

From: Shelia Welch <Shelia.Welch@caresouth-carolina.com>
To: Finance Help, Agingfinancehelp@aging.sc.gov
Kester, Tonykester@aging.sc.gov
CC: Ann LewisAnn.Lewis@caresouth-carolina.com
Mark SmithMark.Smith@caresouth-carolina.com
Todd ShiffletTodd.Shifflet@caresouth-carolina.com
Joycelyn SandersJoycelyn.Sanders@caresouth-carolina.com
Tim WaltersTim.Walters@caresouth-carolina.com
Date: 8/27/2014 11:02:09 AM
Subject: PRF Status for June and July 2014

Dear Finance Help, I am seeking information on the status of the Pee Dee Regions Multi Program Contract Reimbursement for the months June and July 2014. Vantage Point has received the regions Admin Funds for these months, but our contractors have not been reimbursed for services since May 2014. We are now approaching the end of August and will soon be requesting reimbursement for August services. Delay in payment is not a new problem. It has been ongoing for this past year. Our contractors can't continue to provide services to seniors without being reimbursed. We are having to submitting payment request forms two and three times a month. Obviously there is a problem with the way the data and payment request forms are being submitted and we are not receiving the technical assistance or support needed thru email or the training modules to correct this problem. I am requesting that you please contact me by phone this afternoon before 3 pm or tomorrow between 9 and 11 am , so that we can discuss what needs to be done to resolve the current problems and get our contractors paid, as well as prevent this from happening in the future. Thank you in advance for your assistance. Shelia Welch

Confidentiality Note

This message is intended for the use of the person or entity to which it is addressed and may contain information, including health information, that is privileged, confidential, and the disclosure of which is governed by applicable law. If the reader of this message is not the intended recipient, or the employee or agent responsible to deliver it to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this information is STRICTLY PROHIBITED.

If you have received this in error, please notify us immediately and destroy the related message.