

From: Chantel Runtz
Sent: 1/8/2015 1:47:39 PM
To: Haley, Nikki

Cc:

Subject: This Month's Free Webinar; Mediation - Preparing for a Difficult Conversation

[<http://www.achieve-intl.com/images/admin/header-banner.png>](http://www.achieve-intl.com/images/admin/header-banner.png)

Free Webinar: Mediation - Preparing for a Difficult Conversation

<http://email.achieve-intl.com/wf/click?>

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2Bm6vZW8y7n8AsERXYtg-3D-3D*Each month ACHIEVE offers a complimentary webinar.*

Are you considering how to bring people together for a mediated conversation? Have you thought through how to prepare the parties? Preparation is critical to the success of any mediated conversation. This webinar is designed to give you the working knowledge to prepare yourself and the mediation parties for a face-to-face conversation in order to maximize the chances for a helpful and productive meeting.

Click Here <http://email.achieve-intl.com/wf/click?>

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2FRh1QJ2BgaZQ9z7uFkcvBKjLgcBYvHMBf8rGaCGqX1TFC7w-3D-3D> to
access this month's free webinar.

***ACHIEVE is also offering the following in-person public workshops on
Mediation:***

Mediation - Facilitating Difficult Conversations <http://email.achieve-intl.com/wf/click?upn=uKHuSxHbV4ACxPhDWGS0crDsNOcvcNThDeVydXCS4QYO5WOx6LmEohp5Og9t3xd52yK7UciRL-2BmprCcpt7dXkB81qL6o9rz9OPZefWYxcV3g7cGpIT7km7WWnn4cJi5S2s7q60jfwrrbK3lBEr-2FZW0ZZw6Hu8GXUHplp2Y0FDrlQ0FjCqCJ-2BCertlrfvJp3nf6iFQMaNdT7dfTlcr-2BVLltkqnd5JlgBwl7-2FoXGOTEGl9V68E-2FrOBEmJslgK1rWUzVT-2B3XK2rblwQHcYgelyuSBtcsPzpkuDOnAYQt5hg8qVFiJApr4a-2FZxfoTq0eE65mVrcOqCTgCIH2BiEgjaqotwLDemE1mc02xxQ5dXqwSM-3D_u2M3KSRTY5XHZCcrLEfoMHisohM9F0lfyAr1f9cpjbcP5ANcCj5nOiUuUYopl6b04z9PZAYvE1ZSoEcdnBSxzC4kK0BSCgtRimxx8gvvD0osavUBOYo8jxRiCa1dMreZ62Llom7weEVEUqlo0uv0D0nTdIOfj-2FPffQtUO2QSmQTxlCZcBffNnWWgDqm7fBlk54epzb-2BivK-2FY61bNcQMdMA-3D-3D>
Chicago, IL: March 23-24, 2015; Portland, OR: April 1-2, 2015
Arlington, VA: May 6-7, 2015; Toronto, Ontario, Canada: April 7-8, 2015

When people cannot resolve conflict on their own, a third party mediator may be needed to facilitate that difficult conversation. This skills-based workshop is designed to give participants the tools to work with disputing parties to clarify misunderstandings, identify interests, and work towards resolving the conflict. Participants will have the opportunity to experience scenarios that will help prepare them for intervening in difficult conversations.

<<http://email.achieve-intl.com/wf/click?upn=uKHuSxHbV4ACxPhDWGS0crDsNOcvcNThDeVydXCS4QYO5WOx6LmEohp5Og9t3xd52yK7UciRL-2BmprCcpt7dXkB81qL6o9rz9OPZefWYxcV3g7cGpIT7km7WWnn4cJi5S2s7q60jfwrrbK3lBEr-2FZW0ZZw6Hu8GXUHplp2Y0FDrlQ0FjCqCJ-2BCertlrfvJp3nf6iFQMaNdT7dfTlcr-2BVLltkqnd5JlgBwl7-2FoXGOTEGl9V68E-2FrOBEmJslgK1rWUzVT-2FY61bNcQMdMA-3D-3D>>

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Unable to attend the full day workshops?

