

From: Kester, Tony
To: 'Pam Dukes' <pdukes@seniorresourcesinc.org>
Date: 2/25/2014 8:39:03 AM
Subject: RE: An additional thought...

Pam,

I agree the data could be skewed by weather events. We look at the data over time and not just a snapshot. I try to talk to providers when the opportunity arises. I may take advantage of the meetings to ask your thoughts on other things.

Thanks for your comments.

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From: Pam Dukes [mailto:pdukes@seniorresourcesinc.org]
Sent: Tuesday, February 25, 2014 8:41 AM
To: Kester, Tony
Subject: An additional thought...

Hi Tony,

After our conversation yesterday, something else occurred to me. You had mentioned about some people just getting 2-3 meals a month, and clearly if they are usually a home delivered meal client, that's not an amount that could make a difference. I absolutely agree with you on that, and that we shouldn't focus our efforts there.

Something else occurred to me though, that you probably already thought about, but since I'm still relatively new to this area, I didn't think of it right off. And that is, for our group dining clients, if we give them an emergency shelf stable meal, as we did in preparation for the winter weather, we are required to enter it into AIM as a home delivered meal. If you look in AIM at these clients, they are going to show 2 home delivered meals in January (the first snow event) and 2 home delivered in February (the second snow event). If you looked further, you would see that they normally receive meals at group dining sites, and many also receive transportation services. I'm sure that you are probably aware of this, and that's not the group of service recipients you were referring to. But, I wanted to mention it, because we do have a waiting list and if you look just at home delivered meals, we show clients in AIM who only received 2 home delivered meals two months in a row. I can assure you that it is not our normal practice to have home delivered clients who only receive 2-3 meals a month!

It was good to see you yesterday. I appreciate the perspective that you bring to the table. I think it's important as we move forward with all aspects of the taskforce's work! Guess I will see you at the "all call" meeting, as Lee refers to it.

Take care,
Pam

Pam Dukes

Executive Director

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