

From: Kester, Tony
To: 'financehepl@aging.sc.gov' <financehepl@aging.sc.gov>
Date: 1/9/2014 4:33:52 PM
Subject: FW: assessment ending on 7/24 and client being denied for the entire month

Tony Kester
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From: Debbie Hammond [mailto:DebbieHammond@scstatehouse.gov]
Sent: Thursday, January 09, 2014 4:17 PM
To: Kester, Tony
Subject: FW: assessment ending on 7/24 and client being denied for the entire month

Tony,
Please check on this and let me know what you determine.
Debbie

From: Doug Wright [mailto:dwright@seniorsolutions-sc.org]
Sent: Thursday, January 09, 2014 3:35 PM
To: Debbie Hammond
Subject: assessment ending on 7/24 and client being denied for the entire month

Debbie

I wanted to send you this issue of a client's assessment expiring on 7/24, and we put a new assessment in 7/25 but our AAA refuses to pay for any of the units that are due SENIOR Solutions.
The AAA is saying the assessment expired but it expired on 7/24 and new one entered on 7/25. No interruption in service or assessments occurred. I have spoken to Karen @ Appalachian COG who says they can not get paid by LGOA, therefore we can't either.
This is such a simple issue that I am puzzled by the excuse that LGOA won't pay the AAA for the units.
Would you please look into this for me.
Thanks so much.

Title III-B

Oconee-Transportation

Billy Ray Goodine -264.0 units 15 miles after 7-25, 249 prior

HCBS

Oconee-ADC

Billy Ray Goodine -105.0 86 hours were from 7-1-13 to 7-24-13 19 hours 7-25 on

This is the client that we provided service to until 7/24/13. His assessment expired 7/24/13 and a new one was put in the system 7/25/13. In every business situation I am aware of, this would result in no interruption of

service, since the assessment was good until 7/24 and a new one would cover the client starting 7/25. Your contract with me does not say anything about the assessment has to be done the day before it runs out. I believe that we are due all the miles and hours for Mr. Goodine. Please advise.

Doug Wright

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