


DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF DIRECTOR

ACTION REFERRAL

TO	DATE
<i>Bowling</i>	<i>12-19-06</i>

DIRECTOR'S USE ONLY	ACTION REQUESTED
1. LOG NUMBER 000415	<input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____
2. DATE SIGNED BY DIRECTOR <i>Cleared 12/27/06, letter attached.</i> 	<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <i>1-3-07</i> <input type="checkbox"/> FOIA DATE DUE _____ <input type="checkbox"/> Necessary Action

APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer.)	COMMENT
1.			
2.			
3.			
4.			

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DEC 19 2006

Department of Health & Human Services
OFFICE OF THE DIRECTOR

Log: Bonding
app. sign

Dear Mr. Keen,

12-18-06

I received your letter of 12-4-06 & understood in response to sign up with one of these plans. I'm 83, live alone, have no one to help me, and I really do not know what one to take. If I had some information, it would help. I called several and was told they could not give out any information. So how can I ~~know~~ know which one to take? Some I called said they don't know if they pay or not.

Sincerely
Thelma Standley

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Department of Health & Human Services
OFFICE OF THE DIRECTOR



POSTAGE PAID 206
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at Robert M. Kerr
State of South Carolina
Dept of Health and Human Services

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P.O. Box 8206
Columbia SC, 29205-8206

Department of Health & Human Services
~~2-307010-00~~ OFFICE OF THE DIRECTOR



#415



State of South Carolina
Department of Health and Human Services

Mark Sanford
Governor

December 27, 2006

Robert M. Kerr
Director

Ms. Thelma Gaultney
126 Leisure Lane
Spartanburg, South Carolina 29307-2814

Dear Ms. Gaultney:

Thank you for your recent letter to Director Robert M. Kerr regarding your difficulty in selecting an appropriate Medicare Part D Prescription Drug Plan (PDP) that coordinates with the state's Gap Assistance Pharmacy Program for Seniors (GAPS). Thank you as well for discussing your situation by phone with Fred Williams of our Pharmacy Services staff. I was pleased to learn from Mr. Williams that you have now obtained the desired information and are enrolled in a PDP that coordinates with the GAPS program.

Ms. Gaultney, at the Department of Health and Human Services, we strive to offer quality customer service. If you have any questions or if we can be of further assistance, please contact me or Mr. Williams at (803) 898-2511.

Sincerely,


James M. Assey, R.Ph.
Division Director

JMA/m