

From: Kaylia Diah <kdiah@salesforce.com>
To: kdiah@salesforce.comkdiah@salesforce.com
Date: 7/14/2016 7:56:51 AM
Subject: Availability to connect?

Good morning,

I thought it would make sense to reach out after the work we have recently been doing with other state agencies throughout the country. With the federal call to action making it a priority for agencies to become more innovative, agencies are turning to Salesforce for help. Some of the solutions we help other state agencies with (but not limited to) are:

- Modernizing Licensing and Permitting Processes
- Citizen Engagement - 311, Phone, mobile, Neighborhood Walks, etc
- Mobile Inspections
- Application Management
- Correspondence Management (web to case)
- Modernize Case Management processes

Do you have 15 minutes to connect this week to go into detail how we are helping agencies like yourself, as well as learn about some of the projects you and your agency are currently working on?

Thanks!

Kaylia Diah
Salesforce | Public Sector Solutions
Office: (571) 665-3497
Mobile: (678) 270-6181