

**Account:** South Carolina State Parks

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## South Carolina State Parks

at 16:18:30 on 7/30/2018 UTC · 🌐

JUST A REMINDER! THIS HAPPENS TONIGHT! Beginning at 12:01 a.m., on July 31, 2018, our reservation system will be down for a period of 24 hours. During this time, we will not be able to accept, change or cancel ANY park reservations. The reservation system will be live again on August 1, 2018, at 12:01 a.m., and accepting reservations as usual. This outage is necessary as we transition to a new reservation system for South Carolina State Parks. Thank you for your patience and understanding. If you have any questions, please free to contact our central office at 803-734-0156 from 8:30 a.m. to 5:00 p.m. Monday through Friday.



**Jill Coggins** Charleston County Park & Recreation Commission, South Carolina looking forward to seeing this message on our page ;) South Carolina State Parks would you be able to let us know which reservation system you're switching to? Just curious :)  
at 16:44:11 on 7/30/2018 UTC



**Judy Johnson** So hoping this new reservation system will include a way to stop people from making reservations, then not showing up and the site sits there empty.  
at 17:08:53 on 7/30/2018 UTC



**Jill Coggins** no software will stop inconsiderate people 😊  
at 17:11:39 on 7/30/2018 UTC



**Judy Johnson** Jill Coggins Understandable, but if campers didn't show up on their site within, say, 24 hours, the site could then be opened up for another. This would have to be enforced on local levels.  
at 17:16:08 on 7/30/2018 UTC



**Cassandra Morrow Harris** What changes will take place with the use of this new reservation system?  
at 17:22:54 on 7/30/2018 UTC



**South Carolina State Parks** The new reservation vendor is Itinio.  
at 17:22:55 on 7/30/2018 UTC



**Jane Martin** If I was delayed because of illness, injury or accident I would be more than disappointed if my site had been taken because I wasn't on time.  
at 20:55:42 on 7/30/2018 UTC



**Andy Langston** Especially with the no refund policy  
at 22:12:39 on 7/30/2018 UTC



**South Carolina State Parks** It will have a new look and feel, but overall we hope it provides a more user-friendly experience!  
at 2:02:09 on 7/31/2018 UTC



**Sandie Larkin Anglin** just because they have a "no refund" policy doesn't mean you cant change your reservation ...if you cant make your reservation, you just call the park and they'll change it...a little common courtesy goes a long way.

at 17:13:44 on 7/31/2018 UTC



**Trina Kathleen Conner** been waiting an hour now to make reservations for thursday :/

at 5:03:27 on 8/01/2018 UTC



**Jennifer Nations** Yes we have been at greenwood all week and the website said everything is booked and the park is pretty much empty. But yet we can't get a better site than what we have due to them being booked by people who don't show up to camp.

at 15:49:45 on 8/02/2018 UTC