



**Cross Island Parkway
Palmetto Pass
South Carolina
Department of Transportation**

Money Room Manual

Rev 1.0

May 2008



ACS

Government Solutions, TSS.

Revision History

Revisions of this document are listed in chronological order. There is no relationship between the document release number and the software release number.

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Document Ownership

Owner	Germantown Project Management
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Important: This document has been through a formal review process. To the best of our knowledge it is accurate. ACS reserves the right to make further modifications as necessary.

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1 Introduction

The TRCS Money Room Manual is designed to assist the toll managers, assistant toll managers, shift supervisors, toll revenue and finance department clerks at the SCDOT toll facilities with money bag maintenance, collector deposits and bank deposits.

Before proceeding, a user should have a basic understanding of computers and Microsoft Windows applications. If not, for an explanation, refer to sections 4, *Using Windows Applications* and 5, *Using On-Line Help*.

For more detailed information on other TRCS processes, toll managers, assistant toll managers, and shift supervisors should review the SCDOT TRCS Auditors Manual.

The following topics are covered in this manual:

- How to log-in and log-out of the application.
- How to use the money bag maintenance, collector deposit, and bank deposit sub functions.

Note: This guide has been written from a global user perspective. Your usage may be different based on your business rules.

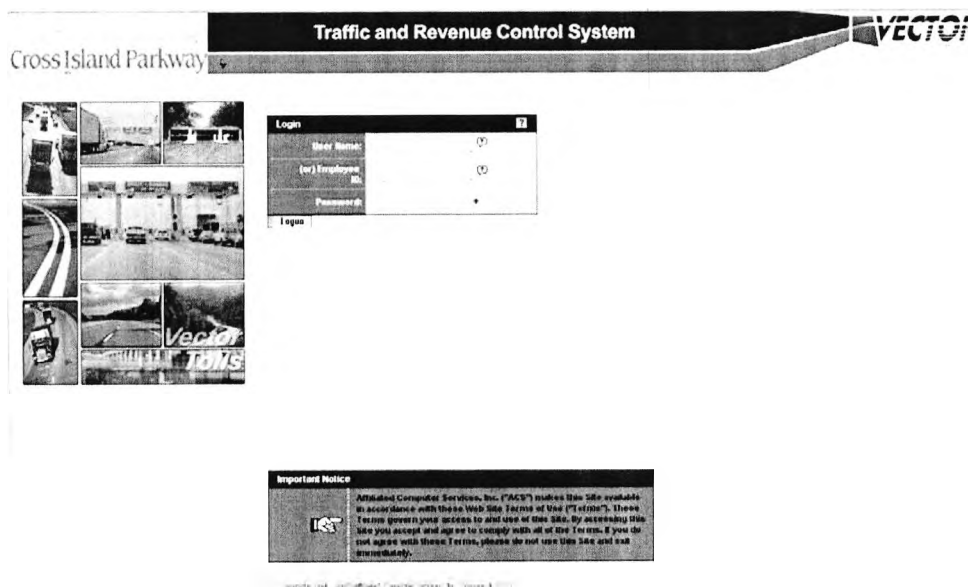
Before beginning, make sure you are viewing the application from the latest version of Internet Explorer or Mozilla's Firefox.

2 Accessing the Application

2.1 Logging In

The login process provides a secure way for authorized users to access the system. To login, follow these steps:

1. Go to the website for the VECTOR Traffic and Revenue Control System application.
2. The following login window displays:



3. Enter your correct **Login Name** or **Employee ID** in the corresponding box. Enter your password in the box marked **Password**.
4. Click the **Login** button. Depending on what your role is at SCDOT, the following screen will vary in available Deposit and Plaza/Host functionalities. The following screen example is displayed when a toll manager logs into the system.



Cross Island Parkway

Traffic and Revenue Control System

VECTOR

Main Menu

logout

Plaza Operations

Plaza: CP

Plaza Monitor

- Current Transactions and Messages
- View current transactions and messages
- Transaction History
- View upto 300 transaction history messages
- Message History
- View upto 300 history messages
- Trends
- View traffic trends
- Lane Commands
- Send lane commands
- Toll Audit
- View toll collector key strokes
- Find Transaction
- Find transaction on plaza database
- Tag Status
- View tag status from lane

Deposit

- Money Bag Maintenance
- Maintain money bags
- Collector Deposit
- Enter collector deposit details
- Bank Deposit
- Enter bank deposit details

Financial Operations

Audit

- Find Transaction
- Find transaction on host database

Administration

System Administration

- Employee Maintenance
- Maintain employee information
- Plaza Maintenance
- Maintain plaza
- Lane Maintenance
- Maintain lanes
- Toll Fare Maintenance
- Maintain toll fares
- Toll Schedule Maintenance
- Maintain toll schedules
- Agency Holiday Maintenance
- Maintain agency holidays
- Password Maintenance
- Modify current password
- Role Maintenance
- Maintain Roles
- Trigger Image
- Marriage tag VES trigger

From this screen, you can access the deposit functions which are circled in red in the above example.


2.2 Deposit Function

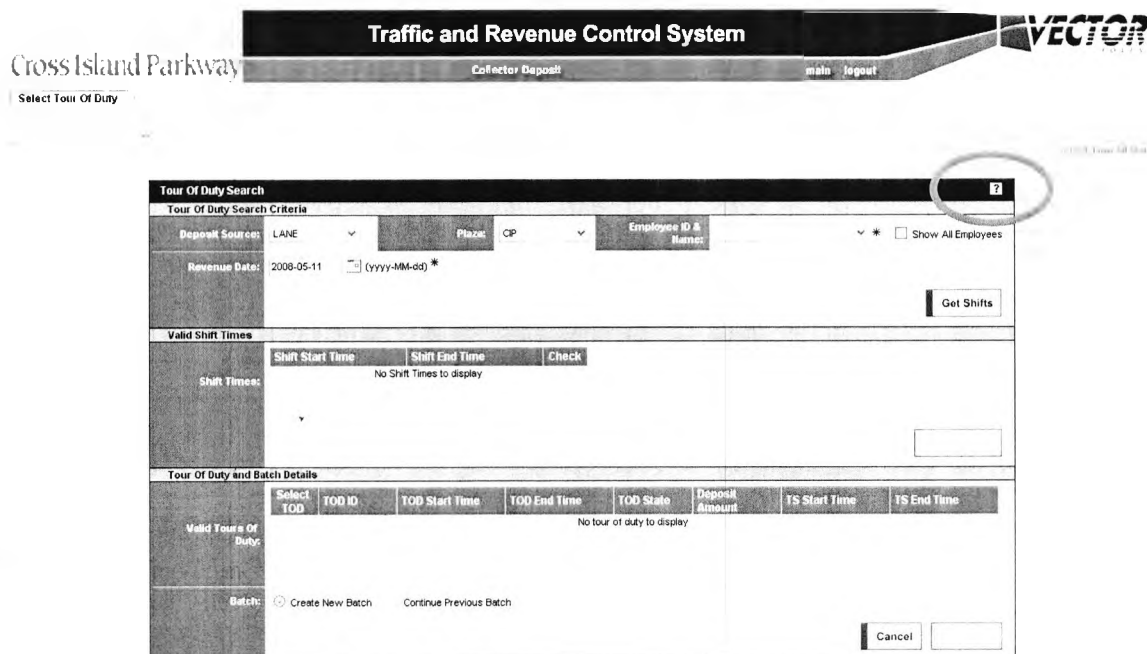
The *Deposit* function is broken down into three sub-functions:

- Money Bag Maintenance
- Collector Deposit
- Bank Deposit

Deposit
Money Bag Maintenance Maintain money bags
Collector Deposit Enter collector deposit details
Bank Deposit Enter bank deposit details

2.3 Help


If you need additional help during your use of the application, click the  icon. This icon is found in the upper right hand corner of each information window. For example, if you have additional questions about how to use the Collector Deposit sub-functions, you would click on the icon circled in red below:



Cross Island Parkway **Traffic and Revenue Control System** **VECTOR**

Collector Deposit [main](#) [logout](#)

Select Tour Of Duty

Tour Of Duty Search 

Tour Of Duty Search Criteria

Deposit Source: LANE Place: CP Employee ID & Name: ☐ Show All Employees

Revenue Date: 2008-05-11 (yyyy-MM-dd) *

Valid Shift Times

Shift Start Time Shift End Time Check

Shift Times: No Shift Times to display

Tour Of Duty and Batch Details

Select TOD	TOD ID	TOD Start Time	TOD End Time	TOD State	Deposit Amount	TS Start Time	TS End Time
No tour of duty to display							

Valid Tours Of Duty:

Batch: ☐ Create New Batch ☐ Continue Previous Batch

2.4 Logging out of the application

Logging out of the application is a simple process. In the top right hand corner of the screen, there is a **Logout** button as shown by the following example.

