

From: Patterson, Hattie C.
To: Adams, Marcia S. <Adams_MarciaS@scdps.state.sc.us>
Burgis, David <Burgis_David@scdps.state.sc.us>
Earley, Jr., James E. <Earley_JamesE@scdps.state.sc.us>
CC: Jeffcoat, Talesar H. <Jeffcoat_TalesarH@scdps.state.sc.us>
Blizzard, Alice J. <Blizzard_AliceJ@scdps.state.sc.us>
Rivers, Shirley H. <Rivers_ShirleyH@scdps.state.sc.us>
Date: 10/24/2002 5:18:47 PM
Subject: RE: Fleet tags

Marcia,
I just spoke to Lisa Jeffcoat in reference to this matter. They did not require an expedite fee but Utility Meter was charged a \$75.00 penalty because the vehicle was purchased in February. Lisa has already talked with them concerning deleting the fees for the vehicles that were renewed in error. Also, she has renewed all but 2 of the vehicles that should have been renewed. We are waiting on a data base change for the other two because they have an incorrect fleet number listed.

As far as the 24 vehicles that still need to be handled, they are vehicles that have regular tags that need to be exchanged for fleet tags. The problem is a system problem that would not allow us to print the registrations correctly. The vehicles that they want to register are not in the name of Utility Meter Service but are leased vehicles with name such as Ford Motor Credit % Asplundh Utility Meter. If we print the registration under the fleet number, they will just read Utility Meter Service. Trouble ticket 54149 asked that we be allowed to add a vehicle to the fleet even if the name on the registration will not be exactly the same. The system is not recognizing that they are a part of the utility meter fleet. I also put in a trouble ticket number 54146 because of an error message we were getting. I understand that the fix is in the next build. Lisa has already talked to a representative of utility meter and told them that we may have to issue the tags with the name not printed properly but we are trying to wait to see if the fix will allow us to register them correctly the first time. Trouble ticket 54146 and 54149 both relate to the ability to issue fleet vehicles and need to be fixed ASAP.

I am being assured that the Mail Unit does not charge an expedited fee for registrations but I asked Shirley to go back to the office and verify this..

If you have any questions, please let me know.

Hattie

-----Original Message-----

From: Adams, Marcia S.
Sent: Thursday, October 24, 2002 4:12 PM
To: Patterson, Hattie C.; Rivers, Shirley H.
Cc: Burgis, David; Earley, Jr., James E.
Subject: FW: Fleet tags

Please let me know if any of his claims are valid. While I did tell him that we have backlogs, I said nothing about our employees. If he is as accurate about his other facts, I am sure that there is more to this story than he is telling us. Please let me know as soon as possible, as I am eagerly waiting to reply to his e-mail.

-----Original Message-----

From: Burgis, David
Sent: Thursday, October 24, 2002 3:51 PM
To: Earley, Jr., James E.
Cc: Adams, Marcia S.; Patterson, Hattie C.; Rivers, Shirley H.
Subject: FW:Fleet tags

Jimmy, Please coordinate with Marcia and Hattie.

-----Original Message-----

From: Buddy [mailto:buddys12@chesnet.net]
Sent: Thursday, October 24, 2002 1:54 PM
To: ADAMS_MARCIA@SCDPS.STATE.SC.US
Cc: BURGIS_DAVID@SCDPS.STATE.SC.US
Subject: Ms Adams,