

From: Dan Morrison <dan.morrison@portal.sc.gov>
To: Marcia.Adams@SCDMV.net Marcia.Adams@SCDMV.net
CC: lajohns@cio.sc.gov lajohns@cio.sc.gov
mcrawf@gov.sc.gov mcrawf@gov.sc.gov
ruth@cio.sc.gov ruth@cio.sc.gov
bteusink@cio.sc.gov bteusink@cio.sc.gov
frouth@cio.sc.gov frouth@cio.sc.gov
robert@nicusa.com robert@nicusa.com
walldorf@gov.sc.gov walldorf@gov.sc.gov
Date: 12/3/2004 2:38:01 PM
Subject: RE: Web Portal SLA

Thanks Marcia. We are looking forward to working out the final details. We can be in Columbia by noon on Thursday, December 9 and can meet any time that afternoon. Please let me know if that is convenient for you. In the meantime, it would be helpful to know what general aspects of the SLA are of concern to you so we can ponder them in advance and come to the meeting prepared to address them to your satisfaction. It is our sincere hope to reach a mutually satisfactory conclusion and sign the document while we are there.

Please let me know if the 9th is OK and what afternoon time works best for you.

Thanks,

Dan

Dan Morrison
General Manager
MySCgov.com
dan.morrison@portal.sc.gov <mailto:dan.morrison@portal.sc.gov>
808-225-6759 - cellular

-----Original Message-----

From: Marcia.Adams@SCDMV.net [mailto:Marcia.Adams@SCDMV.net]
Sent: Friday, December 03, 2004 7:01 AM
To: dan.morrison@portal.sc.gov
Cc: lajohns@cio.sc.gov; mcrawf@gov.sc.gov; ruth@cio.sc.gov;
bteusink@cio.sc.gov; frouth@cio.sc.gov; robert@nicusa.com;
walldorf@gov.sc.gov
Subject: RE: Web Portal SLA

Dan,
I do have issues with the SLA, and we cannot finalize it as written. I think a meeting is needed to talk about these issues. Please let me know what day next week is convenient.

Thanks,
Marcia

-----Original Message-----

From: Dan Morrison [mailto:dan.morrison@portal.sc.gov]
Sent: Thursday, December 02, 2004 9:20 PM
To: marcia.adams@scdmv.net
Cc: Larry Johnson; mcrawf@gov.sc.gov; Ruth Kirkland; Barbara Teusink;

Billy Routh; robert@nicusa.com
Subject: RE: Web Portal SLA

Hi Marcia,

Just touching base to ensure that you received the SLA. If you have any questions or would like to discuss any aspect of the document, please let me know and we will respond quickly. We are contemplating a visit to Columbia sometime next week in hopes of finalizing the agreement.

Please don't hesitate to contact me or Robert Chandler (501-240-6271) as needed. I am on Hawaii time so Robert might be most readily available. He and I are in full communication on this.

Thanks Marcia,

Dan

Dan Morrison
General Manager
MySCgov.com
dan.morrison@portal.sc.gov <mailto:dan.morrison@portal.sc.gov>
808-225-6759 - cellular

-----Original Message-----

From: Billy Routh [mailto:frouth@cio.sc.gov]
Sent: Wednesday, December 01, 2004 4:56 AM
To: marcia.adams@scdmv.net
Cc: Barbara Teusink; Larry Johnson; Ruth Kirkland; Marisa Crawford;
robert@nicusa.com; dan.morrison@portal.sc.gov
Subject: Web Portal SLA

Marcia,

At the request of Marisa Crawford, we are forwarding the Service Level Agreement (SLA) between the DMV and SC Interactive (NIC) for the web portal project. The CIO has reviewed the attached and we are comfortable with it. SC Interactive will be in contact with you in the very near future. Please let me know if there's anything we can do.
Thanks!

Billy