additional Notes</b>	