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Subject: State Inquiry: Program Integrity and Out-of-State Services



All recipients Bccd

Good Morning,

One of your peer states is looking for any information regarding oversight of out-of-state services. In their waiver, similar to many other LTSS programs, oversight is provided by a combination of state officials, providers, and case managers. These entities ensure that services are adequate, appropriate for the individual, and are actually delivered to the participant. However, individuals will sometimes leave the state for several weeks/months, and service provision may continue to occur without comprehensive oversight during this time. This occurs most frequently when a participant travels with a personal care worker, such as to spend 2 or more months in Florida or in another country.

We are seeking information from any states that have established policies, procedures, or other controls that may address this type of situation. We're interested in information regarding both self-directed programs as well as agency-led delivery models. We would really appreciate it if you could respond by October 17th.

Thank you all so much! We always appreciate the support you provide to each other in the network.

Damon

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