

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
OFFICE OF DIRECTOR

**ACTION REFERRAL**

TO <i>Supra/Waldrep</i>	DATE <i>9-24-12</i>
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DIRECTOR'S USE ONLY	ACTION REQUESTED
1. LOG NUMBER <i>100086</i>	<input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____
2. DATE SIGNED BY DIRECTOR <i>cc: Mr. Heck, Singleton &amp; Post cleared 10/5/12, see attached e-mail.</i>	<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <i>10-5-12</i>
	<input type="checkbox"/> FOIA DATE DUE _____
	<input type="checkbox"/> Necessary Action

APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer.)	COMMENT
1.			<i>Please log Supra / Sam  C: COS - Bryan. Dir.</i>
2.			
3.			
4.			

*"\* see due date"*

## Jan Polatty

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**From:** Deirdra Singleton  
**Sent:** Monday, September 24, 2012 1:17 PM  
**To:** John Supra; SAM WALDREP  
**Cc:** Bryan Kost; Teeshla Curtis; Jan Polatty  
**Subject:** FW: NEW state survey requests on Medicaid call centers, Methadone treatment payments

John/Sam,

I believe these surveys would be best answered by your areas. Question #1 for you John and Sam #2. Pls note the date to respond. thanks

**From:** Anthony Keck  
**Sent:** Monday, September 24, 2012 9:29 AM  
**To:** Deirdra Singleton  
**Subject:** Fwd: NEW state survey requests on Medicaid call centers, Methadone treatment payments

Begin forwarded message:

**From:** Abby Kahn <[abby.kahn@namd-us.org](mailto:abby.kahn@namd-us.org)>  
**Subject:** **NEW state survey requests on Medicaid call centers, Methadone treatment payments**  
**Date:** September 24, 2012 9:13:28 AM EDT  
**To:** Abby Kahn <[abby.kahn@namd-us.org](mailto:abby.kahn@namd-us.org)>

Good morning,

NAMD is fielding two new survey requests on behalf of your state colleagues:

1. **Medicaid call centers**—This survey comes from Texas where the Health and Human Services Commission is examining Medicaid call center standards and practices nationwide that will help improve performance at Texas Medicaid call centers. Access the survey here: <https://www.surveymonkey.com/s/NP8TPXL>.
2. **Methadone treatment payments**—This survey comes from Maryland where the state is evaluating its current payment structure for methadone maintenance treatment and seeking input from states with a variety of approaches, particularly those that have transitioned between bundled and unbundled payments. Access the survey here: <https://www.surveymonkey.com/s/HHLNNJD>.

Please submit one response per survey for your state by Friday, October 5<sup>th</sup>, 2012. After that time, NAMD will post a summary of the survey responses on our state-only website. Feel free to contact me with questions.

Thanks and best wishes,

Abby Kahn  
National Association of Medicaid Directors (NAMD)  
202.403.8624  
[abby.kahn@namd-us.org](mailto:abby.kahn@namd-us.org)

**Brenda James**

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Log # 86 ✓

**From:** Teeshla Curtis  
**Sent:** Friday, October 05, 2012 3:12 PM  
**To:** Brenda James  
**Cc:** Michael Jones; Gina T. Green; Peter Liggett; Bryan Kost  
**Subject:** Log 86

Brenda,

Log 86 response has been submitted electronically.

*Teeshla Curtis*

Administrative Coordinator  
Office of Information Management  
South Carolina Department of Health and Human Services  
1801 Main Street  
Columbia, South Carolina 29202  
(803) 898-2502