

From: Kester, Tony <kester@aging.sc.gov>
To: Kara Brurok KaraBrurok@schouse.gov
Date: 4/3/2014 10:26:41 AM
Subject: Re: Member Request

Kara

Please call me about this. 528-3214

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On Apr 3, 2014, at 10:21 AM, "Kara Brurok" <KaraBrurok@schouse.gov> wrote:

Tony,

Representative Murrell Smith has asked me to look into the below issue regarding an Ombudsman position that is vacant and is desperately needed especially on the weekends. Can you advise on this?

I called the local Ombudsman office last week to see if they have found someone to replace Janice Conely. No one has been appointed and they do not know if or when they will have someone in that position. I was told we can call the state Ombudsman's office at 800-868-9095 and to request assistance. I asked if we can contact the state office for assistance creating documents during the week and on weekends and I was told they will help us if they have someone available. This is the only Ombudsman resource I know of and it's my understanding the governor has to appoint someone to these positions.

Thanks,
Kara

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