

From: Veldran, Katherine
To: Shane Massey <asmlaw30@bellsouth.net>
Date: 5/22/2014 5:22:02 PM
Subject: Update 2 ---- FW: Senator Massey Constituent Issue

Senator,
Please reference the emails below.
Thank you,
Katherine

From: Smith, Austin [<mailto:smitha3@dhec.sc.gov>]
Sent: Thursday, May 22, 2014 4:19 PM
To: Veldran, Katherine
Subject: Fwd: Senator Massey Constituent Issue

Please see below. I just spoke with Mr. Faircloth, and he is satisfied with the assistance he received this afternoon.

Best,

Austin

----- Forwarded message -----

From: **Morgan, Katie** <katie.morgan@dss.sc.gov>
Date: Thu, May 22, 2014 at 4:11 PM
Subject: RE: Senator Massey Constituent Issue
To: "Smith, Austin" <smitha3@dhec.sc.gov>

Hi Austin –

We contacted Mr. Faircloth and will be working with him to get his order transferred to Texas, get a wage garnishment action started against the non-custodial parent, and get an order adjustment initiated. He has direct contact with Tim Mose, our Regional Director with the Columbia Region. Much follow-up will be necessary as this is a complex case.

Let me know if you need additional information.

Katie

From: Kevin
Date: 05/21/2014 6:16 PM (GMT-05:00)
To: Shane Massey
Subject: Website Contact

Name
Kevin Faircloth
Email
emtfyr@bellsouth.net
Address
106 Ridgecrest Rd Graniteville, South Carolina 29829 United States Map It

Phone

(803)645-4006

Your message:

I am writing to see if you can help me. I have been trying for weeks to have my case worker or their supervisor from Child Support Services in Columbia to call me. I have called several times & only get a call taker who tells me she can only pass the message on. I am currently trying to have my case moved from Ga to SC because my ex wife no longer lives in Ga. I have been told by the call taker that when a message is left for the case worker that they have 30 days to respond. I dont know if this in deed is the case. At the rate that this situation is moving my kids will be grown before this is taken care of. I have tried to be patient but I have grown very frustrated over this situation. I would greatly appreciate your help in this situaion.

Thank You
Kevin Faircloth