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Date: 11/20/2001 1:03:07 PM
Subject: Inquiry by Philip

It has been some time since I called about Philip's question on the status of the additional information he was waiting on from DMV. Marcia, I know you have stated that you believed the information you provided had the information Philip needed. However, I have spoken to him several times since then and he has told me that he believes DMV is working on additional information.

I know Philip is expecting something before the end of the year. With the holidays coming up, I don't want the time to slip away. If there is still some confusion over what Philip needs/wants, perhaps we need to set up a conference call to clarify things before time runs out.

Please let me know if any further information has been provided to Philip or if we need to set up a conference call with him.

Thanks.