

From: Williamson, Tammy <Tammy.Williamson@admin.sc.gov>
To: Nabors, Robin <Robin.Nabors@admin.sc.gov>
Godfrey, Rob <RobGodfrey@gov.sc.gov>
Haltiwanger, Katherine <KatherineHaltiwanger@gov.sc.gov>
CC: Symmes, Brian <BrianSymmes@gov.sc.gov>
Bethune, Lashannon <Lashannon.Bethune@admin.sc.gov>
Adams, Chaney <ChaneyAdams@gov.sc.gov>
Date: 7/12/2016 9:26:24 AM
Subject: RE: Notice: iContact Account Past Due

Prasanthi took care of this.

Thanks
Tammy

From: Nabors, Robin
Sent: Tuesday, July 12, 2016 9:06 AM
To: Godfrey, Rob; Haltiwanger, Katherine
Cc: Symmes, Brian; Williamson, Tammy; Bethune, Lashannon; Adams, Chaney
Subject: RE: Notice: iContact Account Past Due

Has this been resolved?

Robin Nabors
Accountant/Fiscal Analyst III

**The South Carolina
Department of Administration**

Office of Administrative Services
1200 Senate Street, Suite 409 – Wade Hampton Building
Columbia, SC 29201
Office: (803) 737-0549 | Fax: (803) 734-2390

Note: Act 121 of 2014 (SC Restructuring Act of 2014) abolished the Budget and Control Board. Effective July 1, 2015, the Office of Internal Operations has been transferred to the Department of Administration. Please update your contact information.

From: Godfrey, Rob
Sent: Monday, July 11, 2016 1:06 PM
To: Haltiwanger, Katherine
Cc: Symmes, Brian; Williamson, Tammy; Bethune, Lashannon; Adams, Chaney; Nabors, Robin; Rochester, Renee
Subject: Re: Notice: iContact Account Past Due

Thank you Katherine.

We need to get the governor's public schedule out as soon as possible. Please let us know when we can expect this to be resolved.

Rob Godfrey
Office of Gov. Nikki Haley

On Jul 11, 2016, at 9:52 AM, Haltiwanger, Katherine <KatherineHaltiwanger@gov.sc.gov> wrote:

Robin, can you look into this asap?

Thanks,
Katherine

Katherine Haltiwanger
Deputy Chief of Staff-Operations
Governor Nikki R. Haley
1205 Pendleton Street
Columbia, SC 29201
direct: 803.734.5150
fax: 803.734.5167

From: Symmes, Brian
Sent: Monday, July 11, 2016 10:51 AM
To: Williamson, Tammy; Bethune, Lashannon
Cc: Haltiwanger, Katherine; Godfrey, Rob; Adams, Chaney
Subject: RE: Notice: iContact Account Past Due

Included the wrong Katherine here, so I'm looping halti in.

From: Symmes, Brian
Sent: Monday, July 11, 2016 10:47 AM
To: Williamson, Tammy; Bethune, Lashannon
Cc: Thomas, Katherine; Godfrey, Rob; Adams, Chaney
Subject: FW: Notice: iContact Account Past Due

Hey guys. We have been locked out of our iContact account for lack of payment. I've forwarded the email below to confirm.

This is extremely timely as this is the method we use for sending all press releases out of our office and we need to send one before 2 PM this afternoon.

Please confirm receipt of this email and let me know if there is anything I can do to speed up the process of getting this paid and unlocking our account.

Thanks,

Brian Symmes

From: iContact [<mailto:collections@icontact.com>]
Sent: Friday, July 08, 2016 4:17 PM
To: Pippin, Zach
Subject: Notice: iContact Account Past Due



Account Number: 1561287

Hello,

When attempting to process this period's payment for your iContact account, either your credit card was declined, or if you pay by check or wire transfer, we have not received it yet. This means that your account is currently past due in the amount of \$304.89.

Exceeding your credit card's expiration date or credit limit are the most common reasons for a declined transaction. Please follow these instructions to update your credit card information on file from within your iContact account.

Updating Your Credit Card, Making a Payment, and Regaining Access to your Account:

- ? Please login to your account and **scroll down** on the locked-out Home screen to see fields where you may securely update your credit card.
- ? Enter your new or updated credit card information into the spaces provided and click Save.
- ? Once you have submitted your updated card information, we will attempt to authorize the new card. As soon as you have been successfully charged, you will instantly be granted full access to your account.

Please note that non-payment and non-use do not cancel your account.

Thank you for your business!

Sincerely,

iContact Accounts Receivable Team

Payment Remittance Address:

iContact LLC

PO Box 418296

Boston, MA 02241-8296

<http://www.icontact.com>

Log into your account

Resources:

Video Tutorials

(broadband users only)

Knowledge Base

Email:

collections@icontact.com

Email Newsletters, Autoresponders, Surveys, Blogs, & RSS Feeds!

This message was sent to zachpippin@gov.sc.gov from:

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