Traffic and Revenue Control System

Cross Island Parkway Collector Deposit main **logout**

Select Tour Of Duty

Select Tour Of Duty

Tour Of Duty Search

Tour Of Duty Search Criteria

Deposit Source: LANE Place: CP Employee ID & Name: Show All Employees

Revenue Date: 2008-05-11 (yyyy-MM-dd) *

Get Shifts

Valid Shift Times

Shift Start Time Shift End Time Check

Shift Times: No Shift Times to display

Tour Of Duty and Batch Details

Select TOD	TOD ID	TOD Start Time	TOD End Time	TOD State	Deposit Amount	TS Start Time	TS End Time
No tour of duty to display							

Valid Tours Of Duty:

Batch: Create New Batch Continue Previous Batch

Cancel

To logout of the application, click **Logout**. This action will return you to the main login screen.

3 Deposit

3.1 Overview

The Deposit function allows you to assign, return, and inventory money bags. The deposit function also allows you to make collector, money room, and bank deposits. It is divided into three sub-functions:

- *Moneybag Maintenance*: Maintains Money Bags
- *Collector Deposit*: Collector Deposit
- *Bank Deposit*: Bank Deposit

This section discusses each sub-functionality.

3.2 Money Bag Maintenance

The Money Bag Maintenance function manages the inventory of money bags.

3.2.1 Inventory Tab

The Inventory function creates a range of bag numbers to be used for tracking deposits.

1. From the TRCS main menu, select the **Money Bag Maintenance** sub-function.
2. The following window displays:

3. To generate a proposed list of bags, select the **Inventory** tab. Select a **Plaza** from the pull down menu at the top of the window beneath the three tabs. Enter the **Start Bag Number** and the **End Bag Number** (from 1-14). Click **Generate**. The following window displays:
4. The Generated Bag Numbers window lists the number of bags entered from start to end. To view the entire list of validated bags, click the page numbers or the side arrows in the panel above the list of bags or you can use the arrows as shown by the screen example:

Inventory **Assign/Return** **Change Status**

Bag Inventory Maintenance ?

Bag Type: Revenue Bag

Plaza: ☐ *

Bag Number Entry

Bag Prefix: BAG *

Start Bag Number: 2 *

End Bag Number: 15 *

Generated Bag Numbers

Validated Bag Number Status:

1 to 10 of 14 ⏪ ⏩ 1 2 ⏭ ⏮ ⏯ ⏰

Bag Number	Validity
BAG02	Valid
BAG03	Valid
BAG04	Valid
BAG05	Valid
BAG06	Valid
BAG07	Valid
BAG08	Valid
BAG09	Valid
BAG10	Valid
BAG11	Valid

1 to 10 of 14 ⏪ ⏩ 1 2 ⏭ ⏮ ⏯ ⏰

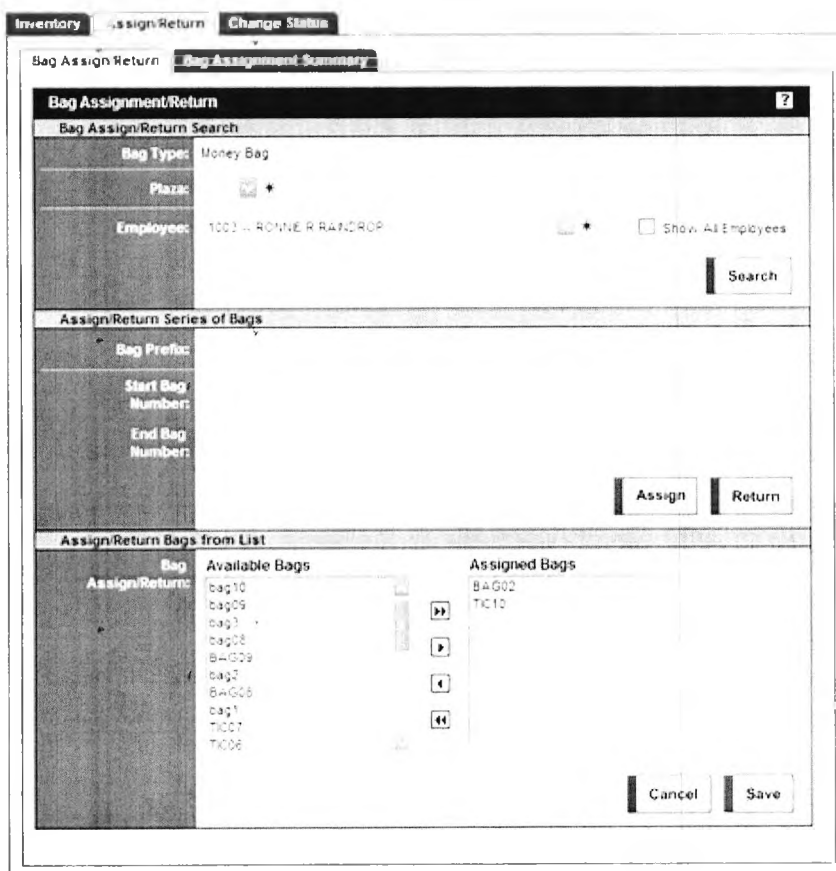
Bag Number	Validity
BAG02	Valid
BAG03	Valid
BAG04	Valid
BAG05	Valid
BAG06	Valid
BAG07	Valid
BAG08	Valid
BAG09	Valid
BAG10	Valid
BAG11	Valid

5. Click **Save** if the information is correct.

3.2.2 Assign/Return Tab

The Assign/Return function assigns one or more employees that are authorized to make deposits for the selected plaza. Typically, this is a toll collector who is also an active employee. This check limits the numbers of employees listed to a manageable selection.

1. Select the **Assign/Return** tab. The following screen displays:

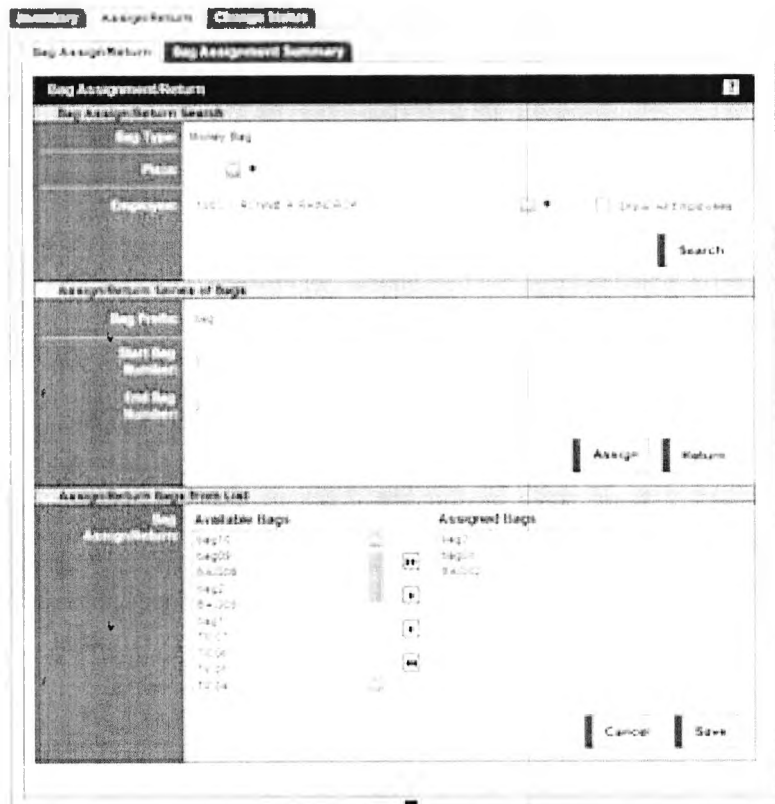


There are two tabs to work with: **Bag/Assign Return** and **Bag Assignment Summary**. The Bag Assignment/Return tab allows you to assign money bags to a particular employee and return money bags from a particular employee. The Bag Assignment Summary tab lists moneybags assigned to that plaza along with the name of the employees. The following steps will outline how to use each tab.

2. To assign a bag, select a plaza by using the Plaza pull down menu located at the top of the window to view its Assign or Return Status.
3. Select the name of the employee to assign or return money bags. Click **Search**.

4. There are two ways to assign bags. You can either assign/return a money bag from the Assign/Return Series of Bags window or Assign/Return Bags from List window. To assign/return a bag from the Assign/Return Series of Bags Window, enter a Start Bag Number and End Bag number. Click **Assign** or **Return**. The bag will now appear in the Assigned Bags list of the Assigned/Return Bags from List.
5. You can also assign or return bags using the Assign/Return Bags from List window. A list of available bags displays in the Available Bags window at the bottom of the window. Click the **Arrow buttons** located between the Available Bags and Assigned Bags windows. Click **Save** after your selection.

To return a bag from an employee, enter the **Bag Prefix** (i.e., "bag" as shown by the example below), the **Start Bag** number ("3" is the example shown) and the **End Bag** number ("3" is the example shown), and click **Return**. The bag will now be removed from the Assigned Bags as shown by the second screen example.



3.2.4 Change Status

1. To change a bag status, select the **Change Status** tab. Select a plaza from the Plaza pull down menu. Select the bag status from the **Bag Status** pull down menu and click Search. The Revenue Bag List Inventory will display the selected bag status list.

