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Date: 9/29/2016 5:23:19 PM  
Subject: FW: Townville Incident - Follow up questions

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Further timeline from DJJ involvement specific to counseling.

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From: Sylvia L. Murray [mailto:SLMURR@scdj.net]  
Sent: Thursday, September 29, 2016 5:07 PM  
To: Glaccum, David  
Subject: Townville Incident - Follow up questions

David,

The initial evaluation for the juvenile was prepared on 7/22/16 in which he recommended that the juvenile receive individual counseling, participate in a peer group and family based services. After the evaluation is distributed to the solicitor and the defense attorney, a hearing was scheduled for August 9<sup>th</sup>. The judge agrees to all of the recommended conditions as well as placing the juvenile on probation for 12 months.

The family agrees to all of the conditions of the probation at the hearing. On 8/17/16, the case manager recommends a counselor for the juvenile to learn more appropriate ways to control his actions and behaviors. The case manager also recommends the parents to Family Preservation Community Services for family counseling. The parents follow up with the counselor the same day only to find that they did not accept their insurance for the sessions.

On 8/25/16, the case manager recommends another counseling service for the individual sessions. The mother agreed to follow up with the new counselor the next day because she was off work. On 9/2/16, a probation officer went to the juvenile's residence for a home visit. At this time, the juvenile was attending a church for a positive peer group sessions, the family was attending the family counseling but the individual counseling sessions were still not scheduled. The mother stated that they were still waiting on approval from her insurance company before the counseling could begin. The probation officer gave them a 9/30 appointment for an office visit.

On 9/21/16, the mom stated again that she was waiting on the insurance company to approve the service. The case manager asked if he could assist her with the problem. The mom stated that she would follow up.

Generally, when you are dealing with private insurance companies, it is sometimes hard to determine how long the process will take. If you are a doctor in the network, it generally doesn't take long but if you are trying to find a doctor outside of the network, it could take a while.

I'll let you know more as I find out additional information.

Thanks.

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