

From: Veldran, Katherine  
To: Phillis Henderson (phyllish21@gmail.com) <phyllish21@gmail.com>  
Date: 8/3/2015 11:07:56 AM  
Subject: FW: CSID Issue

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Meredith with DOR is going to look into this situation. Please reference below.  
Please let me know if you need anything else.

Hope all is well!  
Thank you,  
Katherine

-----Original Message-----

From: Meredith Cleland [mailto:Meredith.Cleland@dor.sc.gov]  
Sent: Monday, August 03, 2015 11:02 AM  
To: Veldran, Katherine  
Subject: RE: CSID Issue

Hey! Will be glad to. I hope you have a great day.

Thanks

-----Original Message-----

From: Veldran, Katherine [mailto:KatherineVeldran@gov.sc.gov]  
Sent: Monday, August 03, 2015 10:16 AM  
To: Meredith Cleland  
Subject: Fwd: CSID Issue

Can you please look into this for Rep. Henderson? Please copy me on the follow up.

Thank you,  
Katherine

Begin forwarded message:

From: "Rep. Phyllis Henderson" <phyllish21@gmail.com>  
Date: August 3, 2015 at 9:46:20 AM EDT  
To: Katherine Veldran <katherineveldran@gov.sc.gov>  
Subject: CSID Issue

Katherine:

Good morning! I've had a constituent call me and complain that they are unable to open the CSID report on an iPhone or iPad. As you may know, those who have signed up get a monthly email report. This man called CSID and asked about it and they said he would have to open the report on a desktop computer and that they were not planning to make the upgrades necessary for customers to access their information via iPhone or iPad.

Can you have someone look into this and get back to me with an answer? It seems to me with the amount of \$ we are paying for this service we could require them to make the information accessible on any platform. Phyllis

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Representative Phyllis Henderson  
SC House District 21  
864-423-3149

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<http://oi.vresp.com?fid=58d852d7a6> <<http://oi.vresp.com/?fid=58d852d7a6>>

On Twitter: @phyllish21

View my vote record: <http://is.gd/phenderson>