Inventory | Assign/Return | **Change Status**

Revenue Bag Change Status ?

Bag Inventory - Search

Bag Type: Money Bag

Plaza:

Bag Status: ASSIGNED

Money Bag List in Inventory

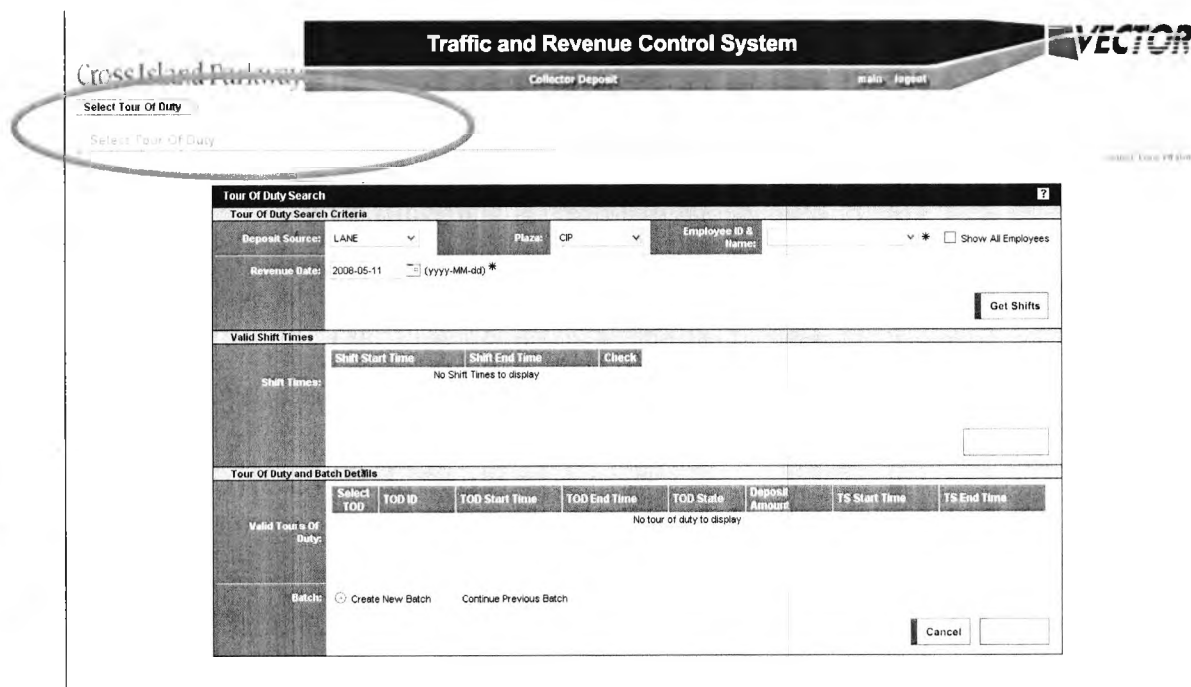
Inventory List:

Bag Number	Status	Assigned To	Value	<input type="button" value="Void"/>	<input type="button" value="UnVoid"/>
BAG02	ASSIGNED	1003 -- RONNE R RAINDROP	\$0.00		
BAG03	ASSIGNED	9 -- smith susan	\$0.00		
BAG10	ASSIGNED	2 -- lee robert	\$0.00		
TIC08	ASSIGNED	2 -- lee robert	\$0.00		
TIC09	ASSIGNED	9 -- smith susan	\$0.00		
TIC10	ASSIGNED	1003 -- RONNE R RAINDROP	\$0.00		
bag08	ASSIGNED	1003 -- RONNE R RAINDROP	\$0.00		
bag3	ASSIGNED	1003 -- RONNE R RAINDROP	\$0.00		
bag4	ASSIGNED	9 -- smith susan	\$0.00		

2. To change the status of a revenue bag, select **Unassigned** from the Bag Status menu. Check all the bag numbers you want to void by clicking on the void icon located next the bag number.
3. Click the **Save** button to save your changes. All unassigned money bags will be voided.

3.3 Collector Deposit

1. From the TRCS main menu, select the Collector Deposit sub-function. There are three steps within the Collector Deposit sub-function; Select **Tour of Duty**, **Enter Deposit Details**, and **Confirm Deposit**. The following window displays.



2. Enter data into the **Tour of Duty Search Criteria** fields and click **Get Shifts**.

Field	Description
Plaza	Plaza pull down menu
Employee ID and Name	Employee ID and name pull down menu
Show All Employees	Check box
Revenue Date	Revenue Date

- The following information displays in the Valid Shift Times portion of the window.

Tour Of Duty Search ?

Tour Of Duty Search Criteria

Deposit Source: LANE ☐ Plaza: CIP ☐ Employee ID & Name: 1003 -- RONNE R RANDROP ☐ Show All Employees

Date: 2007-09-24 ☐ (yyyy-MM-dd) *

Get Shifts

Valid Shift Times

Shift Times:	Shift Start Time	Shift End Time	Check
	24-Sep-2007 16:00:00	24-Sep-2007 23:59:59	<input checked="" type="checkbox"/>
	25-Sep-2007 00:00:00	25-Sep-2007 07:59:59	<input checked="" type="checkbox"/>
	25-Sep-2007 08:00:00	25-Sep-2007 15:59:59	<input checked="" type="checkbox"/>

Search TOD

Tour Of Duty and Batch Details

Valid Tours Of Duty:	Select TOD	TOD ID	TOD Start Time	TOD End Time	TOD State	Deposit Amount	TS Start Time	TS End Time
No tour of duty to display								

Batch: ☐ Create New Batch ☒ Continue Previous Batch

- To find out specific Tour of Duty Details, select a **Shift Time** by selecting a Check box and click **Search TOD**. The following window displays.

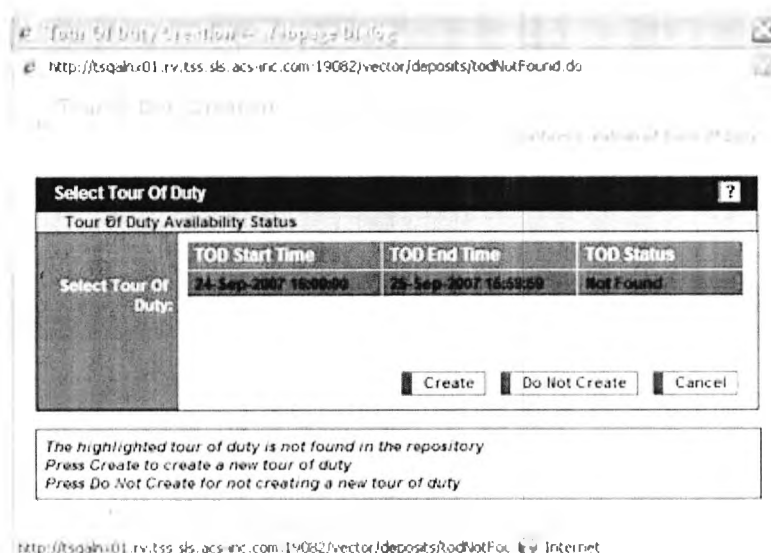
Tour Of Duty and Batch Details

Valid Tours Of Duty:	Select TOD	TOD ID	TOD Start Time	TOD End Time	TOD State	Deposit Amount	TS Start Time	TS End Time
	<input checked="" type="checkbox"/>	ED110568	17-Sep-2007 00:00:00	17-Sep-2007 23:59:59	CLOSEPENDING	50.00		

Batch: ☒ Create New Batch ☐ Continue Previous Batch

Cancel **Continue**

Note: If a Tour of Duty is not found, the following window displays:



Tour Of Duty Availability Status		
TOD Start Time	TOD End Time	TOD Status
24-Sep-2007 16:00:00	25-Sep-2007 16:59:59	Not Found

The highlighted tour of duty is not found in the repository.
 Press Create to create a new tour of duty.
 Press Do Not Create for not creating a new tour of duty.

*The Tour of Duty Creation window indicates whether your selected Tour of Duty parameter has been found in the repository or not. If the parameter has not been found, a new Tour of Duty can be created. Click **Create**. Follow instructions in the proceeding screen to complete the deposit process.*



There are two options: To create a new deposit batch, click the **Create New Batch** and click **Continue**. A new deposit batch will be created. To add additional deposits to an existing batch, click **Continue Previous Batch** and click **Continue**.

