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To: Kester, Tony [kester@aging.sc.gov](mailto:tonykester@aging.sc.gov)
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Subject: Hong Kong's smarter, safer roads / Helping utilities help customers / Tech skills for young people

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Get ideas from Hong Kong's new **smart mobility system**. Utilities can surprise people **(in a good way!)** This **living lab** aims to transform Dallas. Trust me, your city wants **new collar jobs**. And a simple shift in thinking can **boost conservation efforts**.

Now you're caught up,
Jesse Berst

Register for Smart Cities Week Silicon Valley. Join your peers and industry thought leaders in Santa Clara, CA on May 8-10 for Smart Cities Week Silicon Valley — the conference and expo designed to help your city prepare for what's coming next. Register today.

How Hong Kong plans to make its roads safer... and smarter. Hong Kong is taking steps to make its congested roads – and the city itself – safer and smarter with cellular-based technologies. Read our story for ideas your city may be able to use.

Stop the \$57,000 surprise: connect your utility. Surprises aren't usually a good thing when they come from a utility. See how three Council partners are helping utilities surprise ratepayers with modern service rather than unexpectedly large bills.

The Dallas "LivingLab" smart city: bringing everyone together. A Dallas innovation organization, AT&T and other tech partners are working together on several smart city projects for the city. And they're doing it in a way that keeps citizens very much involved.

From Africa to Austin, "new collar" jobs open digital doors for young people. It's an often-cited dilemma – employers can't find workers with the technical skills they need at the same time millions of young people are unemployed or working low-wage jobs. IBM is out to change that; find out how.

Why you should think of buildings as systems. Buildings consume about 40% of the energy we produce, so they're a natural place to start conservation efforts. Learn how to make a bigger difference by thinking of them as systems.

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