

From: Sen. Shane Martin <shane@senatormartin.com>
To: <barndtbenson@bellsouth.net>barndtbenson@bellsouth.net
CC: Veldran, KatherineKatherineVeldran@gov.sc.gov
Date: 3/13/2014 8:23:35 PM
Subject: Re: Response

Glad to hear Barry! Katherine is awesome!

Shane

Sent from my iPhone

On Mar 13, 2014, at 7:46 PM, <barndtbenson@bellsouth.net> wrote:

Hello Shane and Katherine,

Thank you for your help in this issue with Catamaran. As of today, they are supposed to increase my credit to \$100 which should cover almost all my prescriptions and allow me to pay by on line banking. Thank you for putting me in contact with Jim Shelley. Mr. Shelly assures me that he has resolved my problem.

Regards,

Barry Benson

From: Sen. Shane Martin [mailto:shane@senatormartin.com]
Sent: Wednesday, March 05, 2014 8:29 AM
To: barndtbenson@bellsouth.net
Cc: Veldran, Katherine
Subject: RE: Response

Katherine Veldran

She is very helpful and is copied on this email.

Thanks,

Shane

From: barndtbenson@bellsouth.net [mailto:barndtbenson@bellsouth.net]
Sent: Wednesday, March 05, 2014 8:07 AM
To: 'Sen. Shane Martin'
Subject: RE: Response

Hello Shane,

Thanks for the response to my concerns. I have contacted both Catamaran and our state health plan and got the runaround. Each blamed the other for this. I would think that there are thousands of participants that pay their bills on line that are affected by this. I think that it's a way catamaran has found not to deal with credit customers. I do not want to give Catamaran my credit card number for security reasons as you well know. Perhaps someone in the Governor's office can help with this. Do you have a contact there?

Regards,

Barry

From: Sen. Shane Martin [<mailto:shane@senatormartin.com>]
Sent: Wednesday, March 05, 2014 7:06 AM
To: barndtbenson@bellsouth.net
Subject: Response

This is what I received from our staff member who deals with these issues. I hope it helps. Please let me know if you need anything else and I hope all else is well!

Shane

Senator Martin,
My contact at PEBA Insurance benefits is out for 6 weeks.
I do not have a contact at Catamaran , but Catamaran client service team number is 855-901-7322
Or PEBA customer line is 734-0678.
Travis Turner is the Interim Executive Director for PEBA
Thanks