

From: DeeDee Bradham <deedee.bradham@spiritcom.com>  
To: Lily Cogdill LilyCogdill@scstatehouse.gov  
CC: Danny Varat DannyVarat@scstatehouse.gov  
Date: 3/28/2017 9:21:54 AM  
Subject: RE: Lt. Governors Office Phones

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Hi Lily –

I understand. Although I am not part of the group here at Spirit that handles trouble requests, I have reached out to them and have confirmed that there is an equipment issue that they are aware of and are working to restore as quickly as possible.

If you have not already reported the trouble, please be sure to call into the trouble center to get a trouble ticket open so that you are able to track the issues you've had, and to escalate your trouble ticket. The number to call is 726-9165 option 2.

Thank you,



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From: Lily Cogdill [mailto:LilyCogdill@scstatehouse.gov]  
Sent: Tuesday, March 28, 2017 8:56 AM  
To: DeeDee Bradham  
Cc: Danny Varat  
Subject: Lt. Governors Office Phones

DeeDee,

I am frustrated to report that for the 2<sup>nd</sup> time in a month, all of our phones are down. Please help expedite this service request.

Lily



**Lily Cogdill**

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*Office of Lieutenant Governor*

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