

From: [cruise351@aol.com](mailto:cruise351@aol.com) <[cruise351@aol.com](mailto:cruise351@aol.com)>  
To: [Lt. Governor's OfficeLtGov@scstatehouse.gov](mailto:Lt.Governor'sOfficeLtGov@scstatehouse.gov)  
Date: 8/14/2017 3:51:59 PM  
Subject: Medication life endangerment, Humana Healthcare Mail Order

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Hello, I Am A disabled Citizen of S. C. that Has A Traumatic Brain Injury, That Has Taken Me From "Senior V .P. Level In A National Restaurant Chain To Living On Soc Disability.

The Situation Is #1, Humana Agreed To, Then Refused To Pay A, 17,000.00 Out Of Pocket Cost For Air Ambulance Service To Miami, For Emergency Care For A Heart And Lung Blood Clot.

Now, On Lifetime Blood Thinner, Xarelto Humana, After A Second Call And No Responsive service, Has Left Me Without My Required Blood Thinning Medication, Now For Over A Week. They Entice Us To There Mail-Order service, Then Fail To Follow Their Medicare Plan. They Tell Us That Or Meds Are, On The Way, Then, When Calling Them Back, And Talking To Personnel that Can't be understood, They put us on hold until finally , the Line Is Hung Up on , and no call back done.

I will have to go back into the hospital to get the blood thinning back to the correct levels. Humana, is truly a huge risk to our lives. can You Help?

Sincerely, Alan Shaw

typed with dictation... phone: 864-848-3351 Address 4 Fenwick Place, Greer, S.C. 29650