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LNW Community Newsletter 5: July 16, 2013

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## LNW Community Newsletter #5

July 16, 2013

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- This Week's Insight: Greg Wass with "Two Steps Forward, One Step Back."

[Go to the Community of Practice](#)

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## Community Assistance: Making Sure You Can Log In

As we celebrate our first month of the new Community of Practice, we want to make sure that you, the practitioners, are able to get the most out of the site. In order for that to happen, you need to be logged in to the Community of Practice. This week, we want to take a moment to offer our assistance in making sure you can log in.

If you have tried logging in to the Community, but were unsuccessful, or have misplaced your username or password, we'd love to personally help you out.

If you'd like your username and password reset, and sent to you, or you'd like some personal assistance logging in to the Community of Practice, please contact us. We're more than happy to assist you, and making sure you can log in to the site is our top priority. We are here to help, so please don't be shy!

[Contact Us For Login Help](#)

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# This Week's Insight: "Two Steps Forward, One Step Back," a Member Insight from Greg Wass

This week's Insight is from a fellow practitioner and community member! Greg Wass is Senior Advisor at the Governor's Office for the State of Illinois. He's sharing an Insight with us today called "[Two Steps Forward, One Step Back](#)."

Greg has a wealth of Shared Services experience from his work in Illinois, and he was recently asked to lead some roundtable discussions on Shared Services in New South Wales Australia. His Insight today compares his experiences with both, and the realities of what Shared Services actually means.

We're extremely excited to have this Member-contributed Insight to present this week. We encourage you to [log in](#) to the Community and share your feedback on Greg's fantastic Insight in the comments section on the Community of Practice. If you haven't logged in yet, now is a great time to do so!

Do you have an Insight you'd like to share? We'd love to help. If you have an idea you'd like to share with the community, but need some help putting it all together, [contact us](#).

[Go to Insight](#)

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## Logging In to the Community

If you are having trouble logging in to the Community of Practice, never received an email with login information, or forgot your password, simply enter your email address (the same one this newsletter was sent to) into the form on the following page:

[Request New Password](#)

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## Questions, Comments and Concerns

If you have any questions at all, problems logging in, or comments about the site in general, you can always reach us at [info@lnwprogram.org](mailto:info@lnwprogram.org). Don't be afraid to reach out. We are here to help!

Thank you, and we look forward to seeing you in the Community!

The Leadership for a Networked World Community Team

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