5. The following Enter Deposit Details window displays.

Selected Tour Of Duty: Enter Deposit Details

Collector/Clerk/Misc. Deposit												
Deposit Identification Details												
Employee ID:	1003	Employee Name:	RONNE R RANDROP									
Control Total (\$):	550	Bag ID:	MOM0050 MOM0045 MOM0046									
		TOO ID:	50216427									
		Revenue Date:	2007-09-24									
		Batch ID:	502125									
<input type="button" value="Continue"/>												
Current Deposit Details												
Revenue Type:	Cash: <input type="button" value="Tickets"/> <input type="button" value="Turn Arounds"/> <input type="button" value="Checks"/>											
	<table border="1"><thead><tr><th colspan="3">Cash</th></tr><tr><th>Denomination</th><th>Count</th><th>Amount</th></tr></thead><tbody><tr><td colspan="3">No deposit details available</td></tr></tbody></table>			Cash			Denomination	Count	Amount	No deposit details available		
Cash												
Denomination	Count	Amount										
No deposit details available												
Bag Total:	<table border="1"><thead><tr><th colspan="3">Bag Total</th></tr><tr><th>Revenue Type</th><th>Count</th><th>Amount</th></tr></thead><tbody><tr><td colspan="3">No deposit details available</td></tr></tbody></table>			Bag Total			Revenue Type	Count	Amount	No deposit details available		
Bag Total												
Revenue Type	Count	Amount										
No deposit details available												

6. The fields for Employee Name, ID, Plaza, Revenue Date, and TOD ID are pre-filled. **Enter** the details for the following fields and then click **Continue** to enter your deposit count.

Field	Description
Control Total	Deposit Total
Bag ID	Bag ID pull down menu

7. Physically count your deposit by putting the cash portion into the counting machine and click the **Get Machine Feed** button located in the middle of the Current Deposit Details window on the right side.

Select Tour Out Enter Deposit Detail

Collector/Clerk Misc. Deposit

Deposit Identification Details

Employee ID: 1002	Employee Name: RONNIE RANDROP	Plaza: CIP	Revenue Date: 2007-08-24
Control Total (\$): \$5.00	Bag ID: MON10048	TOD ID: 50216427	Batch ID: 502125

Continue

Current Deposit Details

Cash Tickets Turn Amounts Checks

Get Machine Feed

Denomination	Count	Amount
Hundreds		
Fifties		
Twenties		
Tens		
Fives		
Twos		
Ones		
Coin Dollars		
Half Dollars		
Quarters		
Dimes		
Nickels		
Pennies		
Total		

Revenue Type	Count	Amount
Total		\$0.00
Control Total		\$5.00
Difference		\$5.00

Clear All Proceed to Confirmation

3.3.1 Coin Deposits

8. After depositing the coins in the plastic tray, lift the tray to deposit the coins into the counter. Hit the **Mode On/Off** button to start the machine and send the final coin counts to the TRCS Current Deposit Details screen.

3.3.2 Cash Deposits

9. Sort your money according to denomination. Once sorted, lay the stack of bills in the bill feeder located at the top of the currency scanner. The scanner will automatically sort through your bills. As the bills feed through the currency scanner, you will see denomination changes and/or error messages in the Bill Scanner portion of the Machine Count Details. The same will hold true for the Coin Counter. Once you remove the bills from the bottom of the currency scanner, the denomination count appears in the Machine Count Details window.

Note: ACS has set the currency to "strap" the bills at \$100 increments. (e.g. Once a stack of \$1 bills has reached the \$100 strapping point, the currency scanner will reset itself back to zero and will begin to recount the next numbers of denominations fed into it.) The increments can be changed according to SCDOT's discretion.

10. The following window displays.



Denominations	Count	Value
Hundreds	0	\$0.00
Fifties	0	\$0.00
Twenties	3	\$60.00
Tens	0	\$0.00
Fives	3	\$15.00
Twos	0	\$0.00
Ones	4	\$4.00
Combinations	0	\$0.00
Halves	0	\$0.00
Quarters	0	\$0.00
Dimes	0	\$0.00
Nickels	0	\$0.00
Pennies	1	\$0.01
Total		\$74.01

Bill Scanner -- Count as of : Tue Sep 18 16:00:13 EDT 2007
 Coin Counter -- Count as of : Tue Sep 18 16:00:13 EDT 2007

3.3.3 Cash Count Errors

Occasionally, there are cash counting errors due to a machine error. To recount your bills, follow these steps:

11. Click the **Verify Cash** in the Machine Count Details pop up window and feed the bills into the currency scanner again.
12. Once the new bill count comes up, click the **Override Bills** button to override the values in the deposit screen.

Note: The Clear Counts button will override the values displayed in the Machine Count pop up window.

3.3.4 Manual Count

13. You can also choose to click **Get Counts** if you choose to manually enter your counts by entering in your deposit amount in the following window instead of clicking the **Get Machine Feed** button.

Search Foundry Data Enter Deposit Detail

Collector/Clerk Misc. Deposit

Deposit Identification Details

Employee ID: 1003	Employee Name: RONNIE R RANDROP	Plant: CIP	Revenue Date: 2007-09-24
Control Total (\$): 55.0	Bag ID: 110110048 110110048	TOD ID: 50216427	Batch ID: 502129

Continue

Current Deposit Details

Cash Tickets Turn Arounds Checks

Revenue Type: ☒ Cash ☐ Tickets ☐ Turn Arounds ☐ Checks

Get Machine Feed

Denomination	Count	Amount
Hundreds		
Fifties		
Twenties		
Tens		
Fives		
Twos		
Ones		
Coin Dollars		
Halves		
Quarters		
Dimes		
Nickels		
Pennies		
Total		

Bag Total

Revenue Type	Count	Amount
Total		\$0.00
Control Total		\$55.00
Difference		\$-55.00

Clear All Proceed to Confirmation

14. After the machine is done counting the cash, the Cash fields of the Revenue type window will be populated. You may also enter the information manually by entering the amounts in the proper fields. If there is another revenue type, click the appropriate tab. Additional tabs are:
 - Tickets
 - Charges
 - Turnarounds
 - Checks
15. Once all the deposit information is entered, click the Proceed to Confirmation button. If you need to, you can clear out the information you entered by clicking the Clear All button. The following window displays.

Collector/Clerk/Make Deposit Confirmation							
Deposit Identification Details							
Employee ID:	1003	Employee Name:	RONNIE RANDROP	Revenue Date:	2007-09-24		
TOD ID:	50216427	Batch ID:	502125				
Current Deposit Details							
Current Deposit Breakdown:	Revenue Type	Denomination	Count	Amount	Machine Count	Machine Amount	
	CASH			\$		\$550.00	
		HUNDREDS	5			\$500.00	
		FIVES	1			\$50.00	
Total Details							
Deposit Total:		\$550.00					
Control Total:		\$550.00					
Difference:		\$0.00					
Cumulative Deposit Details							
Cumulative Deposit Breakdown:	Revenue Type	Denomination	Count	Amount	Machine Count	Machine Amount	
	CASH			\$		\$550.00	
		HUNDREDS	5			\$500.00	
		FIVES	1			\$50.00	
		TWENTIES					
		TENS					
		FIVES					
		TWOS					
		ONES					
		QUARTERS					
		DIMES					
		NICKELS					
		PENNIES					
	TICKET			0		\$0.00	
		NO-REVENUE					
		COMMUNITY TICKETS					
		FUTURESALE					
		FUTURESALE					
		FUTURESALE					
		FUTURESALE					
		FUTURESALE					
		FUTURESALE					
	CHECK			0		\$0.00	
		CHECKS					
	TURN-AROUND			0		\$0.00	
		2-Axis					
		3-Axis					
		4-Axis					
	5-Axis						
	6-Axis						
	UNKNOWN						
TOTAL			6		\$550.00	0	\$0.00
Deposit Status							
Deposit Complete:		<input type="checkbox"/> Check if Deposit is complete for this Tour of Duty					
Notes Section							
Comments:							
Transports remaining: 250/250							
				Back		Confirm Deposit	

16. Click **Confirm Deposit**. Once the data is successfully transmitted, the system briefly displays a receipt window for your records. Click **Print Screen** or **End Batch** to clear the screen.



Collector/Clerk/Misc. Deposit Confirmation

2

Deposit Identification Details

Employee ID:1000

Employee Name:RONNIE R RANDORP

Revenue Date:2007-09-04

TOO ID:50216427

Batch ID:502105

Current Deposit Details

Current Deposit Breakdown:

Revenue Type	Denomination	Count	Amount	Machine Count	Machine Amount
CASH		6	\$550.00		
	HUNDREDS	5	\$500.00		
	FIVES	1	\$50.00		

Total Details

Deposit Total:\$550.00

Control Total:\$550.00

Difference:\$0.00

Cumulative Deposit Details

Cumulative Deposit Breakdown:

Revenue Type	Denomination	Count	Amount	Machine Count	Machine Amount
CASH		6	\$550.00		
	HUNDREDS	5	\$500.00		
	FIVES	1	\$50.00		
	TWENTIES				
	TENS				
	FIVES				
	TWOS				
	ONES				
	QUARTERS				
	DIMES				
	NICKS				
	PENNIES				
TICKET	NOT REVENUE				
	COMBUSTIBLE TICKETS				
	FIFTYFIVE\$				
	FIFTYTWO\$				
	FIFTYEIGHT\$				
	FIFTYFOUR\$				
	FIFTYONE\$				
CHECK	ONE\$	0	\$0.00		
	TWO\$				
TURN-IN RECEIPT	ONE\$	0	\$0.00		
	TWO\$				
	THREE\$				
	FOUR\$				
	FIVE\$				
	SIX\$				
TOTAL		6	\$550.00	0	\$0.00

Deposit Status

Deposit Complete:

☐ Check if Deposit is complete for this Turn of Duty

Notes Section

Comments:

Characters remaining: 250/250

End Batch

Print Receipt

3.4 Bank Deposit

The Bank Deposit sub function allows you to view bank deposit summaries and submit the deposit for internal review.

