

**From:** Adams, Marcia S.  
**To:** Burgis, David <Burgis\_David@scdps.state.sc.us>  
**Date:** 11/19/2002 2:02:47 PM  
**Subject:** FW: Fraud Investigations/Cancellation of credentials

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FYI

-----Original Message-----

**From:** Phelps, Annie L.  
**Sent:** Monday, November 18, 2002 9:53 AM  
**To:** Earley, Jr., James E.  
**Cc:** Adams, Marcia S.  
**Subject:** FW: Fraud Investigations/Cancellation of credentials

Jimmy,  
Are you familiar with this?

-----Original Message-----

**From:** Adams, Ursula R.  
**Sent:** Thursday, November 14, 2002 04:13 PM  
**To:** Dolder, Rolf P.  
**Cc:** Burgis, David; Phelps, Annie L.; Green, Gwendolyn  
**Subject:** Fraud Investigations/Cancellation of credentials

On October 10, 2002 I requested assistance in determining a way to permanently "remove" or "cancel" a customer's driver's license number. In the case of identity fraud, a customer's driver's license number must be cancelled and a new number issued to prevent the impostor from using the victim's information. Furthermore, undercover driver's licenses issued to law enforcement officials, FBI etc., must be cancelled as soon as the covert operation is complete. This is a very sensitive matter which requires immediate attention. I would appreciate a response and a possible solution to this matter.

Please advise accordingly.

Ursula