

**From:** Veldran, Katherine  
**To:** Shane Massey <[asmlaw30@bellsouth.net](mailto:asmlaw30@bellsouth.net)>  
**Date:** 5/22/2014 5:22:02 PM  
**Subject:** Update 2 ---- FW: Senator Massey Constituent Issue

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Senator,  
Please reference the emails below.  
Thank you,  
Katherine

**From:** Smith, Austin [<mailto:smitha3@dhec.sc.gov>]  
**Sent:** Thursday, May 22, 2014 4:19 PM  
**To:** Veldran, Katherine  
**Subject:** Fwd: Senator Massey Constituent Issue

Please see below. I just spoke with Mr. Faircloth, and he is satisfied with the assistance he received this afternoon.

Best,

Austin

----- Forwarded message -----

**From:** **Morgan, Katie** <[katie.morgan@dss.sc.gov](mailto:katie.morgan@dss.sc.gov)>  
**Date:** Thu, May 22, 2014 at 4:11 PM  
**Subject:** RE: Senator Massey Constituent Issue  
**To:** "Smith, Austin" <[smitha3@dhec.sc.gov](mailto:smitha3@dhec.sc.gov)>

Hi Austin –

We contacted Mr. Faircloth and will be working with him to get his order transferred to Texas, get a wage garnishment action started against the non-custodial parent, and get an order adjustment initiated. He has direct contact with Tim Mose, our Regional Director with the Columbia Region. Much follow-up will be necessary as this is a complex case.

Let me know if you need additional information.

Katie

**From:** Kevin  
**Date:** 05/21/2014 6:16 PM (GMT-05:00)  
**To:** Shane Massey  
**Subject:** Website Contact

Name
Kevin Faircloth
Email
<a href="mailto:emtfyr@bellsouth.net">emtfyr@bellsouth.net</a>
Address
106 Ridgecrest Rd Graniteville, South Carolina 29829 United States <a href="#">Map It</a>

**Phone**

(803)645-4006

**Your message:**

I am writing to see if you can help me. I have been trying for weeks to have my case worker or their supervisor from Child Support Services in Columbia to call me. I have called several times & only get a call taker who tells me she can only pass the message on. I am currently trying to have my case moved from Ga to SC because my ex wife no longer lives in Ga. I have been told by the call taker that when a message is left for the case worker that they have 30 days to respond. I dont know if this in deed is the case. At the rate that this situation is moving my kids will be grown before this is taken care of. I have tried to be patient but I have grown very frustrated over this situation. I would greatly appreciate your help in this situaion.

Thank You  
Kevin Faircloth