

9 January 2016

Dear Honorable Nikki R. Haley,

I am writing you today as my last resort and I need your assistance. I have tried going through the appropriate channels, resulting in numerous denials to my request.

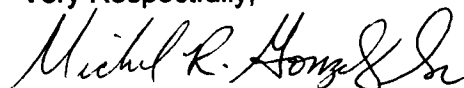
My name is Michael R. Gonzalez Sr. of 150 Westover Drive in Goose Creek, South Carolina. Forgive me for reaching out to you, but I must reach out to a higher authority. I am requesting your help and direction with FEMA. I was one of the many homeowners who were affected by the "Thousand Year Flood". I do have flood insurance for my home and was informed that the damages to my home (mainly the Air Conditioning units and duct work for my home) would be covered. After pricing new replacement units through various companies, I discovered that I would have to pay out of pocket \$4,667.00 because of depreciation. I did file a claim with FEMA when the floods first occurred. I have since then reapplied as well as appealed their decision (which makes it three separate occasions).

Secondly, I need your assistance with my employer the United States Postal Service. The day that South Carolina was declared "A Natural Disaster" my family and I were trapped inside our home I was unable to attend work. According to postal unscheduled absence choices, there are four options; illness, injury, personal emergencies or community disaster. I called in and requested community disaster. According to the USPS, this was not a community disaster, so I was forced to use a day of sick leave. More importantly, this particular day was my only unscheduled absence from work. I am requesting your assistance with my sick leave given back and administrative leave granted.

In addition, I have already sustained damages to my garage and its contents since it was NOT covered by my flood insurance. I was DENIED by FEMA because they said I have flood insurance and I was already compensated by my insurance company, Allstate. The point I am humbly trying to make, is that I cannot afford these out of pocket expenses. I don't understand why people WITHOUT jobs and insurance can be fully compensated, where as a hard working middle class person can't get much NEEDED assistance!?

In conclusion, I am a hardworking, tax paying person not asking for a hand out just to replace my AC units and duct work due to the floods. Please, I need for you to help me and my family offset these out of pocket expenses so that my family can have a fully functional AC unit by the summer. Thank you for your time in this matter and I hope to hear from you real soon.

Very Respectfully,



Michael R. Gonzalez, Sr.

(843) 343-1918

(840) 347-1213

Michael R. Gonzalez

Very Respectfully

By the summer, I thank you for your time in this matter and I hope to hear from you soon. I am a middle class person and I have a family. I am a middle class person and I have a family. I am a middle class person and I have a family.

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Given back and administrative leave granted. I am requesting your assistance with my sick leave. I am requesting your assistance with my sick leave. I am requesting your assistance with my sick leave. I am requesting your assistance with my sick leave. I am requesting your assistance with my sick leave.

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through the appropriate channels, resulting in numerous delays in my return. I am requesting your assistance with my sick leave. I am requesting your assistance with my sick leave. I am requesting your assistance with my sick leave.

Best Regards, Mike R. Gonzalez

Page 2 of 2



Administrator
Federal Emergency Management Agency

State of South Carolina

National Processing Service Center
P.O. Box 10055
Hyattsville, MD 20782-8055
1-800-621-FEMA(3362)
FaxNo.: 1-800-827-8112

Date: 12/15/2015

FEMA Application No.500384961

Disaster No. 4241

MR MICHAEL R GONZALEZ SR
150 WESTOVER DR
GOOSE CREEK, SC 29445-7290

Dear MR MICHAEL R GONZALEZ SR:

We recognize this is a difficult time for you and your family and understand many people need help following a disaster. We are committed to providing important information for your recovery.

The Federal Emergency Management Agency (FEMA) and State of South Carolina have carefully considered all available information regarding your appeal for assistance. Our decision(s) regarding your appeal is explained below.

CATEGORIES

Home Repair

DETERMINATION

INFI - Ineligible - Has Flood Insurance

Total Grant Amount:

\$0.00

If you have questions, please contact the FEMA Helpline at 1-800-621-FEMA (3362). Disaster assistance applicants, who have a speech disability or hearing loss and use a TTY, call 1-800-462-7585 directly; for those who use 711 or Video Relay Service (VRS), call 1-800-621-3362.

This letter is about assistance you requested from FEMA. Other disaster relief agencies you applied to for assistance will contact you separately, if needed.

Other important information or questions regarding FEMA assistance:

- At the time you registered, we provided you information about other programs or agencies that may assist you. If you have additional needs, we may be able to provide more referrals.
- For more information, visit www.disasterassistance.gov, or
- Refer to "Help After a Disaster - Applicant's Guide to the Individuals & Households Program". The guide was sent to you by mail after you applied for FEMA disaster assistance. It is also available on



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State of South Carolina

National Processing Service Center
P.O. Box 10055
Hyattsville, MD 20782-8055
1-800-621-FEMA(3362)
Fax No.: 1-800-827-8112

Date: 11/16/2015

FEMA Application No. 500384961

Disaster No. 4241

MR MICHAEL R GONZALEZ SR
150 WESTOVER DR
GOOSE CREEK, SC 29445-7290

Dear MR MICHAEL R GONZALEZ SR:

We recognize this is a difficult time for you and your family and understand many people need help following a disaster. We are committed to providing you any help we can, including important information to begin your recovery.

The Federal Emergency Management Agency (FEMA) and State of South Carolina have carefully considered all available information regarding your request for assistance. Our decision(s) regarding your request is explained below.

