

DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF DIRECTOR

ACTION REFERRAL

TO <i>Supra</i>	DATE <i>2-8-13</i>
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DIRECTOR'S USE ONLY	ACTION REQUESTED
1. LOG NUMBER <i>30-244</i>	<input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____
2. DATE SIGNED BY DIRECTOR <i>cleared 4/22/13. letter attached</i>	<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <i>2-20-13</i>
	<input type="checkbox"/> FOIA DATE DUE _____
	<input type="checkbox"/> Necessary Action

APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer.)	COMMENT
1.			
2.			
3.			
4.			

RECEIVED

FEB 08 2013

Department of Health & Human Services
OFFICE OF THE DIRECTOR

Harold Ayton JCDC 353371
4344 Broad River Rd
Columbia, SC 29210

2.7.13

Mr. Anthony E. Keck
P.O. Box 8206
Columbia, SC 29202-8206

RE: ENROLL in the ProtectMyID

DEAR MR. A.E. KECK:

I am contacting you regarding a data security incident that has occurred at the (CDHHS) and about this ProtectMyID enrollment. I see here that you said i had to enroll by July 31, 2012, but sir i just got your letter because i see here you had sent this letter to 201 John Mark Dial Dr but they have been bouncing me around institution to institution and now all my mail is finally catching up with me. But i do want to know has a case been filed against this employee? and will i still be able to sign up or enroll in the ProtectMyID since i just received your letter? Because my bank information has had changes to it since this has happen. I discover this a week and a half ago. But i do want know what's going on with the investigation. and if i still can enroll in this ProtectMyID, please send the information to Kirkland Correctional Institution with my name and code and whatever i gots to do. you can contact this institution regarding of me enrolling in the ProtectMyID. The number is 803-896-1521. and you can speak to somebody who can help me enroll with this. But please keep me inform about this investigation. and thank you for your time on this matter.

With kindest regards

Sincerely,
Harold Ayton

SCDHHS
P.O. Box 8206
Columbia, SC 29202-8206

April 20, 2012

Harold Ayton
C/O Nicky Washington
201 John Mark Dial Dr.
Columbia, SC 29209-9481



000140



Important Security and Protection Notification.
Please read this entire letter.

Dear Harold Ayton:

→ We are contacting you regarding a data security incident that has occurred at the South Carolina Department of Health and Human Services (SCDHHS) and the steps we are taking to protect you in this situation. This incident involved one or more of the following: your Medicaid Identification Number, Medicare Health Insurance Claim Number, name, address, telephone number and date of birth. This information was included in a computer file that was improperly sent to an employee's private email account. As a result, your personal information may have been exposed to others (see next page for additional details).

We sincerely regret this incident, and we want to assure you that we are taking every step necessary to address it. We are committed to fully protecting all of the information that you have entrusted to us.

To help protect you and give you peace of mind, SCDHHS is providing you a free year of identity protection service through Experian's ProtectMyID™ Alert. This product helps detect possible misuse of your personal information and provides you with superior identity protection services focused on immediate identification and resolution of identity theft.

Activate ProtectMyID Now in Three Easy Steps

1. ENSURE That You Enroll By: July 31, 2012
2. VISIT the ProtectMyID Web Site: www.protectmyid.com/SCDHHS or call 888 - 829 - 6561 to enroll
3. PROVIDE Your Activation Code: SCDCUFZCC

Once your identity protection service is activated, your credit report will be monitored daily. You'll receive timely Credit Alerts on any key changes in your credit report which could include new inquiries, new credit accounts, medical collections and changes to public records. In the case that identity theft is detected, ProtectMyID will assign an Identity Theft Resolution Agent who will walk you through the process of fraud resolution from start to finish for seamless service.

29202620606



ONLY

THE DEPARTMENT OF CORRECTIONS
HAS NOT CENSORED THIS ITEM
THEREFORE THE DEPARTMENT DOES
NOT ASSUME RESPONSIBILITY FOR
ITS CONTENTS.



April 22, 2013

Mr. Harold Ayton
SCDC#353371
4344 Broad River Road
Columbia, SC 29210

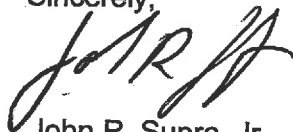
Dear Mr. Ayton:

Thank you for contacting us regarding the data security breach incident that occurred at the South Carolina Department of Health and Human Services in April 2012. You are requesting to enroll into ProtectMyID, an identity protection service that was offered to Medicaid beneficiaries.

You were notified of the data security breach incident on April 20, 2012 and advised that you could enroll into the ProtectMyID protection service by July 31, 2012. The contract for the enrollment into this service expired July 31, 2012 and there is not an exception to this deadline date.

If you have any other questions, please contact our Member Relations Leader, Ms. Carolyn Roach at (803) 898-3967, and she will be happy to assist you.

Sincerely,



John R. Supra, Jr.
Deputy Director and CIO

JRS:j