

From: Earley, Jr., Jimmy E.
To: 'Deisenroth, Tom' <EDeisenroth@zebra.com>
Lake, Steven <Steven.Lake@scdmv.net>
Earley, Jr., Jimmy E. <Jimmy.Earley@SCDMV.net>
CC: Simon, Charles <CSimon@zebra.com>
Murphy, David <DMurphy@zebra.com>
bill@goddard-tech.com <bill@goddard-tech.com>
shane@goddard-tech.com <shane@goddard-tech.com>
Patel, Ranjit <RPatel@zebra.com>
Lucas, Cathy <Cathy.Lucas@scdmv.net>
Lake, Steven <Steven.Lake@scdmv.net>
Adams, Marcia S <Marcia.Adams@SCDMV.net>
Date: 2/16/2006 9:24:07 AM
Subject: RE: Eclipse Lab Test Reports

Tom,

At our agency's budget hearing yesterday, the chairman of our senate subcommittee complained to our director that his driver's license was falling apart. He said that he has learned that many others are having this same problem and wanted to know how we were handling this issue. He said that he attempted to board a flight last week and was refused due to the condition of his license. He had to use another form of ID to board the plane.

Again, I can not stress enough the seriousness of this matter. I am going to ask our procurement director, Cathy Lucas, to schedule a conference call with you, David Murphy and Bill and Shane from Goddard Technologies to discuss the test results from the card stock and credentials that we sent you.

I also expect Zebra to discuss the cause of this problem and your plans to remedy this situation for our agency.

Thanks.

-----Original Message-----

From: Deisenroth, Tom [mailto:EDeisenroth@zebra.com]

Sent: Tuesday, February 07, 2006 1:45 PM

To: Jimmy.Earley@SCDMV.net

Cc: Simon, Charles; Murphy, David; bill@goddard-tech.com; shane@goddard-tech.com; Patel, Ranjit; Cathy.Lucas@scdmv.net; Steven.Lake@scdmv.net; Marcia.Adams@SCDMV.net

Subject: RE: Eclipse Lab Test Reports

Hi Jimmy:

I will check with Eclipse Laboratories today to get an exact date of when we should expect testing results regarding the PL6 material. We should be able to ship 600,000 of these cards by the middle of March.

Regards,

Tom

From: Jimmy.Earley@SCDMV.net [mailto:Jimmy.Earley@SCDMV.net]

Sent: Tuesday, February 07, 2006 10:38 AM

To: Deisenroth, Tom

Cc: Simon, Charles; Murphy, David; bill@goddard-tech.com; shane@goddard-tech.com; Patel, Ranjit; Cathy.Lucas@scdmv.net;

Steven.Lake@scdmv.net; Marcia.Adams@SCDMV.net
Subject: RE: Eclipse Lab Test Reports

Tom,

I have learned that we have a 60 day inventory of card stock for our field office operations. We are now testing the new card (PL6) that you sent me.

We have to make some decisions quickly. I understand that the independent test results for the PL6 card will not be available for another two weeks. If these cards pass inspection, how quickly can we order and receive a shipment? Is this card a viable option, in terms of timing, for DMV.

Please let me know something as soon as possible.

-----Original Message-----

From: Earley, Jr., Jimmy E.

Sent: Thursday, February 02, 2006 5:42 PM

To: 'Deisenroth, Tom'

Cc: Simon, Charles; Murphy, David; bill@goddard-tech.com; shane@goddard-tech.com; Patel, Ranjit; Lucas, Cathy; Lake, Steven

Subject: RE: Eclipse Lab Test Reports

Tom,

What short-term solution to my problem is Zebra going to offer? I have our warehouse staff checking on card stock balances, but I probably don't have too much time before I need to order more cardstock. I have stopped the bid and procurement of additional Zebra cards that were currently being advertised. I do not want to purchase any more cards that may be defective.

Are the new PL6 cards Zebra's solution to DMV's problem? If this card is not on the market yet, how long will it take for Zebra to provide replacement cards?

-----Original Message-----

From: Deisenroth, Tom [mailto:EDeisenroth@zebra.com]

Sent: Thursday, February 02, 2006 5:19 PM

To: Jimmy.Earley@SCDMV.net

Cc: Simon, Charles; Murphy, David; bill@goddard-tech.com; shane@goddard-tech.com; Patel, Ranjit

Subject: Eclipse Lab Test Reports

Dear Jimmy:

We will have new comprehensive test results from Eclipse labs on the PL6 (Prelam 6) cards I sent you in 2-3 weeks.

Thank you.

Tom

E. Thomas Deisenroth

Supplies Business Development Manager

Zebra Technologies Corporation

Card Printer Solutions

1001 Flynn Road

Camarillo, CA 93012

805-577-5857 Ph

805-581-7517 Fax

tdeisenroth@zebra.com
<http://www.zebracard.com>

- CONFIDENTIAL-

This email and any files transmitted with it are confidential, and may also be legally privileged. If you are not the intended recipient, you may not review, use, copy, or distribute this message. If you receive this email in error, please notify the sender immediately by reply email and then delete this email.