1. From the TRCS main menu, select the Bank Deposit sub-function. The following window displays.

Bank Deposit

BankDeposit/Plaza Search

Plaza: CP * Deposit Source: LANE

Revenue Date: 2008-05-11 (yyyy-MM-dd) *

Search

Bank Deposit Tod Summary

Tod Id	Employee Id	Employee Name	Shift Start Time	Shift End Time	Deposit Id	Control Total	Cash&Check Total	Check List
No rows to display								

Bank Deposit Tod List:

Selected Cash & Check Total

Cash & Check Total: \$0.00

- Select a plaza from the **Plaza** pull down menu and enter the Revenue Date. Click **Search**. A Bank Deposit Tod Summary will generate as shown by the following window.

Bank Deposit

BankDeposit/Plaza Search

Plaza: CIP * Revenue Date: 2007-09-20 (yyyy-MM-dd) *

Search

Bank Deposit Tod Summary

Tod Id	Employee Id	Employee Name	Shift Start Time	Shift End Time	Deposit Id	Control Total	Cash&Check Total	Check List
50216416	173	Atalico0725	20-Sep-2007 16:00:00	20-Sep-2007 23:59:59	502621	30.00	30.00	<input type="checkbox"/>
50216419	139	Atalico0715	21-Sep-2007 00:00:00	21-Sep-2007 07:59:59	502623	62.30	62.30	<input type="checkbox"/>
50216417	175	Atalico0726	21-Sep-2007 00:00:00	21-Sep-2007 07:59:59	502622	42.37	42.37	<input type="checkbox"/>

Bank Deposit Tod List:

Selected Cash & Check Total

Cash & Check Total:

Cancel Save

- Click the check box under the **Check List** column to select the bank deposit information you would like saved. The total cash and check amount displays in the Cash and Check total field. Click the **Save** button when finished. To cancel your selection, unclick the check box or click on the **Cancel** button.

Bank Deposit

BankDeposit/Plaza Search:

Plaza: CIP

Revenue Date: 2007-09-20

Search

Bank Deposit Tod Summary

Tod Id	Employee Id	Employee Name	Shift Start Time	Shift End Time	Deposit Id	Control Total	Cash/Check Total	Check List
50216416	173	AtokcuW725	20-Sep-2007 16:00:00	20-Sep-2007 23:59:59	502521	30.00	30.00	<input checked="" type="checkbox"/>
50216415	135	AtokcuW715	21-Sep-2007 00:00:00	21-Sep-2007 23:59:59	502423	42.30	42.30	<input checked="" type="checkbox"/>
50216417	175	AtokcuW726	21-Sep-2007 00:00:00	21-Sep-2007 23:59:59	502620	42.37	42.37	<input checked="" type="checkbox"/>


Selected Cash & Check Total

Cash & Check Total

Cancel Save



4. The following message displays.

 Deposited successfully.

4 Using Windows Applications

4.1 Using a Mouse

A mouse is a device connected to the computer and used to 'point and click' at objects on the computer screen or windows within the screen.

1. Place your hand over the mouse with your index finger on the left button. (For left-handed users, please contact your System Administrator to reconfigure your mouse.)
2. Move the mouse over the mouse pad to move the cursor on the screen.
3. Place the cursor over the different buttons on the screen to perform a function, for example:

OK

or

CANCEL

or

Radio buttons

or

The arrow on a drop-down menu

4. Press the left button down and release. This is called a **Click**.
5. When instructed to **Double-click**, quickly press the left button down twice.

4.2 Menus and Toolbars

The menus and toolbars display on the screen. Use the mouse to click a button or main menu name and to access Help directly from this screen.

1. Click the main topic to be accessed. A drop-down menu may display depending on what part of the application you are in.
2. Click the process to access the correct window.
3. Select a function, such as **Trends** in the Plaza Monitor function.
4. Click to open the window corresponding to the function to be used.

Plaza Monitor

Current Transactions and Messages
View current Transactions and Messages

Transaction History
View upto 300 Transaction History messages

Message History
View upto 300 history messages

Trends
View Traffic Trends

Lane Commands
Send Lane Commands

Toll Audit
View Toll Collector Audits

Reports

Reports
View Reports

System Administration

Password Maintenance
Modify Current Password

4.3 Scroll Bars

Scroll bars are used in the following places:

- List Drop Boxes
- Data Windows
- On-Line Training
- On-Line Help

4.3.1 Working with the Scroll Bars

When a list contains more text or selections than can display at once, a scroll bar displays on the right side of the screen. Use one of the following methods to use a scroll bar:

- Click the arrow up and arrow down to scroll up and down.
or
- Click the button between the arrow up and the arrow down - holding down the left mouse button - and slide the button up or down to view additional information.

Example:

1. Click the arrow down on the right of the window to scroll down to see the information listed in the windows. For example, you can view specific transactions by highlighting an entry in the North and South Bound Lanes windows. Left click to highlight an entry and use the scroll bar on the right hand side to view the information in the panels below as shown by the following example.

North Bound Lanes										South Bound Lanes									
Lane	Dir	Mode	State	Collector	Axles	Revenue Type	Amount	Lane Health		Lane	Dir	Mode	State	Collector	Axles	Revenue Type	Amount	Lane Health	
001	N	ETC	OPEN	41003	2	0	0	NO CASH	\$0.00	011	S	ETC	CLOSED		0	0	0		
002	N	ETC	CLOSED		0	0	0	CASH	\$0.00	012	S	ETC	CLOSED		0	0	0		
003	N	ETC	CLOSED		0	0	0	CASH	\$0.00	013	S	ETC	CLOSED		0	0	0		
004	N	ETC	CLOSED		0	0	0	CASH	\$0.00	014	S	ETC	CLOSED		0	0	0		
005	N	ETC	CLOSED		0	0	0	CASH	\$0.00	015	S	ETC	CLOSED		0	0	0		
006	N	ETC	CLOSED		0	0	0	CASH	\$0.00	016	S	ETC	CLOSED		0	0	0		
007	N	ETC	CLOSED		0	0	0	CASH	\$0.00	017	S	ETC	CLOSED		0	0	0		
008	N	ETC	CLOSED		0	0	0	CASH	\$0.00	018	S	ETC	CLOSED		0	0	0		
009	N	ETC	CLOSED		0	0	0	CASH	\$0.00	019	S	ETC	CLOSED		0	0	0		
010	N	ETC	CLOSED		0	0	0	CASH	\$0.00	020	S	ETC	CLOSED		0	0	0		
011	N	ETC	CLOSED		0	0	0	CASH	\$0.00	021	S	ETC	CLOSED		0	0	0		
012	N	ETC	CLOSED		0	0	0	CASH	\$0.00	022	S	ETC	CLOSED		0	0	0		
Vehicles This Direction This Hour: 0 Last Hour: 0										Vehicles This Direction This Hour: 0 Last Hour: 0									

Transaction History										Messages									
Lane	Vehicle Seq No	Date/Time	Collector	Axles	Revenue Type	Amount	Transponder	Tag Status	Info	KeyStrokes									
001	0	2007-07-02 14:17:57.710	41003	2	0	0	TOLL_EVADER	\$0.00		TollEvader									
001	0	2007-07-02 14:18:11.640	41003	2	0	0	CASH	\$0.00		CashClass									
001	0	2007-07-02 14:18:21.210	77777	0	0	0	CASH	\$0.00		CashClass									
001	0	2007-07-02 12:40:46.170	77777	2	0	0	NO CASH	\$0.00											
001	0	2007-07-02 12:38:46.790	77777	2	0	0	TOLL_EVADER	\$0.00		TollEvader									
001	0	2007-07-02 12:38:38.890	77777	2	0	0	TOLL_EVADER	\$0.00		TollEvader									
001	0	2007-07-02 12:35:55.810	77777	0	0	0	CASH	\$0.00		CashClass									
001	0	2007-07-02 12:31:18.850	77777	0	0	0	CASH	\$0.00		CashClass									
001	0	2007-07-02 12:27:51.830	77777	0	0	0	CASH	\$0.00		CashClass									
001	0	2007-07-02 12:34:52.160	77777	2	0	0	NO CASH	\$0.00											
001	0	2007-07-02 12:32:24.440	77777	0	0	0	NO CASH	\$0.00											
001	0	2007-07-02 12:18:24.870	77777	0	0	0	NO CASH	\$0.00											
001	0	2007-07-02 12:16:41.910	77777	0	0	0	NO CASH	\$0.00											
001	0	2007-07-02 12:14:41.070	77777	0	0	0	NO CASH	\$0.00											
001	0	2007-07-02 12:13:51.450	77777	0	0	0	NO CASH	\$0.00											
001	0	2007-07-02 12:11:20.140	77777	0	0	0	NO CASH	\$0.00											
001	0	2007-07-02 12:08:51.420	77777	0	0	0	NO CASH	\$0.00											
001	0	2007-07-02 12:06:56.320	77777	0	0	0	NO CASH	\$0.00											

4.4 Tab Folders

When each process opens, a set of tab folders displays in the middle window of the screen. The tabs give quick accessibility to each sub-function.