These workshops are also being offered as

live webinars: <[http://email.achieve-intl.com/wf/click?](http://email.achieve-intl.com/wf/click?upn=uKHuSxHbV4ACxFPhDWGS0crDsNOcvcNThDeVydXCS4QYO5WOx6LmEohp5Og9t3xd52yK7UciRL-2BmprCcpt7dXkB81qL6o9rz9OPZefWYxcV3g7cGpIT7km7WWnn4cJi5inpPrfLtd9V0LpzAObnO-2BjrRyb-2FDLwYckjbQzkGmQo-2FOeHOhJY77C8Kg4mRRWenxKLEnBhNbRqo9F-2Ba5F28QeQ-3D-3D_u2M3KSRTY5XHZCcrLEfoMHisohM9F0llyAr1f9cpjbcP5ANcCj5nOiUuUYopl6b0QfyraFGapuvBo8OUd3kyL9wjMqTUjQjYB4xaX79ln122A1I3qHPXHhaYiwRbYHcW2zq3Qow-2BG16t-2FOO40NauFuQ7OcyHWQYxaDOZCffCaS-2BxUGwb7wt17WNZ2f-2BT8eidYTW08EJ-2B0b3m2GWjiNC-2Blw-3D-3D>)

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Dealing with Difficult People <[http://email.achieve-intl.com/wf/click?](http://email.achieve-intl.com/wf/click?upn=uKHuSxHbV4ACxFPhDWGS0crDsNOcvcNThDeVydXCS4QYO5WOx6LmEohp5Og9t3xd52yK7UciRL-2BmprCcpt7dXkB81qL6o9rz9OPZefWYxcV3g7cGpIT7km7WWnn4cJi5cmcdmZu7WLgcNQgiAlwx6-2BZZ-2BUDS6feq1QM3tlmO9fsR-2BC2KA6QMwMKTJ7Shd8nTeRSnik71KpQtB3ApJb-2F2N8SKnxzgK4sv2yskmhgoZLUWM0DVzRyXs8SbpdqjnxOw_u2M3KSRTY5XHZCcrLEfoMHisohM9F0llyAr1f9cpjbcP5ANcCj5nOiUuUYopl6b0VX7TcebHrROGApcfz-2BoaH4nD-2BQn3d52trdMrQR6txfkujMUiUT55DzWhO7DREVV9im6dAHpxwsv63672oLA4ieqMN4Sh7EzH6Z0BGXxkulrJlo5SWC4d4Iay833ke3ZwJVDRLuHIIN2i9RONc3cgOA-3D-3D>)

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- February 5, 2015 from 1:00 pm - 2:00 pm (CST)

Conflict Resolution Skills <[http://email.achieve-intl.com/wf/click?](http://email.achieve-intl.com/wf/click?upn=uKHuSxHbV4ACxFPhDWGS0crDsNOcvcNThDeVydXCS4QYO5WOx6LmEohp5Og9t3xd52yK7UciRL-2BmprCcpt7dXkB81qL6o9rz9OPZefWYxcV3g7cGpIT7km7WWnn4cJi5zeaB1JKHGnfWdHftc2TafpnstU9LOigbTPB-2FzDw352GAsqa27jyrUPUAPhPX-2BxByFn61aA0D3tfOeS0LLj-2FH5ZzA3W4GkhkcWQy-2BdegE1HI154-2B7xuQn5-2FKhRJ0DHJzn_u2M3KSRTY5XHZCcrLEfoMHisohM9F0llyAr1f9cpjbcP5ANcCj5nOiUuUYopl6b0pq0ugW1VjMdrbOqRDe3O2cvn0GoCfCIY0SbqbOjBWtc9yCvH2L05-2BqskqDrhEuW47e5W6Q1quC11hNqPfN-2FZHqJKDZvTVMZNBYEmFL8xzQnG2U5tte2Hbmh1eGCaospJgh-2BP26u9UGESFVxnH8FSyg-3D-3D>)

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