CATEGORIES

Housing Assistance

DETERMINATION

INFI - Ineligible - Has Flood Insurance

Total Grant Amount:

\$0.00

INFI - Ineligible - Insurance Settlement Exceeds FEMA Eligible Damage

Unlike private insurance, the FEMA housing repair program is limited only to essential repairs. As a result, it is not uncommon for insurance settlements to exceed what FEMA can provide for repair assistance. According to our records, the total amount of your insurance settlement for housing damage is greater than the amount of FEMA repair assistance you are eligible to receive. Because FEMA cannot duplicate assistance provided by insurance, your assistance for home repair is not approved.

If you disagree with our decision that your house is covered by insurance or some of your damage is not covered, you have the right to appeal. If you appeal because some of your damage is not covered, please be sure to include insurance settlement documents or a denial letter and any other supporting information.

This decision only applies to FEMA home repair or replacement assistance. Your request for any other form of assistance is considered separately.



Administrator
Federal Emergency Management Agency

State of South Carolina

National Processing Service Center
P.O. Box 10055
Hyattsville, MD 20782-8055
1-800-621-FEMA(3362)
FaxNo.: 1-800-827-8112

Date: 10/20/2015

FEMA Application No. 500384961

Disaster No. 4241

Mr Michael R Gonzales sr
150 Westover Dr
Goose Creek, SC 29445

Dear Mr Michael R Gonzales sr:

We recognize this is a difficult time for you and your family and understand many people need help following a disaster. We are committed to providing you any help we can, including important information to begin your recovery.

The Federal Emergency Management Agency (FEMA) and State of South Carolina have carefully considered all available information regarding your request for assistance. Our decision(s) regarding your request is explained below.

CATEGORIES

Housing Assistance

DETERMINATION

INR,INSFI - Ineligible No Relocation, Has Flood Insurance

Total Grant Amount:

\$0.00

INSFI - Ineligible - Has Flood Insurance

Based on our records, the home that you lived in at the time of the disaster is covered by flood insurance. At this time, you are not eligible for assistance for damage to your home that is covered by your flood insurance.

You should file a claim with your insurance agent as soon as possible because FEMA may be able to assist you for some damage not covered by your policy.

If you disagree with our decision that your home is covered by flood insurance or if you file a claim with your insurance agent and some of your damage are not covered, you have the right to appeal. If you appeal because some of your damage is not covered, please be sure to include insurance settlement documents or a denial letter and any other supporting information.

If you have questions about our records showing that your home is covered by flood insurance, please contact the FEMA Helpline. If you have questions about your flood insurance policy, please contact the National Flood Insurance Program Helpline.

INR - Ineligible - Will Not Relocate



Date Received at Step B (MM/DD/YYYY)

USPS-NALC Joint Step A Grievance Form

INFORMAL STEP A — NALC Shop Steward Completes This Section (See instructions on page 2.)

1. Grievant's Name (Last, first, middle initial) Class Action		2. Grievant's Telephone No. (Include area code)	
3. Seniority Date (MM/DD/YYYY)	4. Status (Check one) <input checked="" type="checkbox"/> FT <input type="checkbox"/> FTF <input type="checkbox"/> PTR <input type="checkbox"/> PTF <input type="checkbox"/> CCA		5. Grievant's Employee Identification Number (EIN)
6. District, Installation, Work Unit, ZIP Code® Charleston, Pinehaven, 29405			7. Finance No. 14-1487
8. NALC Branch No. 3902	9. NALC Grievance No. PH 10-15-10-1	10. Incident Date (MM/DD/YYYY) 10/05/2015	11. Date Discussed With Supervisor (Filing date) 10-21-15
12a. Companion MSPB Appeal? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		12b. Companion EEO Appeal? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
13a. Supervisor's Printed Name, Initials, and Telephone No. MARCELO S. SANTOS Mr		13b. Steward's Printed Name, Initials, and Telephone No. John Crader (785) 673-7947	

FORMAL STEP A — Formal Step A Parties Complete This Section (See instructions on page 2.)

14. USPS Grievance No.: Obtain prior to Formal Step A meeting.	
15. Issue Statement: Provide contract provision(s) and frame the issue(s). Did Management Violate The National Agreement Article 10-19- EIM see 519.2 By Denying Employee's Admin. Leave: For Act. of God	
16. Undisputed Facts: List and attach all supporting documents. Use additional paper if necessary. Attachments? <input type="checkbox"/> No <input type="checkbox"/> Yes Number ____ 519.2 By Denying	
17. UNION'S full, detailed statement of disputed facts and contentions: List and attach all supporting documents. Use additional paper if necessary. Attachments? <input type="checkbox"/> No <input type="checkbox"/> Yes Number ____	
18. MANAGEMENT'S full, detailed statement of disputed facts and contentions: List and attach all supporting documents. Use additional paper if necessary. Attachments? <input type="checkbox"/> No <input type="checkbox"/> Yes Number ____	

19a. Union Representative: Enter the remedy requested by the union.

Employee's Will Be granted leave of Their Choice

19b. Settlement Offer: List any settlement offers by either party on page 3.

20. Disposition (Check one) <input checked="" type="checkbox"/> Resolved <input type="checkbox"/> Withdrawn <input type="checkbox"/> Not Resolved		Date of Formal Step A Meeting (MM/DD/YYYY) 11/6/15	
21a. USPS Representative's Name Red Armstrong		21b. Telephone No. (Include area code) (843) 569-2610	
21c. USPS Representative's Signature WR Armstrong		21d. Date (MM/DD/YYYY) 11/6/15	
22a. NALC Representative's Name Michael Hanifan		22b. Telephone No. (Include area code) (843) 557-2939	
22c. NALC Representative's Signature Michael Hanifan		22d. Date (MM/DD/YYYY) 11/6/15	