Transactions & Messages	Transaction History	Message History	Traffic Trend	Lane Command	Toll Collector Audit
Toll Transactions					

When the system opens a sub-function, it defaults to the first tab folder, displaying the folder information.

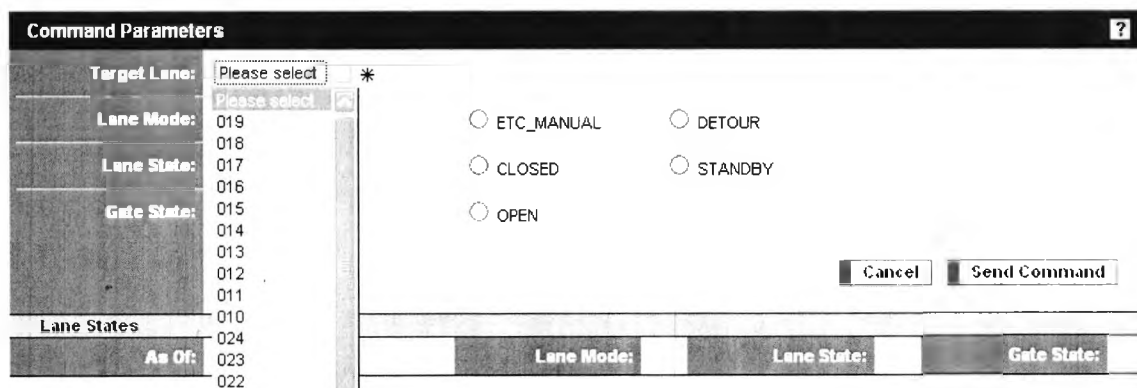
1. Click the new tab folder title at the top of the folder. For this example, the Transactions & Messages tab is opened and displays the following information.
- 2.

Transactions & Messages		Transaction History		Message History		Traffic Trend		Lane Command		Toll Collection Audit									
Toll Transactions																			
Lane	Truck #	Date/Time	Collector	Axles			Revenue	Amount	Transponder	Tag Status	Info	KeyStrokes							
				AVC	Collector	Tag	Actual												
003	2539	2006-11-15 17:31:44.810	0	2	0	0	2	TOLL_EVADER	\$0.00		V								
003	2536	2006-11-15 17:26:03.082	0	0	4	0	2	AVI_BARCODE	\$0.00										
003	2534	2006-11-15 17:21:08.875	0	2	0	0	2	TOLL_EVADER	\$0.00										
003	2532	2006-11-15 17:18:41.093	0	2	4	0	2	TOLL_EVADER	\$0.00		V	LaneState, Standby, LaneState, EntryGateDown, CloseLane							
003	2522	2006-11-15 17:09:14.073	41710	0	3	0	3	CASH	\$10.11		M	CashClassThere, ReceiptPrint, Direction							
003	2518	2006-11-15 17:07:31.819	41710	4	0	4	4	AVI	\$0.00	01600033461	GOOD	V							
003	2517	2006-11-15 17:06:05.070	41710	3	0	3	3	AVI	\$0.00	01600033442	GOOD	V							
003	2515	2006-11-15 17:03:53.813	41710	2	0	2	2	AVI	\$0.00	01600002445	GOOD	V							
Lane 003 Vehicle Counts - This Hour:				0	Last Hour:		0	Since Lane Open:	59686037	Axle Counts - Collector This Hour:			0	Collector Last Hour:	0	AVC This Hour:	0	AVC Last Hour:	0

4.5 List Drop Box Selections

A List Drop Box is a menu field that contains an arrow button at the right. This option is used to view values and select the one that best applies.

1. Click the arrow down on the right of the List Drop Box. A list of entries drops down from the field.
2. Click a selection to highlight it. The List Drop Box closes, displaying the selection in the field.



The screenshot shows a window titled "Command Parameters" with a help icon (?) in the top right corner. The window contains several fields and a list of options:

- Target Lane:** A list drop box showing "Please select" with a downward arrow and an asterisk (*).
- Lane Mode:** A list drop box showing "Please select" with a downward arrow.
- Lane State:** A list drop box showing a list of lane numbers: 019, 018, 017, 016, 015, 014, 013, 012, 011, 010, 024, 023, 022.
- Gate State:** A list drop box showing a list of lane numbers: 019, 018, 017, 016, 015, 014, 013, 012, 011, 010, 024, 023, 022.
- As Of:** A list drop box showing a list of lane numbers: 019, 018, 017, 016, 015, 014, 013, 012, 011, 010, 024, 023, 022.
- Radio Buttons:** Four radio buttons are present: ☐ ETC_MANUAL, ☐ DETOUR, ☐ CLOSED, and ☐ OPEN.
- Buttons:** "Cancel" and "Send Command" buttons are located at the bottom right.
- Summary Row:** At the bottom, there is a row with four fields: "Lane Mode:", "Lane State:", and "Gate State:", each followed by a small input field.

4.6 Data Windows

On many tab folders, there is a data window that displays data entered into the system.

- If there are more selections than those displayed in the data window, there is a scroll bar on the right side. To view additional information, use the scroll bar.

North Bound Lanes										South Bound Lanes									
Lane	Dir	Mode	State	Collector	Axis	Revenue Type	Amount	Lane Health		Lane	Dir	Mode	State	Collector	Axis	Revenue Type	Amount	Lane Health	
001	N	ETC_MANUAL	OPEN	41068	2	0	0	NO CASH	\$0.00	013	S	ETC	CLOSED		0	0	0	CASH	\$0.00
002	N	ETC	CLOSED		0	0	0	CASH	\$0.00	014	S	ETC	CLOSED		0	0	0	CASH	\$0.00
003	N	ETC	CLOSED		0	0	0	CASH	\$0.00	015	S	ETC	CLOSED		0	0	0	CASH	\$0.00
004	N	ETC	CLOSED		0	0	0	CASH	\$0.00	016	S	ETC	CLOSED		0	0	0	CASH	\$0.00
005	N	ETC	CLOSED		0	0	0	CASH	\$0.00	017	S	ETC	CLOSED		0	0	0	CASH	\$0.00
006	N	ETC	CLOSED		0	0	0	CASH	\$0.00	018	S	ETC	CLOSED		0	0	0	CASH	\$0.00
007	N	ETC	CLOSED		0	0	0	CASH	\$0.00	019	S	ETC	CLOSED		0	0	0	CASH	\$0.00
008	N	ETC	CLOSED		0	0	0	CASH	\$0.00	020	S	ETC	CLOSED		0	0	0	CASH	\$0.00
009	N	ETC	CLOSED		0	0	0	CASH	\$0.00	021	S	ETC	CLOSED		0	0	0	CASH	\$0.00
010	N	ETC	CLOSED		0	0	0	CASH	\$0.00	022	S	ETC	CLOSED		0	0	0	CASH	\$0.00
011	N	ETC	CLOSED		0	0	0	CASH	\$0.00	023	S	ETC	CLOSED		0	0	0	CASH	\$0.00
012	N	ETC	CLOSED		0	0	0	CASH	\$0.00	024	S	ETC	CLOSED		0	0	0	CASH	\$0.00
Vehicles This Direction This Hour: 0 Last Hour: 0										Vehicles This Direction This Hour: 0 Last Hour: 0									

Transaction History	Message History	Traffic Trend	Lane Command	Toll Collector Audit
---------------------	-----------------	---------------	--------------	----------------------

Lane	Vehicle Seq No	Date/Time	Collector	Axis	Revenue Type	Amount	Transponder	Tag Status	Info	KeyStrokes
001	0	2007-07-02 14:37:57.150	41068	2	0	0	TURN AROUND			TurnAround
001	0	2007-07-02 14:38:01.660	41068	2	0	0	CASH			CashClass
001	0	2007-07-02 12:46:48.200	77777	2	0	0	CASH			CashClass
001	0	2007-07-02 12:45:03.590	77777	2	0	0	CASH			CashClass
001	9	2007-07-02 12:40:49.170	77777	3	0	0	NO CASH			NO CASH
001	9	2007-07-02 12:30:46.790	77777	3	0	0	TOLL EVADER			TollEvader
001	9	2007-07-02 12:35:55.590	77777	2	0	0	TOLL EVADER			TollEvader
001	0	2007-07-02 12:33:55.630	77777	2	0	0	CASH			CashClass
001	0	2007-07-02 12:31:18.850	77777	2	0	0	CASH			CashClass
001	0	2007-07-02 12:27:53.930	77777	2	0	0	CASH			CashClass
001	0	2007-07-02 12:24:52.160	77777	2	0	0	NO CASH			NO CASH
001	0	2007-07-02 12:22:29.450	77777	2	0	0	NO CASH			NO CASH
001	0	2007-07-02 12:19:24.850	77777	2	0	0	FULL FARE			Full Fare
001	0	2007-07-02 12:16:53.930	77777	2	0	0	CASH			CashClass
001	0	2007-07-02 12:14:43.270	77777	2	0	0	CASH			CashClass
001	0	2007-07-02 12:13:05.450	77777	2	0	0	CASH			CashClass
001	0	2007-07-02 12:11:22.140	77777	2	0	0	CASH			CashClass
001	0	2007-07-02 12:08:53.620	77777	2	0	0	CASH			CashClass
001	0	2007-07-02 12:06:56.820	77777	2	0	0	COMPUTER			Computer

4.7 Buttons & Hotkeys

The application has the following button types:

- Toolbar
- Command
- Radio



4.7.1 Toolbar

Toolbar buttons are used to bring up an application window.

