

**Account:** South Carolina State Parks

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**Also update your website with holiday hours for the stores in parks. Driving around SC and going to 3 different state parks only to find out the limited store hours to try and purchase a gift card that none of your stores care to sell because your website didn't have store hours on it was fantastic...**

Participants: Zach Whitehead, South Carolina State Parks  
at 21:21:57 on 12/24/2020 UTC



**South Carolina State Parks**

at 21:15:27 on 12/24/2020 UTC

Thanks for messaging us. We will get back to you as soon as possible. In the meantime, make sure to visit our website at [www.SouthCarolinaParks.com](http://www.SouthCarolinaParks.com) for up-to-date information.



**Zach Whitehead**

at 21:15:27 on 12/24/2020 UTC

Why is it so hard to purchase a Gift Card for someone for the State Parks? They're not available to purchase online. 3 different state parks I went to didn't have them available to purchase, or were apparently too time consuming to issue. Literarily the easiest sale any store could make is a gift card. You couldn't loose any money on them since a number of gift card recipients have a tendency to loose them or never redeem them. It doesn't make sense for something like a gift card to be so hard to purchase for someone.



**Zach Whitehead**

at 21:21:57 on 12/24/2020 UTC

Also update your website with holiday hours for the stores in parks. Driving around SC and going to 3 different state parks only to find out the limited store hours to try and purchase a gift card that none of your stores care to sell because your website didn't have store hours on it was fantastic...