

**Account:** South Carolina State Parks

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thanks -

Participants: Mitchell Nelson, South Carolina State Parks  
at 13:44:40 on 2/17/2014 UTC



**Mitchell Nelson**

at 13:22:27 on 2/17/2014 UTC

What happens if we had a trip last weekend and could not go due to weather and parks being closed? I tried for 3 days to move my reservation to the next weekend and it was pure hell trying. I finally got someone but they charged me more \$ to do so. We went out to the park yesterday and found out they cancelled everyone's reservations anyways because the park was going to be closed.



**South Carolina State Parks**

at 13:25:12 on 2/17/2014 UTC

Which park did you have the reservation at?



**Mitchell Nelson**

at 13:27:05 on 2/17/2014 UTC

Croft



**South Carolina State Parks**

at 13:27:40 on 2/17/2014 UTC

I will have someone from Croft contact you. What's the best number to reach you at?



**Mitchell Nelson**

at 13:31:15 on 2/17/2014 UTC

My cell phone is 8645426926. We were out there yesterday and found out that they cancelled reservations etc.. because of the weather and it took me 3 day and 5 people just to move the reservation. I was told that the weather did not matter that, by reserve america when I called and because I booked all my trips on Black Friday everyone wanted to charge me an additional \$30 to move to the next weekend. I even contacted the park and it did the same thing.



**South Carolina State Parks**

at 13:43:19 on 2/17/2014 UTC

Thanks. I'm passing all of this info along to the park manager.



**Mitchell Nelson**

at 13:44:40 on 2/17/2014 UTC

thanks -