1. Place the cursor on the toolbar button. A small balloon pop-up displays describing the function of the button.
2. Click the button to open the corresponding window.

4.7.2 Command Buttons

Command buttons, which usually display at the bottom of a window, are used to save, cancel, or delete information entered in the window.

1. Click the command button to carry out a **Save**, **Cancel**, or **Delete** function in a window.
2. Normally a  or  pop-up displays, requiring the user to click **OK** or **CANCEL**.

4.7.3 Radio Buttons

Radio buttons enable a selection within the application.

Lane Mode:	<input checked="" type="radio"/> ETC	<input type="radio"/> ETC_MANUAL	<input type="radio"/> DETOUR
Lane State:	<input type="radio"/> OPEN	<input checked="" type="radio"/> CLOSED	<input type="radio"/> STANDBY
Gate State:	<input type="radio"/> CLOSED	<input checked="" type="radio"/> OPEN	


1. A radio button displays as ☐.
2. Click the radio button. A green dot ☒ displays in the center of the button and the function is triggered.

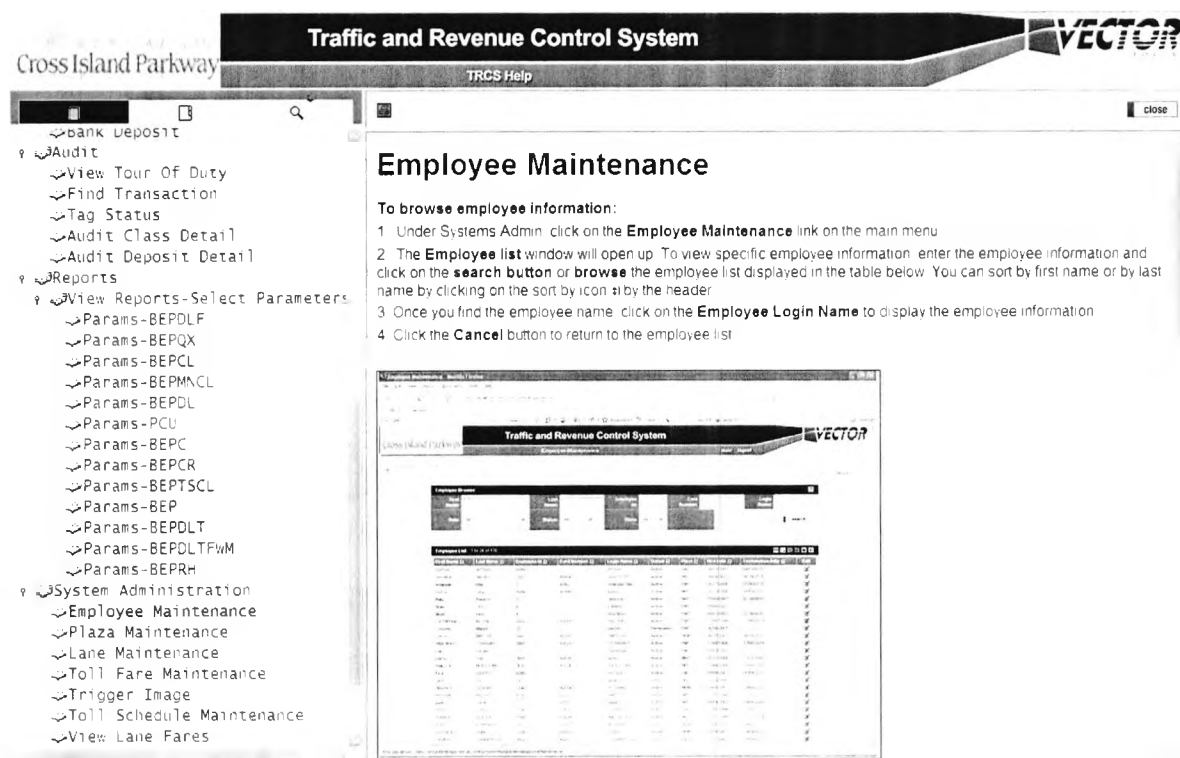
4.7.4 Using Hotkeys

Hotkeys are for users who prefer using a keyboard instead of a mouse. The hotkeys, which use the keyboard, can be used instead of buttons or drop-down menus.

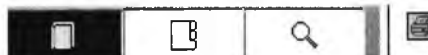
1. On the Main Toolbar, each main menu title has a letter underlined, for example **File**.
2. Press <Alt> **F**. The **File** menu drops down.
 - Use arrow up or arrow down to move to and highlight the selection.
or
 - Press <Alt> and the underlined letter of the menu item selection. In this example, the F key is pressed.
3. Press **ENTER**. The selected window displays.

5 Using On-Line Help

If you need additional help during your use of the application, click . This icon is found in the upper right hand corner of each information window. For example if you have additional questions about how to use the Plaza Monitor sub-functions, the following would display:




In the left panel, you will see a toolbar and listing of functionality within the Traffic Revenue Control System.



The toolbar allows you to view

- the functions list,
- functionality index,
- filter for specific functionality.

The toolbar also allows printing of desired help directions. Click on the  icon to print the current help subject

6 Trouble Shooting

6.1 Mach 9 Coin Counter

There will be occasions where you will experience trouble with your Mach 9 coin counter. The following table provides trouble shooting solutions for the most problems associated with the Mach 9.

Display	Resolution
Cover Open/Coin Jam	Should the counter stop for any reason, observe the display. One of several error messages will be displayed. Locate and eliminate the problem and continue operation.
Ram/Rom Error	Press Home. Verify counts and bag stop setting. If problem persists, call service.
Illegal key or clear sequence	Do not accept or clear sub or grand total without clearing or accepting batch total. Do not accept bag counts. Operation will resume shortly or press home.
Clean Sensor	An object has blocked the coin sensor. Disconnect the sorter from the power source (the battery backup will protect the coin totals). Locate and clean the dirty sensor, reconnect the sorter to the power source and resume operation.
Coin bag presence (e.g. 1.00 bag not installed)	The sorter will not operate unless the bag spout is closed at each active bag spout location. Install bag at station indicated. Press Motor On/Motor Off to return to the home screen. Press Motor On/Off again to begin/resume sorting.
No accept while counting	Wait 1 second after counting has stopped before attempting to accept. Display will return to home screen shortly or press home.

Display	Resolution
Printer busy	Wait for printer to complete printing before accepting again. Insure printer is properly connected and RS-232 parameter is set correctly.
Port X comm error	Check port x RS232 parameters. Insure cable is properly connected. Insure peripheral device is operating properly.
ID Entry error	This indicates that the required batch ID was not entered prior to accepting the current batch total. Enter the required ID and re-accept the batch total.
Dual bag diverter error	This indicates that an error has occurred in the optional dual bag mechanism as the diverter has not reached its new position. Turn power off. Locate the diverter that has not switched properly and clear the obstruction. Turn power on and resume operation.

6.2 Jet Scan Currency Counter

Issue	Display	Resolution
Counter has processed more than 2 or more bills as one.	Chain detected*	Remove all bills from the bottom stacker and place them on the top hopper. Press the Cont key. If an alarm occurs repeatedly, adjust the gray thickness dial located at the top of the machine behind the hopper extensions. Rotate in the negative (-) direction as indicated by the numbers on the front thickness of the dial.
Counter has identified a bill that is different then those it has been processing while using "sort" mode. The first bill of the different denomination is the top bill in the lower stacker.	\$1 Denomination Change	Remove all bills from the bottom stacker. Separate the top bill from the remaining bills. Put the top bill in the location for their denomination. The counter will automatically restart.



Issue	Display	Resolution
Counter has processed more than 2 or more bills as one.	Double Detected	Remove all the bills from the bottom stacker and place them on the top hopper. If an alarm occurs repeatedly, adjust the gray thickness dial located on the top of the machine behind the hopper extension. Rotate in the negative (-) direction as indicated by the numbers on the front thickness of the dial.
Counter has identified a bill that is incorrectly faced.	\$1 Facing Error	Face the bill and replace it in the bottom stacker. Correctly face the bill and return it to the top hopper and press Cont. key.
Currency or possibly foreign material is jammed in the paper path and must be removed.	Jam Remove hopper tray	Remove all bills from the top hopper and bottom stacker. Pivot (certain models) or remove the hopper extension. Remove the top feed plate. When bills are removed, the lower stacker the following message " Attach handles to shaft <Clear>= FWD <Strap>=REC Raise the two plastic "T" handles at the same time and hook them onto the metal shaft. Move the jammed bills forward/back by manually rotating the black feeders or: Pressing the Clear key causes the feeder to move forward slowly. Pressing the Strap key causes the feeder to move slowly in reverse/ Remove all jammed bills and foreign materials. Unhook the two plastic "T" handles from the metal shaft and lower them at the same time. Replace the feeder plate. Insert curved edge of the feeder plate first. Gently press the feeder

Issue	Display	Resolution
		<p>plate until it snaps into position.</p> <p>Swivel or replace the hopper extension into place.</p> <p>Press the Clear key.</p> <p>Rerun all the bills that were in the top hopper and bottom stacker at the time of the jam.</p>
Counter can not recognize the denomination of a bill and stopped. "This "No call" bill is the top bill in the bottom stacker. This bill has not been included in the count.	<p>No Call.</p> <p>Check Note</p> <p>Press Key</p>	<p>You should inspect the top bill in the bottom stacker. DO NOT remove all the notes from the bottom stacker.</p> <p>If the document is a bill that you want to count, keep the bill in the lower stacker and then enter its denomination using the correct value. The Counter will start and this bill will be added to the count.</p> <p>If you do not wish to include the No Bill count, you should remove it and press the Count key. The counter will restart. The removed document will not be added to the count.</p>
Counter has identified a bill that is incorrectly oriented.	\$1 Orientation Error	<p>Orient the bill and return it to the bottom stacker, then press the appropriate denomination key.</p> <p>Or</p> <p>Correctly orient the bill and return it to the top hopper and press the Cont key.</p>
Counter has detected a bill of a different denomination from those being counted and has stopped. The "stranger" bill has not been included in the count.	\$1 Remove Stranger	Remove the top bill in the lower stacker and press the Cont key.
You pressed the wrong denomination key.	<p>\$20 \$1 Stranger</p> <p>Check Note</p> <p>Press Key</p>	Review the top bill in the bottom stacker and press the correct Denomination key.
The number of bills has reached the preset strap limit.	Strap Limit 100 Bills	Remove the bills from the bottom stacker. The counter will automatically continue if there are additional bills remaining in the top hopper.
The sensors have detected a	Suspect Document M	Inspect the top bill in the bottom



Issue	Display	Resolution
possible counterfeit bill. Counter has stopped with this bill as the top bill in the lower stacker. The bill has not been included in the count.	Check Note Press Key	stacker. If it is identified as a counterfeit, place it aside and press the Cont key. It will not be part of the count. Or If the bill is determined to be good, return it to the bottom stacker and press the appropriate denomination key. The Counter will re-start and this bill will be added to the count.
Counter is alerting you to a possible problem with right, left, or both doubles sensors.	Warning- Both Doubles Sensors are faulty. Ensure that the sensors are clear of paper and dust. Call service if problem persists.	Press the Cont key to attempt continued operation. If the alarm occurs again, clean the machine following the cleaning instructions provided with the counter. If the message continues to appear, contact your local Cummins Service Representative.
Counter is alerting you to a possible problem with the UV bulb. (e.g. becoming weak, intensity out of range, or unreliable)	UV detection is unreliable. Warning- UV bulb intensity is out of range. Call Service. Press Key 3 to continue.	Press the Cont key to continue operation. If the counter is not equipped with UV, be sure to turn off the feature in Set Up. If the message continues to appear, contact your local Cummins Service Representative.

Note: For additional instruction on the currency and coin counters, please refer the manuals provided by the vendors.

6.3 Additional Trouble shooting

The following section will describe additional potential trouble areas and their resolutions.

6.3.1 Network Disconnects

Network disconnects can occur when the equipment isn't properly installed or there is a break in the server connection. The following are examples and resolutions.



Denominations	Count	Value
Hundreds	0	\$0.00
Fifties	0	\$0.00
Twenties	0	\$0.00
Tens	0	\$0.00
Fives	0	\$0.00
Twos	0	\$0.00
Ones	0	\$0.00
CoinDollars	0	\$0.00
Halves	0	\$0.00
Quarters	0	\$0.00
Dimes	0	\$0.00
Nickels	0	\$0.00
Pennies	2	\$0.02
Total		\$0.02

Bill Scanner >>
 Not Responding. Could Be Network or Scanner Problem.
 Try closing all browser windows and reopen the application in a new window

Done Internet 100%

Scenario 1: Bill Scanner

The TRCS application does not recognize the presence of the money room equipment.

Possible Resolutions

1. Always check your cable connections first.
2. Review the displayed error message. In most cases, close out all open browser windows and restart the application in a new window.

Machine Count Details - Windows Internet Explorer

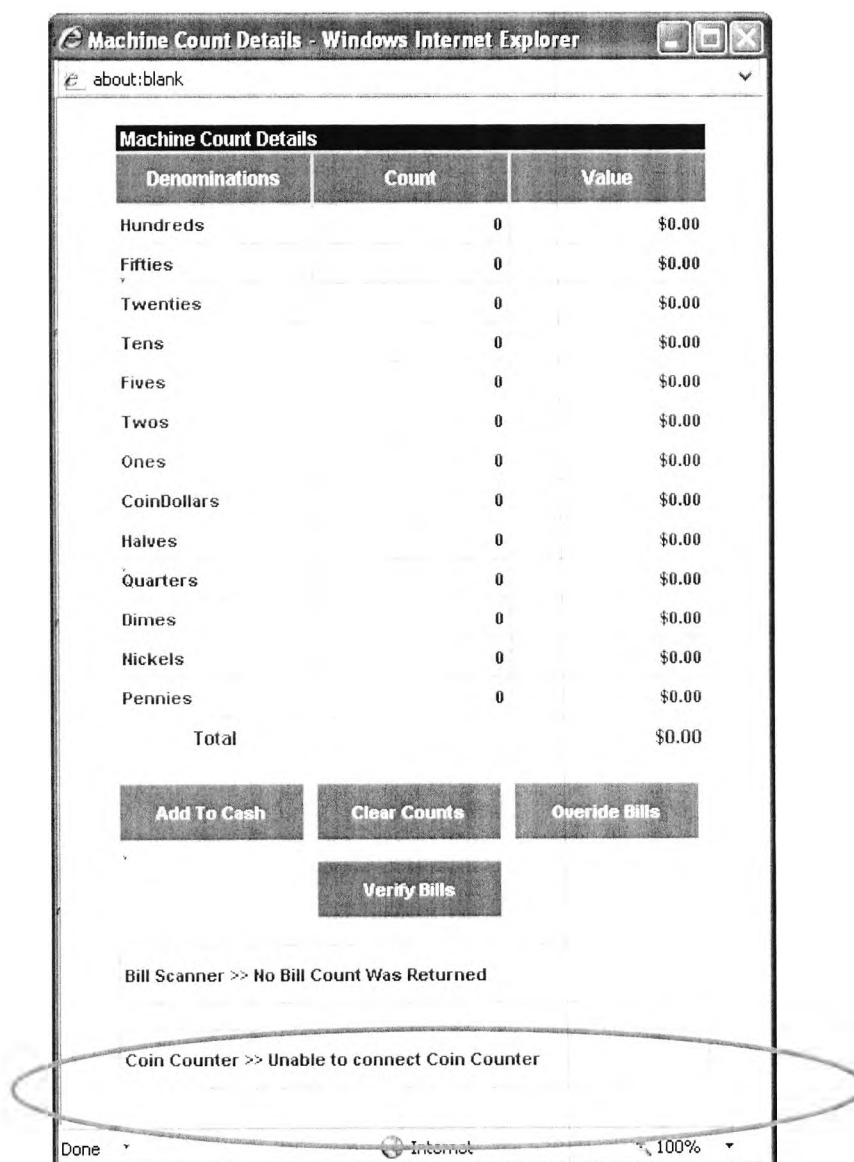
about:blank

Machine Count Details		
Denominations	Count	Value
Hundreds	0	\$0.00
Fifties	0	\$0.00
Twenties	0	\$0.00
Tens	0	\$0.00
Fives	0	\$0.00
Twos	0	\$0.00
Ones	1	\$1.00
CoinDollars	0	\$0.00
Halves	0	\$0.00
Quarters	0	\$0.00
Dimes	0	\$0.00
Nickels	0	\$0.00
Pennies	0	\$0.00
Total		\$1.00

Bill Scanner >> Count as of : Tue Nov 06 10:19:31 EST 2007

Coin Counter >>
 Not Responding. Could Be Network or Scanner Problem.
 Try closing all browser windows and reopen the application in a new window.

Done Internet 100%



Scenario 1: Coin Scanner

The TRCS application does not recognize the presence of the money room equipment.

Possible Resolutions

1. Always check your cable connections first.
2. Review the displayed error message. In most cases, close out all open browser windows and restart the application in a new window.